Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
1	Vol - 1 & Annexure IV 1.Hardware, Page # 3 & S. No.20	Blade Chasis	BoM is asking for the Blade Chasis and there is no indication of Minimum Specifications in the Tender document for Blade Chasis. Request you to indicate the Minimum Tender Specifications of Blade Chasis and Blade Servers	SI is expected to assess and decide.	
2	Volume I/Annexure III/2.2.4/Page 13	2.2.5. End User Architecture Biometric Access	Required devices for Bio metric access to be part of commercials? If so, How many quantity are required?	Please refer Section 5 of Annexure IV of Volume I of RFP for quantity of biometric devices.	
3	Volume I/Annexure IV/5/Page 6	5. END USER REQUIREMENT	Where the router & switch requirement may araise? What should be the specifications for same?	The routers and switches shall be required at the project sites (401 offices/ locations) provided in Annexure I of Volume I of the RFP. The minimum specifications for router and switch have been provided in Annexure V of Volume I of the RFP.

The required specification of routers and switches would depend on the sizes of different offices for which SI is expected to assess and decide, the no. and size of the required routers and switches at different locations. Please refer Corrigendum II. | 28 |
4	Vol I/ Annex 4/ Page 6/ table no.6	6. MANPOWER TO MANAGE DC, NDR AND DR ON 24X7 BASIS	We request you to mandate for 1 backup/replication administrator per shift to monitor and manage the replication and backup operations, as these are critical to achieve the Zero RPO and other replication related SLAs.	Database Administrator is expected to undertake these activities.	
5	Vol I/ Annex 4/ Page 6/ table no.6	6. MANPOWER TO MANAGE DC, NDR AND DR ON 24X7 BASIS	Plesae confirm whether the indicated manpower count is per shift or actual quantities.	Indicated manpower should be available at any point of time to monitor DC, NDR and DR on 24X7 basis. Hence, this manpower is on per shift basis.	
6	Vol I/ Annex 4/ Page 6/ table no.6	6. MANPOWER TO MANAGE DC, NDR AND DR ON 24X7 BASIS	There are lot of security software asked in the RFP such as DLP, NW Forensics, SIEM, GRC, Adaptive Auth, HSM, Encryption, Antivirus, Antispam, PKI, etc. These software being critical requires continues monitoring for event, signature updates, policy changes and updation. We request to mandate atleast one resource per shift for each of these security software at DC for monitoring and management. One Senior Security analyst with CISSP should also be included in the prime shift to oversee the entire Security Infrastructure.	Please refer Corrigendum II	27
7	Vol I/ Annex 4/ Page 7/ table no.7	7.1: Staff at Helpdesk for Employees	What is the service window for the helpdesk services. Also provide the number of resources required in prime shift and other shifts, if the service is needed for 24x7.	Please refer Page no. 75 of Volume III of the RFP.	
8	Vol I/ Annex 4/ Page 7/ table no.7	7.2: Technical coordinators (Field Support Staff) - For the Year 2nd and 3rd more number of technical resources will be proposed and for the year 4th till 7th technical manpower will be reduced to half.	Due to ageing of the hardware and other infrastructure, the no of incidents would actually increase in the Year 4 to 7. So we request not to reduce the field staff and retain the same count fir the years 4th till 7th.	Please refer Corrigendum II	16 and 29

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9	Vol I/ Annex 4/ Page 3/ Hardware BOM	Application/Portal/Web Server	For critical and high volume application such as CFMS, We suggest deploying application, Portal and Web in different servers with High Availability. This also isolates problem in one area from the other. Please change so that the Department will get best solution from all bidders and all are in level playing field.	Please refer Corrigendum II	26
10	Vol I/ Annex 4/ Page 4 (Software BOM)	BI Solution	Please clarify what are the overall number of users of BI? How many users require 'What-if" analysis capability?	SI is expected to assess and decide.	
11	Vol I/ Annex 4/ Page 3/ Hardware BOM	Directory/Antivirus/Backup Server	For critical and high volume application such as CFMS, We suggest deploying Directory, Antivirus and Backup in different servers with High Availability. This also isolates problem in one area from the other. Please change so that the Department will get best solution from all bidders and all are in level playing field.	Please refer Corrigendum II	26
12	Vol I/ Annex 4/ Page 3/ Table 1 (Hardware BOM)	DR Quantity	Please refer Volume 1/ Annexure 3/ Page 13/ Point 2.2.3. It is specified that State DR is not in place now. Can we assume that the hardware quantities mentioned in the table is for Near DR?	No. It is meant for DR. NDR is meant for SAN Array based replication.	
13	Vol I/ Annex 5/ Page 64/ GRC	GRC	Please confirm the total number users expected to use GRC solution. Also please confirm the concurrency we can expected	SI is expected to assess the number of users (for this refer Annexure I of Volume I of the RFP). Purchaser wants Enterprise License. However for GRC Tool requirements, licenses, etc. refer Page 26 of Volume III, Page 22 of Annexure III of Volume I, Page 5 of Annexure IV of Volume I, of the RFP.	
14	Volume I/Annexure III/2.2.2/Page 13	Minimum hardware requirement for the Data Centre is presented in Annexure V (Bills of Material).	In case additional equipment required as part of solution design that should be part of commercials?	Yes, in case additional equipment required as part of solution design that should be part of technical and financial proposals.	
15	Vol I/ Annex 4/ Page 4	Payment Gateway and SMS Gateway is Supplier responsibility.	Should the SMS Gateway solution component be hosted within the Department premises? Or can it be hosted in Service Provider Premises?	This would be discussed and decided by Supplier in consultation with the Purchaser during project stage.	
16	Vol I/ Annex 4/ Page 6/ Table No 5 (End User Requirement)	Point No.6: Router Point No.7: Switch	Quantity for Router & Switch is not specified. Need clarification. Should the SI do a survey and consider the quantities as required?	The routers and switches shall be required at the project sites (401 offices/ locations) provided in Annexure I of Volume I of the RFP. The minimum specifications for router and switch have been provided in Annexure V of Volume I of the RFP. The required specification of routers and switches would depend on the sizes of different offices for which SI is expected to assess and decide, the no. and size of the required routers and switches at different locations. Please refer Corrigendum II.	28
17	Vol I/ Annex 4/ Page 6 (End User Requirement)	UPS: 401 nos.	Please refer Annexure 5/ Page No 28. UPS specifications is given. Please clarify what is breakup quantities of 5 KVA & 10 KVA	Please refer Corrigendum II	28

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18	Volume I/Annexure III/2.2/Page9	2.2.1. Network Architecture	In case more bandwidth required than mentioned in RFP, whether APT will provide the same ?	In case more bandwidth required than mentioned in RFP then SI is required to provide, as SI needs to maintain SLAs and meet objectives of CFMS.	
19	Volume I/Annexure III/2.2/Page9	2.2.1. Network Architecture	Whether both primary and backup connectivity will be provided by APT ?	No. Purchaser will provide only APSWAN , other connectivity has to be provided by SI.	
20	Volume I/Annexure III/2.2/Page9	2.2.1. Network Architecture	Whther Bandwidth charges should be part of commercials ?	Please refer section 3, Annexure IV of Volume I and Page 116 of Volume II of the RFP.	
21	Volume I/Annexure III/2.2/Page9	2.2.1. Network Architecture	Backup connectivity should be part of commercials? OR APT will provide backup connectivity?	SI is required to provide the connectivity and include it as part of commercials. For details refer section 3, Annexure IV of Volume I and Page 116 of Volume II	
22	Volume I/Annexure IV/3/Page 5	3. BANDWIDTH INCLUDING BACKUP LINK	Whther the Bandwith should be part of commercials? OR required bandwith will be provided by APT?	Please refer section 3, Annexure IV of Volume I and Page 116 of Volume II of the RFP.	
23	Volume I/Annexure III/3.2/Page 27	3.2. Key considerations for the NDR site Near DR and DC connectivity	Fiber connectivity between NDR and DC should be part of commercials?	Please refer section 3, Annexure IV of Volume I and Page 116 of Volume II of the RFP.	
24	Volume I/Annexure IV/4/Page 6	4. HELP DESK	Whether the phone connectivity charges should be part of commercials? Wether the phone line charges should be part of commercials on yearly basis?	Yes, the phone connectivity and line charges should be part of commercials, for more details refer page 117 of Volume II of RFP	
25	Volume I/Annexure IV/3/Page 5	AP SWAN is present at all the locations in and will provide the connectivity.	In case for a location where the APSWAN connectivity not available, whether the APT will provide the connectivity? OR Solution should contain the connectivity details as part of commercials?	In case APSWAN is not available, SI has to provide connectivity.	
26	Cl 4.4, Vol- I, Pg 57	AP-SWAN connectivity is provided without any additional cost for all locations	Do we need to monitor and manage AP-SWAN connectivity?	Yes, SI is expected to monitor connectivity to Purchaser's offices/ locations.	
27	Volume 1 /3.2	for backup connectivity, should the supplier procure the services from any third party provider or should it be restricted to government agencies?	for backup connectivity, should the supplier procure the services from any third party provider or should it be restricted to government agencies?	SI can procure the connectivity services from any service provider. Also Please refer Corrigendum II.	23
28	Volume I-Annex III/3.1/26	It has been proposed that the primary data centre for CFMS should be connected to the NearDR site over a dedicated Fiber link to ensure real time synchronization of the data and Zero data loss. The dedicated team for maintenance of primary DC will also ensure the up time and maintenance of the NDR.	Fiber link connection will be provided by 3rd party and all the cost is borne by the Supllier. Please confirm	Yes, SI is required to provide fiber optics link connectivity	
29	Cl 3.2.2.1, Vol- I, Pg 34	The Purchaser intends to use AP SWAN for primary connectivity, and for Backup connectivity bandwidth, the Supplier shall provide the connectivity other than that of APSWAN for DC, DR and Near DR locations. The cost of backup connectivity bandwidth shall be borne by the Supplier.	Can we assume that the existing routers & switches used in AP SWAN network can be used to terminate the MPLS bakcup link?	No	

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30		The Purchaser intends to use AP SWAN for primary connectivity, and for Backup connectivity bandwidth, the Supplier shall provide the connectivity other than that of APSWAN for DC, DR and Near DR locations. The cost of backup connectivity bandwidth shall be borne by the Supplier.	The Purchaser will provide all necessary permissions, documents, required bandwidth from AP SWAN. All the cost (installation, commissioning, and in O&M period) for Primary connectivity will be borne by The Purchaser	Providing APSWAN connectivity would be the responsibility (including cost) of the Purchaser.	
31	Volume I/Clause 3.2.2.1/Page 35	The Purchaser intends to use AP SWAN for primary connectivity, and for Backup connectivity bandwidth, the Supplier shall provide the connectivity other than that of APSWAN for DC, DR and Near DR locations. The cost of backup connectivity bandwidth shall be borne by the Supplier	Bidder is not allowed to resell bandwidth as per Telecom Policy . Government has to tie-up with the bandwidth service provider directly. Hence request the prices be shown only for information and not for calculation purposes	SI is required to provide connectivity. SI is expected to arrange a tripartite agreement for bandwidth.	
32	Vol I/ Annex 4/ Page 5/ Bandwidth including Backup Link		Pls confirm whether the optic fiber link between DC and NDR will be provided by the department.	No. For more details please refer Section 3, Annexure IV of Volume I and Page 116 of Volume II of RFP	
33	Vol I/ Annex 4/ Page 5/ Bandwidth including Backup Link		During the non-availability of DC, how the users will be accessing the DR? Who would be providing the bandwidth for user accessing DR?	SI is expected to assess and decide. SI is required to provide the connectivity for user accessing DR.	
34	Annexure V/1.11. Core Switch/Page 21	4. Support for 30,000 MAC addresses and 1,00,000 IP routes	Change to "Support for 55,000 MAC addresses and 64,000 IP routes"	Please refer revised Para given at Sl no. 1 of Corrigendum II	1
35	Annexure V/1.11. Core Switch/Page 21	a) High back plane speed (700 Gbps or more)	Change to "High back plane speed (520 Gbps or more) as the number of port requirement and considering scalability this number is sufficient. This will help in reducing unnecesary expenditure.	Please refer revised Para given at Sl no. 1 of Corrigendum II	1
36	Annexure V/1.11. Core Switch/Page 21	b) Active switching bandwidth should be 700 Gbps with offered modules.	Change to "Switching Capacity to be 520 or more Gbps".	Please refer revised para given at Sl no. 1 of Corrigendum II	1
37	Annexure V/1.11. Core Switch/Page 21	c) The forwarding rate should be scalable to 250 Mpps.	Change to "The forwarding rate should be scalable to 225 Mpps"	Please refer revised para given at Sl no. 1 of Corrigendum II	1
38	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.11. Core Switch / Page # 21	High back plane speed (700 Gbps or more)	Considering the future scalability of the port density like 40G, 100G, it is suggested to have more backplane in the core switch. Recommeded backplane is 2 Tbps or more	Please refer revised para given at Sl no. 1 of Corrigendum II	1
39	Vol - 1 & Annexure V 1.11, Core Switch - Page # 22 & Sr. No.43	IP Access list to limit Telnet and SNMP access to router	IP Access list to limit Telnet and SNMP access to router. As this is Specific to few OEM's	Please read clause as "IP Access list to limit Telnet and SNMP access". Please refer Corrigendum II	53

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40	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.11. Core Switch / Page # 21	Proposed clause: Certification part is missing in the Core Switch	The Switch should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
41	Vol - 1 & Annexure V 1.11, Core Switch, Page # 23 & Sr. No.57	Shall support Out of band management through Console and external modem for remote management	kindly change the specifications as "Shall support Out of band management through Console ~~and external modem for remote management~~" as this is specific to a few OEM's	Please read clause as "Shall support Out of band management through Console". Please refer Corrigendum II	52
42	Vol - 1 & Annexure V 1.11, Core Switch - Page # 23 & Sr. No.57	Shall support Out of band management through Console and external modem for remote management	Request you to remove this as this is met by very few OEMs only.	Please read clause as "Shall support Out of band management through Console". Please refer Corrigendum II	52
43	Volume I/Annexure V/1.11, Core Switch/Page 21-23	Should have redundant Switching engine. The required switching & routing performance should not degrade with failure of primary switching and routing	Should have redundant Switching engine. ~~The required switching & routing performance should not degrade with failure of primary switching and routing.~~As this specific to few OEM's.	Please read clause as " Should have redundant Switching engine". Please refer Corrigendum II.	50
44	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.11. Core Switch / Page # 21	The forwarding rate should be scalable to 250 Mpps.	Considering the future scalability of the port density like 40G, 100G, it is suggested to have more packet forwarding rate in the core switch. Recommded to have 900Mpps	Please refer revised para given at Sl no. 1 of Corrigendum II	1
45	Vol - 1 & Annexure V 1.11, Core Switch, Page # 22 & Sr. No.28	The software on the firewall must have online software reconfiguration to ensure that changes made to a firewall configuration take place with immediate effect	Request you to remove this, as this specific to few OEM's	Please read clause as "The changes made to a firewall configuration should take place with immediate effect". Please refer Corrigendum II	51
46	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	In which language documents are available and in which language Data Entry has to be done?	Documents can be available in English and Telugu. However Data entry has to be done in English only.	
47	Volume I/Clause 3.2.2.3\37	Data Digitization and Migration	what is the size of the documents. 3 L all A4 or different	Documents of various paper sizes will be there for data digitization and migration.	
48	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	What is state of paper, loose, hard Bind	It can in the state of loose as well as hard bind paper.	
49	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	Please share a sample page for reference	More information shall be provided to/gathered by SI during project execution stage.	
50	CFMS - Volume I.pdf, Section 3.2.2.3	Data Digitization and Migration	What would be current estimate of data volume that requires digitization and migration	Please refer Page 4 of Annexure VI of Volume I of the RFP for the indicative nature of data to be digitized and migrated and no. of offices/locations.	
51	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	At how many locations work has to be executed and at how many locations records are available?	Please refer Page 4 of Annexure VI of Volume I of the RFP for the indicative nature of data to be digitized and migrated as well as no. offices/locations.	

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52	Volume I/Clause 3.2.2.3\37	Data Digitization and Migration	estimated nos for the pilot	Please refer section 3.2.2.6 of Volume I of the RFP for indicative pilot locations	
53	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	How many approximate characters are there in each page	SI is expected to assess and decide.	
54	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	Scanning has to be done in B&W, Color or Grayscale?	SI is expected to assess and decide.	
55	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	What is volume break up in page size, A4, A3, A0 etc.	SI is expected to assess and decide.	
56	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	What model of Digitization expected? Only Data Entry / Only Scanning / Scanning and meta tagging / Key fields' data entry and scanning?	SI is expected to assess and decide.	
57	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	Is customer providing all required Infra, like, Computer, Software, Scanners, work space, Power supply etc...?	SI is expected to provide the required infrastructure. However working space and raw power for data digitization and migration shall be provided by purchaser.	
58	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	Is documents are printed or hand written?	The documents can be in printed or hand written form.	
59	Vol.1 / 3.2.2.3 / Pg. 37	Data Digitization and Migration	Pages are single side written/printed or both the side?	The Pages can be single side written/ printed as well as both the side.	
60	Volume I/3.2.2.3/37	Data digitization will be carried out by the Supplier at the Project Sites.	The Purchaser, will provide all necessary security clearances for installing equipment and deploying manpower	Data digitization will be carried out by the Supplier at the Project Sites. Purchaser would facilitate such necessary requirements.	
61	Vol I Annexure VI, Page No. 13, Section 3.0	Data Digitization/ Data Migration	Please specify is there any data in hardcopy format which need to be digitised. Is there any nos of copies in hard format out of 3 lac document which is a scope of digitization.	Hard copies are required to be scanned and digitized. The 3 Lac documents are hard copies meant for digitization.	
62	Vol-I Annex-VI / Para-2/ Page-3	data migration from these legacy application(s) to proposed CFMS application.	Please clarify on migration of open transactions at the time of Go-Live. Also please clarify on whether historical data needs to be migrated. If yes, how many years' data to be migrated?	Entire data available in the system(s) shall be migrated into the new system.	
63	Volume I/Annexure VI/Page 3	For the point mentioned, Map identified source documents like the type (.doc, .pdf, .xls, .html etc.) in which the desired documents are required -	Does it mean that the scanned documents have to be converted to the mentioned formats?	Yes, the scanned documents have to be converted to the mentioned formats	
64	Volume I/Annexure VI/Page 4	General	What are the timelines to complete the digitization process	Please refer Page 71 of Volume I of RFP for timelines	
65	Volume I/Annexure VI/Page 4	General	A. Are any of the documents to be scanned are in Books or Registers B. Size of the documents to be scanned?? C. Can we use Barcodes for categorising the documents at the time of Digitization of the physical records? D. Are they brittle in nature or good for ADF scanning? If some of the records are too old and brittle in nature, what is the volume of such records?	SI is expected to assess and decide.	

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66	Volume I/Annexure V/Point 68/Page 45	General	What resolution are the documents to be scanned How many Metadata Fields to be Indexed. Pls share number of pages, fields & characters to be captured . Is it Document or file or page level Are these in English? Are these documents are machine printed? Is Records Management is required? Physical	SI is expected to assess and decide.	
67	Volume 1 /3.2.1	has GOAP identified the volume of data to be migrated from the legacy applications being used in various departments like W&M, budgeting, revenue collection etc?	has GOAP identified the volume of data to be migrated from the legacy applications being used in various departments like W&M, budgeting, revenue collection etc?	Please refer Annexure VI of Volume I of RFP	
68	Volume I/Annexure VI/Page 4	II) Employees' master data (including all service records) III) Pensioners' master data	A. How old are the documents B. "Employees' master data (including all service records)" - How many pages per service record C. "Pensioners' master data" - How many fields to be captured in per pensioner file? Characters per fields English or Hindi For all types of documents to be digitized. Pls share number of pages, fields & characters to be captured . Are these in English? Are these documents are machine printed ?	SI is expected to assess and decide.	
69	CFMS_RFP Vol I_ Annex VI_Digitisation.pdf	Indicative Number of Data Digitization and Migration	Data Migration- Extent of primary and secondary responsibility, in terms of data cleaning and reconcilaition needs, if any	SI has to do Data Cleansing , De-duplication before Migrating existing/legacy data to new proposed system , they must use world class data quality tools, as purchaser want 100% data accuracy Please refer Corrigendum II	32
70	Volume I /Annexure II INDICATIVE NUMBER OF DATA DIGITIZATION AND MIGRATION	Page 4	How many current systems will provide the data to be migrated	Please refer Page 4 of Annexure IV of Volume I of the RFP for the indicative nature of data to be digitized and migrated as well as office/locations. Further, please refer Annexure I of Volume I of the RFP for existing systems.	
71	Volume I/Clause 3.2.2.3/Page 35	Supplier should provide the data digitization cost of 3 Lakh pages, any data digitization over and above shall be paid per unit rate per page	There is no provision to make entry for unit rate per page in the price bid. This should be seperately provisioned.	SI is required to provide quote for digitization of 3 lakh pages. Refer Annexure VI of Volume I of the RFP. The unit rate per page shall be calculated based on this quote. This shall be treated as blended unit rate per page for additional pages to be digitized.	
72	Volume I/3.2.2.3/37	Supplier should provide the data digitization cost of 3 Lakh pages, any data digitization over and above shall be paid per unit rate per page.	Can we assume Pages of Size A4? If other sizes also available, the price will vary according to size, like A3 size. Please confirm the page size for 3 Lakh pages	SI is required to provide quote for digitization of 3 lakh pages. Refer Annexure VI of Volume I of the RFP. The unit rate per page shall be calculated based on this quote. This shall be treated as blended unit rate per page for additional pages to be digitized.	

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73	Volume I/Annexure V/Point 67/Page 45	The purpose of the Electronic Document Management System (EDMS) is to make use of technologies in Document Imaging and Optical Character Recognition (OCR) for the purpose of making the documents available in electronic format to facilitate the business process and decision support systems.	A. Do we have to perform any recognition like OCR on the scanned documents and also do we have to extract any metadata for indexing of the scanned documents. B. If yes, Pls provide details of indexing & metadata. . C. Will it be for every page or doc level? Pls share no of characters for indexing .	SI is expected to assess and decide.	
74	Volume I/Annexure VI/Page 45, Point 67	The purpose of the Electronic Document Management System (EDMS) is to make use of technologies in Document Imaging and Optical Character Recognition (OCR) for the purpose of making the documents available in electronic format to facilitate the business process and decision support systems.	Do the scanned documents have to be pushed to any DMS or Database.	Yes, the scanned documents have to be pushed to DMS with searchable keywords	
75	Volume I/Annexure VI/ Point 78, Page 47	The system shall have the ability to bulk transfer the document files to external publishing media (CD-ROM, DVD-ROM etc.) along with search functionality etc.,	Do we have to make copies of the scanned documents into a CD/DVD.	SI is expected to assess and decide.	
76	Volume I/Annexure V/Point 46/Page 44	The system shall have the ability to integrate e-forms and auto form routing	How many forms are to be made electronic and what are the various workflows that are launched through this eForms.	The system shall have the ability to integrate e-forms and auto form routing in future.	
77	Volume I/Annexure V/Point 74/Page 46	The system shall have the facility for the users to create annotations on documents including redlining and highlighting with annotations stored as files separate from (and potentially secured) from the original documents. Annotations must be able to be viewed and printed.	What all document types should have the facility to be annotated like pdf, doc, ppt, xls, tiff, jpg, dwg etc.	SI is expected to assess and decide.	
78	Volume I/Annexure V/Point 47/Page 44	The system shall incorporate the concept of a record room where files not in action can be stored during retention period and enable dynamic call back as and when required.	Do you want the electronic records management solution to be implemented where you can define the retention periods and apply legal holds on the documents.	Yes, Purchaser want the electronic records management solution to be implemented .	
79	Volume I/Annexure VI/Page 4	V) DTA/ DWA/ District Treasury/ Sub-Treasury/PAO (W&P)/ PAO masters VI)Details of Outstanding loans/ debt taken/ given by the State	A. In how many locations are the documents present B. "DTA/ DWA/ District Treasury/ Sub-Treasury/PAO (W&P)/ PAO masters" Do we have all the documents available at one place? C. "Details of Outstanding loans/ debt taken/ given by the State" , "Details of outstanding Investments made by the State", "Outstanding guarantees issued by the State" & "Establishment Audit Register" - How many fields to be captured in each file and entire document can be OCRed?	Please refer Annexure VI of Volume I for the no. of locations where data are to be digitized and migrated. SI is expected to assess and decide. More information shall be provided to/gathered by SI during System Requirement Study Stage.	
80	Vol-I / Para-1 / Page-5		What is the role of departments in data collection?	Department shall facilitate SI in data collection.	
81	Vol-I / Para-1 / Page-5		Conversion of transactions in Telugu Language is not mentioned in the Tender. Please confirm	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	
82	Vol-I / Table-2 / Page-4		Need more details on the content/scope of Establishment Audit Register in data Migration	More information shall be provided to/gathered by SI during System Requirement Study Stage.	

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83	Vol - 1 & Annexure V DMS & Workflow, Page # 41 & S. No.9	The interface shall have links to online help and change password facility	Change password should be function of LDAP or MS AD rather than DMS. It should be removed	Please refer revised para given at Sl no. 1 of Corrigendum II	1
84	Vol - 1 & Annexure V DMS & Workflow, Page # 41 & S. No.7	The System shall have a user friendly interface and shall present a homepage which gives the user access to files, collaboration tools (e-mail, calendar, chat, discussion forum etc.),applications, knowledge bank (Government orders, circulars, notifications etc.) , alerts, notice board and	Should be reoved as this should be part of overall portal as user will be accessing multiple interfaces and will create confusion	Please refer revised para given at Sl no. 1 of Corrigendum II	1
85	Vol - 1 & Annexure V DMS & Workflow, Page # 47 & S. No.80	The system shall provide bilingual (English / Telugu) support for standard letters and e-mails generated and for the forms/reports/statements, all headings/labels should be both in English and Telugu.	Since the core CFMS is English so DMS should also be in English as there is strong integration requirement	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	
86	Volume I/Clause 3.1/Page 26	3.1. Overview of Scope of Work Procurement, deployment and commissioning of Infrastructure components at DC/ DR/ NDR	As per RFP hardware to be provided for DC and NDR. DR will be provided by SDC. Clarify that whether DR equipment also should be part of commercials?	DC,DR,NDR infrastructure shall be provided by SI, refer to Page 24 of Volume I and Table 1, Annexure IV of Volume I	
87		As per design, the DR is expected to be 50% capacity of that of the DC.	So in case of a declaration of a disaster and the services moved from DC to DR, then none of the application performance SLAs be applicable as the DR is of the lower capacity and hence the norms cannot be met.	Degradation of performance may be allowed till SDC is up and running.	
88	Volume I/Annex III/2.2.3/13	Considering the critical nature of the CFMS application and its impact on Government and on Citizens, It is proposed to have a strong Disaster management in place. Also it is noted that the State DR in not in place as of now but is proposed to be in NIC, Delhi facility. Hence it is proposed to have the Near DR in Hyderabad(STP). Latter on when State DR will be in place CFMS application will also use the same facility to setup the DR(i.e. NIC, Delhi). Also it is proposed that the DR site to be the 50% of the Data Centre	What is the status of proposed State DR Site in Delhi? If State DR site is ready withtin Maintenance, do the Supplier need to shift entire setup from NDR to State DR ?	State DR Site is in progress. When the state DR is ready then SI will setup infrastructure there and use it for DR purpose	
89	Volume I, Annexure IV, Page 4	For DR hosting space will be provided by the FD, at NIC, Delhi.	Please confirm site readyness of DC, DR and Near-site, so that the requisite hardware can be installed in all three sites in order to achieve the RFP requirement of zero data loss	It is clearly mentioned in the RFP that the DC and NDR site are operational while DR will be operational in due course.	
90	CFMS – Vol. 1/3.2.3.6/Pg. 52	Purchaser shall maintain the physical security of the DC,DR and NDR sites and the end user equipment	Please state the expectations from physical security of DC, DR & NDR	It is clarified that only physical security of the DC,DR and NDR sites and the end user equipment is to be ensured by the Purchaser and not by the Supplier.	
91	CFMS – Vol. 1/ 4.5 / Pg. 59	The Purchaser shall also provide the NDR and DR hosting facility without any additional cost from other agencies, with basic data centre hosting facility. In addition to this Purchaser shall provide the primary connectivity through AP-SWAN to end user locations, to Data centre and to DR site.	Please confirm if there is any location preference for DR & NDR site	Please refer to Page 4, Annexure IV of Volume I of the RFP.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
92	Volume I/Clause 3.2.1.3/32	The Supplier shall create a staging area and ensure that all the application software upgrades/releases are appropriately tested in the staging area and are applied on live instance only after such comprehensive testing.	Location of the staging area. Is it different for the product site or DR site.	Location of staging areas shall be at DC.	
93	CFMS_RFP Vol I_Annex V_Specs	. The proposed tool should integrate with network performance management system and support operating system monitoring for various platforms including Windows, LINUX/UNIX, and LINUX/LINUX/UNIX and provide light foot print monitoring agents with an average of less than 1% cpu utilization and 3MB Memory.	Can bidder propose an agent less solution, which will not consule local/server resources at all ? The resource utlization depends on monitoring parameters configured, threshold monitor polling, so this clause may have to be relaxed.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
94	CFMS_RFP Vol I_Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 53/ Sr. No 34 (2)	2. Identifying unauthorized or incorrectly configured server activity	should be part of security solution not EMS. Hence request removal of this clause	Please refer revised para given at Sl no. 1 of Corrigendum II. Further for more clarification, the desired/equivalent functionality can be meet by Security/EMS solution	1
95	CFMS_RFP Vol I_Annex V_Specs	Bidder should set up comprehensive EMS at primary datacenter NOC for monitoring DC, DR & NDR network devices & servers .Proposed EMS solution must be ISO27001 certified. Proposed monitoring components must be from same OEM from seamless integration	Is the tool or the bidder company has to be ISO 27001 certified?	Clause stands deleted. Please refer Corrigendum II	55
96	CFMS_RFP Vol I_Annex V_Specs.pdf / 2.6. Enterprise Management System / Sr. No 1	Bidder should set up comprehensive EMS at primary datacenter NOC for monitoring DC, DR & NDR network devices & servers .Proposed EMS solution must be ISO27001 certified. Proposed monitoring components must be from same OEM from seamless integration.	ISO 27001 Certifications are not applicable for and EMS OEM's. Request you to please remove this clause or certifications.	Clause stands deleted. Please refer Corrigendum II	55
97	CFMS_RFP Vol I_Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 53 /Sr. No 37	Proposed Traffic Analysis system & performance management system must integrate into common network performance center portal providing a workflow where inbound, outbound traffic is depicted on monitored interface as well as type of traffic flow breakup should be available for analysis .Performance Manager elements should sync up in traffic analysis portal	This clause is specific to a OEM. Hence request removal of this clause	Clause stands deleted. Please refer Corrigendum II	59
98	CFMS_RFP Vol I_Annex V_Specs.pdf / 2.6. Enterprise Management System/Page # 53 / Sr. No 34 (1)	Providing early insight into virus-infected hosts and worm attacks	should be part of security solution not EMS. Hence request removal of this clause	Please refer revised para given at Sl no. 1 of Corrigendum II. Further for more clarification, the desired/equivalent functionality can be meet by Security/EMS solution	1

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			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
99	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 55/Sr No 66	Remote desktop sharing in helpdesk tool should be out-of-the-box, agent-less & all activities should be automatically logged into the helpdesk ticket.	This clause is specific to a OEM. Hence request removal of this clause and should be required as part of the security solutions	Please refer revised para given at Sl no. 1 of Corrigendum II. Further for more clarification, the desired/equivalent functionality can be meet by Security/EMS solution	1
100	CFMS_RFP Vol I_ Annex_V_Specs.pdf / 2.6. Enterprise Management System/ Page # 55 /Sr No 65	The proposed helpdesk solution must support remote management for end-user & allow analysts to do the desktop sharing for any system located anywhere, just connected to internet.	This clause is specific to a OEM. Hence request removal of this clause and should be required as part of the security solutions	Please refer revised para given at Sl no. 1 of Corrigendum II	1
101	CFMS_RFP Vol I_ Annex V_Specs	The proposed solution must be able to monitor and report on unique protocols per day and display utilization data and baselines for each protocol individually by interface.	What is the objective of these two clauses of the RFP.	The clause is self-explanatory.	
102	CFMS_RFP Vol I_ Annex V_Specs	The proposed solution must keep and report on unique hosts and conversations per day for each monitored interface	What is the objective of these two clauses of the RFP.	The clause is self-explanatory.	
103	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 54 /Sr. No 50	The proposed solution must provide for dynamic instrumentation of application code, i.e. enhance be able out of the box monitoring with extra monitoring definitions without having to restart application.	This clause is specific to a OEM. Hence request removal of this clause	Clause stands deleted. Please refer Corrigendum II	60
104	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 55 / Sr. No 55	The proposed system must allow to dynamically instrument components of transactions revealed in a trace session without restarting the Java Virtual Machine (JVM).	This clause is specific to a OEM. Hence request removal of this clause	Clause stands deleted. Please refer Corrigendum II	61
105	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 51 / Sr. No 23	The proposed system must have a cognos based report authoring tool built-in which will enable complete customization flexibility of performance reports for network devices and monitored servers.	cognos based reporting is specific to single vendor. We request to repharase the clause as "The proposed system must have a report authoring tool built-in which will enable complete customization flexibility of performance reports for network devices and monitored servers."	Clause stands deleted. Please refer Corrigendum II	56
106	CFMS_RFP Vol I_ Annex V_Specs	The proposed system must have a cognos based report authoring tool built-in which will enable complete customization flexibility of performance reports for network devices and monitored servers.	Cognos is OEM specific , so request for change (RDBMS servers based)	Clause stands deleted. Please refer Corrigendum II	56

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
107	Performance Management	The proposed system must have a cognos based report authoring tool built-in which will enable complete customization flexibility of performance reports for network devices and monitored servers.	The requirement specifies a product by name "Cognos". Why can't this be generalized to support other BI solutions.	Clause stands deleted. Please refer Corrigendum II	56
108	CFMS_RFP Vol I_ Annex V_Specs	The proposed traffic analysis system must be capable of automatically detecting anomalous behavior such as virus attacks or unauthorized application behavior. The system should analyze all Net Flow traffic and alert via SNMP trap and syslog of any suspicious activity on the network and send it to central network console.	This is OEM specific feature and it is part of security management, request you to move this to security management.	Clause stands deleted. Please refer Corrigendum II	57
109	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 55/ Sr. No 56	The solution must show out of the box application triage maps that allow to instantly grasping the layout of the applications in the environment in a visual manner to help identify and triage current and emerging problems.	This clause is specific to a OEM. Hence request removal of this clause	Clause stands deleted. Please refer Corrigendum II	62
110	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 55 /Sr. No 57	The solution should have provision for automatic transaction discovery, for example by setting up some bounding parameters to describe transactions like the web site, the language, and parameters (such as post, query, and cookies).	This clause is specific to a OEM. Hence request removal of this clause	Clause stands deleted. Please refer Corrigendum II	63
111	CFMS_RFP Vol I_ Annex V_Specs.pdf / 2.6. Enterprise Management System/ Page # 53/ Sr. No 38	Traffic Analysis System must provide Search for any traffic using a specific configurable destination port, or port range, autonomous system (AS) number, BGP next hop IP address, ToS bit, clients or servers that are experiencing more than a specified number of TCP resets per hour, IPv4 or IPv6 conversation bad IP Header, unreachable destination, TTL expired, trace route requests, MAC addresses, TCP flags, VLAN.	This clause is specific to a OEM. Hence request removal of this clause	Clause stands deleted. Please refer Corrigendum II	58
112	Vol 1/ ANNEXURE I OVERVIEW OF THE CURRENT SYSTEM AND INDICATIVE NUMBER OF USERS & TRANSACTIONS/ Page 5	1. CURRENT IT APPLICATIONS	The CURRENT IT APPLICATIONS list out only those systems that are being used internally. To estimate for integration/interfaces one also needs to understand the systems of external stakeholders. Please provide details for the following processes: - Interface with e-Procurement System with of GoAP - Interface to Medical Board to upload Medical Report - Interface to Other State AG for our of state pensioners - Interface with NSDL Application - Interface with Agency Bank - Interface to RBI - Interface to Ministry of Finance for Debt Mgmt.	The detailed information about the Systems of external stakeholders required for integration/ interface shall be provided to/ gathered by the SI during the course of the Project	

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			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
113	Volume I/Clause 2.1/Page 8	2.1. Current End user Hardware Summary The details of the current hardware at end user site have been provided in Section 1.6 subsequently. The Supplier shall own the existing ICT infrastructure mentioned above and replace with the fresh hardware as per BOM specified in Annexure IV and as per specifications provided in the Annexure V	Please provide the details of current service provider with details of current operation status	Clause stands deleted. Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
114	Volume 1-Annex I	General	Please provide the warranty details, insurance and OEM Support details for all existing Infrastructure, including Servers, Desktops, Printers, Modems, Switches, UPS etc.	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
115	Volume I/Annexure I/3/Page 47 to 48	LAN Details LAN Switches	defferent makes and some of them are unmanaged switches are existing so,these switches can't be monitored Please clarify	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
116	Cl 3.2.2.1, Vol- I, Pg 33	The Supplier has to ensure comprehensive AMC support of the proposed servers and other existing hardware for the contract period.	What would be the AMC start date for the existing hardware	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
117	Volume I/Clause3.2.2.2/Page 35	The Supplier shall be responsible for complete procurement, installation, and configuration of hardware at end user location(s) (as mentioned in Annexure I of this Volume). The Supplier shall own the existing ICT infrastructure being replaced by it. The Supplier shall take the data backup from the existing ICT infrastructure and transfer to the newly procured ICT infrastructure. The Supplier has to ensure comprehensive AMC support of the proposed ICT infrastructure for the contract period.	1.Annexure I consists of Existing Hardware. The reference to procurement is wrongly referenced here. 2. Need the status of the existing infrastructure - Working Condition 3. Need the status of Warranty details of the infrastructure 4. Need details of the OS/SW/Web Browser Details	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
118	CFMS-Volume I.pdf - 6th bullet point on Page "35 of 84" section 3.2.21	The Supplier shall own the existing ICT infrastructure at DC (specified in Annexure I of this Volume), in case, it replaces the existing servers.	Are we saying that, if the existing servers at DC are to be replaced then the cost of the new hardware will have to be borne by SI. Kindly confirm.	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
119	Cl 3.2.2.1, Vol- I, Pg 33	The Supplier shall own the existing ICT infrastructure at DC (specified in Annexure I of this Volume), in case, it replaces the existing servers.	Does this means that supplier should buy back the old existing servers/equipment's?	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
120	Volume I/3.2.2.1/33	The Supplier shall own the existing ICT infrastructure at DC (specified in Annexure I of this Volume), in case, it replaces the existing servers.	Please clarify: If Machine X (existing) is replaced by Machine Y (new), the Machine X will be transferred to The Supplier and Machine Y will be transferred to The Purchaser. If Yes, The Supplier may not be able to utilize the Machine X. The purchaser should have alternate arrangement	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
121	Cl 3.2.2.2, Vol- I, Pg 35	The Supplier shall own the existing ICT infrastructure being replaced by it. The Supplier shall take the data backup from the existing ICT infrastructure and transfer to the newly procured ICT infrastructure.	Does this means that supplier should buy back the old existing equipment's? If yes what are the guidelines for the buy back?	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20

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122	CFMS Volume 1, clause 3.2.2.1, Page 35	The Supplier shall take into consideration the usability of the existing ICT infrastructure available in each of the locations.	The existing servers in finance department are HP blade servers and can be used only by bidders quoting HP products. Request FD to kindly remove this clause, so that other OEMs are not at a disadvantage. The hardware of the other OEMs are very old and are not in accordance to the support requirements of the RFP	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
123	Volume I/3.2.2.1/33	The Supplier shall take into consideration the usability of the existing ICT infrastructure available in each of the locations. The existing ICT infrastructure details is provided in Annexure I and minimum ICT infrastructure requirement is provided in Annexure IV of this Volume.	To assess the usability of exisiting ICT Infrastructure, it requires, our ICT Infrastructure Expert(s) to visit each location and physically verify the condition of the infrastructure. We require your support in facilitating concerned department person availability, and any security clearances for our expert(s) to carry the instruments required.	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
124	Volume I/Clause 3.2.2.1/Page 33	▪ The Supplier shall take into consideration the usability of the existing ICT infrastructure available in each of the locations. The existing ICT infrastructure details is provided in Annexure I and minimum ICT infrastructure requirement is provided in Annexure IV of this Volume. ▪ The Purchaser has recently procured Servers and Storage (the specification is provided in Annexure I of this Volume). The Supplier should factor in the usage of these servers while identifying the hardware requirements. ▪ The Supplier shall own the existing ICT infrastructure at DC (specified in Annexure I of this Volume), in case, it replaces the existing servers. ▪ The Supplier has to ensure comprehensive AMC support of the proposed servers and other existing hardware for the contract period.	1. Need the status of the existing infrastructure - Working Condition 2. Need the status of Warranty details of the infrastructure 3. Need details of the OS/SW/Web Browser Details	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
125	Volume I/Annexure V/1.9/Page 17 Firewall	1.The Firewalls should be Hardware based, Reliable, purpose-built security appliance or modules in core switch with hardened operating system that eliminates the security risks associated with general-purpose operating systems with 6 Nos. of 10/100/1000 Base Tx interfaces.	It is not the best security practice to allow firewall modules in core switch, This would expose core switch directly to outside world which is not advisable even though logical seperation is there	SI is expected to assess and decide.	
126	Volume I/Annexure III/2.2.5/Page 20	2.5. Security Architecture software firewall would monitor access to servers and will also provide Data Centre LAN users an authorized access to the servers	Whether two set of firewalls from two different OEMs are acceptable ? (One FW to protect external traffic and another to protct internal traffic). Confirm that both firewalls can be appliance based rather than software based, but from two difference OEMs which should include IPS ?	SI is expected to assess and decide. Please refer Point 1 of corrigendum II	1
127	Volume I/Annexure V/1.9/Page 18 Firewall	24.Support for multiple virtual interfaces on a single physical interface	pl specify how many minimum virtual interface support required per physical interface	SI is expected to assess and decide.	
128	Volume I/Annexure V/1.9/Page 18	25.Comprehensive OSPF dynamic routing services	why not BGP ?	Please refer revised para given at Sl no. 1 of Corrigendum II	1

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		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
129	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.9. Firewall / Page # 17	Concurrent Sessions of at least 1,400,000	1.4 million sessions are very less for 8Gbps throughput Firewall. Suggest to have atleast 3 million concurrent sessions	Please refer revised para given at Sl no. 1 of Corrigendum II	1
130	Annexure V/1.9 Firewall/ Page 17	Concurrent Sessions of at least 1,400,000	Change to "Concurrent Sessions of at least 2,000,000". This will ensure that the firewall has no scalability issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
131	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.9. Firewall / Page # 17	IPSEC 3DES Throughput of Up to 2 Gbps	It is suggested to mention the scalability for future expansion : " IPSEC 3DES Throughput of Up to 2 Gbps scalable to 6 Gbps "	Please read clause as " IPSEC 3DES Throughput of Up to 2 Gbps scalable to 6Gps ". Please refer Corrigendum II	49
132	Annexure V/1.9 Firewall/ Page 17	IPSec VPN Peers of up to 5000	Change to "IPSec VPN Peers of up to 10,000". This will ensure that the firewall has no scalability issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
133	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.9. Firewall / Page # 17	Proposed clause to have zero downtime for power to the Firewall	Should have power supply redundancy. There should not be any impact on the firewall performance in case one of the power supplies fails.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
134	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.9. Firewall / Page # 17	Proposed clause: Certification part is missing in the Firewall	The Firewall should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
135	Annexure V/1.9 Firewall/ Page 17	Scalability through clustering and load balancing	Remove this cluase as this is OEM specific	Please refer revised para given at Sl no. 1 of Corrigendum II	1
136	Annexure V/1.9 Firewall/ Page 17	Virtual Interfaces (VLANs) support for at least 200 VLANs for forming Secure server Farms and DMZs	Change to "Virtual Interfaces (VLANs) support for at least 1024 VLANs for forming Secure server Farms and DMZs. This will ensure that the firewall has no scalability issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
137	General	5. The CFMS Project approach to be adopted is a COTS product based transformational approach	an enterprise wide solution/system shall be developed/ customized based on functionalities proposed in this RFP. What is the extent (percentage) of the customization envisaged. We request the Finance department to share the GAP report.	The approach for CFMS project implementation is COTS product based transformational approach wherein an enterprise wide solution/system shall be developed/ customized based on functionalities proposed in this RFP. Other relevant information shall be provided to/ gathered by the SI during the course of the Project.	
138	General	6. Can we have the details of the information systems that will interface with CFMS, like RBI,agency Banks, Ministry of Finance @ Government of India, Directorate of State Audit (DSA), Directorate of Small Savings & Lotteries (DSSL) and Other State and Central Government.		The detailed information about the Systems of external stakeholders required for integration/ interface shall be provided to/ gathered by the SI during the course of the Project.	
139	Volume 1 /3.2.1	can the project plan include separate requirements gathering for phase 1 and phase 2?	can the project plan include separate requirements gathering for phase 1 and phase 2?	No. The system requirement study is for entire CFMS requirements.	

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140	Volume I/Clause 3.2.1.3/30	comply with the latest statutory and regulatory requirements	require information on the state IT policy for electronic delivery of services	SI is expected to be aware about the latest statutory and regulatory requirements in AP. SI is also advised to visit AP State Portal.	
141	Vol-I / Para-1 / Page-5	CURRENT IT APPLICATIONS	Please clarify whether the expectation is to sun-set all the existing legacy systems and map all the functions in a COTS system or some of the systems are to be continued and should be interfaced with the proposed COTS system.	The approach for CFMS project implementation is COTS product based transformational approach wherein an enterprise wide solution/system shall be developed/ customized based on functionalities proposed in this RFP. All legacy systems to be phased out by way of a plan as suggested by the SI and approved by the FD, GoAP. Details of the legacy systems have been provided on page 5 to 7 of Annexure I of Volume I of the RFP. However it is clarified that the clause referred on page 29 of Volume I of the RFP ("Supplier to ensure that the application should be accessible through legacy applications and should be able to take input from heterogeneous environment.") referred to the legacy applications of the other departments.	
142	Vol I/ Annex 5/ Page 61/ Point no 2 of 2.8 (Database specifications)	Database must ensure inter-dependency of user concurrency and data consistency. Should provide non-escalating lock mechanism and multi version read consistency for the transaction processing.	The specifications mentioned here favour a specific database vendor. Why is there a specific need for non-escalating locks and multi version read consistency? Each database will have it own locking mechanisms to ensure user concurrency and consistency of data. Request you to delete this point.	Clause stands deleted	64
143	Vol I/ Annex 5/ Page 61/ Point no 5 of 2.8 (Database specifications)	Database server should be having declarative type, client independent browser based web application development tool with functionalities like Application builder with forms and interactive reports, Charting functions, Data Exchange builder for support to transfer XML, Spreadsheet and text data.	The requirements mentioned here like application builder with forms and interactive reports, charting functions are not core database functionality. These are features that should be implemented using solutions outside the database and the database would obviously complement in terms of providing connectivity and database transfer mechanisms. This point should be not be a database feature requirement rather it needs to be a solution requirement. Also these specifications favor specific database vendors hence request you to delete..	Please refer revised para given at Sl no. 1 of Corrigendum II	1
144	Not in RFP	Functional Architecture or details	In most of the cases it has been a best practise to include the functional architecture giving complete details of functional requirements so that the outcome of the overall solution requirement for the organisation or department is clearly spelt. Mainly in public centric and administrative organisations which are thriving to provide better governance and administration for larger interested, it is very essential to give details about the clear outcome which is expected our the system and hence the functional requirement details are very essential.	Please refer Annexure II of Volume I of RFP	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
145	Volume I/3.2.2.1/35	Hosting Facilities for DC, DR and Near DR shall have following: Provide the other supporting infrastructure and services such as connectivity, power supply for the infrastructure, monitoring of physical and environmental security controls for the infrastructure.	The Purchaser, will provide the other supporting infrastructure and services such as connectivity, power supply for the infrastructure, monitoring of physical and environmental security controls for the infrastructure. Please confirm	Yes, The Purchaser, will provide the other supporting infrastructure and services such as connectivity (APSWAN), power supply for the infrastructure, monitoring of physical and environmental security controls for the infrastructure. For more information please refer Page 35 of Volume I of RFP	
146	Volume I/3.2.2.1/33	If the performance of the system is affected on account of the installed hardware limitations, due to the rapid growth in the transaction volumes on the platform, the Supplier is required to augment the infrastructure without any extra cost (For e.g. additional servers, storage space and the corresponding software etc).	Please provide upper limit on the transaction and usage details (transaction frequency, size of transaction in Kilo Bytes, Number of concurrent transactions). It will be difficult for the Supplier to estimate the growth of the transactions.	SI is expected to assess and decide.	
147	Vol I/ Annex 5/ Page 48/ Point No 20 (Business Process Automation and Monitoring)	It should allow business users to create KPI"s in familiar tools such as Microsoft Excel. Integration solution should enable monitoring of business process in familiar desktop tools (such as excel) and web based monitoring and reporting.	Looking at BPM holistically and consudering best practices, KPI's are specified in the business model and not in the Excel spreadsheet and also Monitoring of KPI's should be done on Monitoring tool rather than in the Excel spreadsheet . Please remove this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
148	Volume1 CFMS_RFP_Annex III_Sol_Arch- Page No: 11- Section 2.4- Portal Design	Last Sub Point: Rich user Experience: One of the main aspect is the portal should provide rich and satisfying experience to the user group (citizens, businesses and Government officials)	Please explain if we are looking for any end user related standards particular browser support as citizens will also login to CFMS portal from external networks.	SI is expected to assess and decide.	
149	General	Not in RFP	1. COTS products are sold, leased or licensed without source code, is it OK if the finance department does not get the source code.	Please refer Page 125 of Volume II as well as also refer Volume III of the RFP.	
150	Vol I/ Annex 3/ Page 7, Figure 2 (Overall Solution architechture)	Offline access to Portal Content Services as another delivery channel	Need clarifications on what is to be offline and whether offline on the desktop/laptop or on tablets/phones or in both. Does all the functionality that is available via browser on thin client will have to be made offline? Will offline be only for internal users or even for external users also? What are the OS supported for offline access? Data security for offline data is the data is stored locally.	No offline applications/functionality are expected to be developed in CFMS system. Please refer Corrigendum II	21
151	CFMS - Volume I.pdf, Section 5.1	Phasing Strategy	What would be the no of geographical areas the pilot will be implemented for Phase1 and Phase2	Refer to Page 40, Volume I of RFP	
152	Vol I- Page 45, Sec 3.2.3.1	Providing Application Support and Maintenace	Please clarify, for support activities, can bidder propose Onsite-Offsite model ?	Not Accepted. Purchaser requires onsite support.	
153	Vol. I, Cl 5.4, Pg 76 Terms of Payment Schedule	Supplier shall raise the invoice at the end of the month and any invoice should not be less than Rs. 2 Crores.	We understand the invoicing would be based on the Payment Milestones provided and hence does not need to follow the threshold of minimum Rs. 2 Crores. Also please suggest if invoice of the month is less than Rs. Crores.	This provision is to avoid processing of invoices at multiple times thus ensuring convenience to both i.e. Supplier and Purchaser. However the cases of disputed amount and last bill shall be taken care separately.	
154	Volume I/Clause 3.2.1.3/32	The application shall have to undergo comprehensive testing and should minimally include Unit Testing, System Testing, Integration Testing, Performance Testing, Regression Testing (in case of any change in the software) and Load & Stress testing.	clarification needed for how many iterations data needs to be preserved for external audits	SI is expected to assess and decide.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
155	Vol I/ Annex 3/ Page 8/ Point vii	The entire solution would be supported by the Rules/Guidelines layer that provides the State Government Guidelines /Rules which would be built into the business logic of the CFMS application.	We suggest Business Rules to be kept outside of the core application and managed with Business Rules Engine. This will enable Business Users to manage rules without involvement of IT. Please incorporate this change	SI is expected to assess and decide to meet out the requirement.	
156	Volume 1, 4.5, Page 59	The Purchaser shall also provide the NDR and DR hosting facility without any additional cost from other agencies, with basic data centre hosting facility. In addition to this Purchaser shall provide the primary connectivity through AP-SWAN to end user locations, to Data centre and to DR site.	Please elaborate "Basic Data Centre Hosting Facility"	Please refer Page 37 of Volume I of RFP.	
157	Volume I/Clause 3.2.1.3/32	The Supplier shall share the tools used for testing the application system with the Purchaser. If the tool is a proprietary tool then it should share at least one license with the Purchaser.	Clarification needed for IPR	Please refer relevant clause(s) in Volume III of the RFP.	
158	Volume I/Clause 5.3/ point 9 of p.69 Volume I/Clause 5.3.Plan point 10 & 11 of p.70	UAT phase 1,Infrastructure DR,Infrastructure Pilot	T+8 ,T+8, T+9 Need clarification on the project plan time frames as to how is testing to be completed for the pilot and then infrastructure is deployed	Indicative timelines have already been provided in the Project Work Plan. Bidder is expected to improve these timelines. For further clarifications, please refer Volume I of the RFP - project work plan	
159	general	what are all the functionality to be included in the portal development ? Can features like online grievance system, pension related queries be custom made ?	what are all the functionality to be included in the portal development ? Can features like online grievance system, pension related queries be custom made ?	Please refer Page 29 of Volume I of RFP	
160	Vol I/ Annex 5		There are no specifications related to Application server, Business process management and workflow system. These are critical components of the solution and request you to please provide the specifications.	Please refer Section 2 of Annexure V of Volume I of RFP	
161	Vol-I Annex-III_Soln Arch / Page 7	Government Service Delivery Gateway	Need clarification on Whether Government Services Delivery Gateway are only to be integrated with existing applications or these applications are to be developed completely	Services Delivery Gateway (to be developed by the SI as part of the CFMS Project) of FD, GoAP to be integrated with the State Services Delivery Gateway, APSWAN, UID, SDC, CSC, etc. Also please refer page 22 of Volume I of the RFP wherein SI is required to provide the mechanism proposed for integration and utilization of the shared infrastructure services of the GoAP and GoI.	
162	Volume 1 Page 30 point 3.2.1.2.	Integration/ interface design mechanism with other Departments such as Commercial Tax Department, Excise, etc. and external agencies such as Agency Banks, etc.	What is the scope of this interface - Transaction level or at the summary level - Please explain	Scope of this interface would be at Transaction level	
163	Volume 1 Page 32 point 3.2.1.3	Interfacing with State e-Procurement System	What kind of interface is required with State e-Procurement System?	Scope of this interface would be at Transaction level. The interface with the e-procurement portal shall be done to provide/capture all the procurement related transactions of all the departments.	

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
164	Vol-1, Annexure-2;EXPENDITURE INITIATION - Page No 46 - 3 requirement	System shall have standardized online form to facilitate preparation of administrative/expenditure sanction note/proposal. In case of work projects, the proposal shall also capture "GPS Co-ordinates" to facilitate tracking based on GIS images and also proper expenditure phasing to facilitate tracking of year-wise expenditure.	Are GIS images expected to be captured by the system ? Does department already have GIS software available and expecting integration with it?	Yes, GIS images expected to be captured by the system. FD, GoAP does not have GIS software available however integration with GIS system of other departments is expected.	
165	Volume 1 Page 31 point 3.2.1.3	The software solution should support both English and Telugu.	Does this mean application screen and lables should be in English and Telugu - Please explain	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	
166	Volume 1 /2.2	what are the payment gateways currently operational in FD / DDO / GOAP ?	what are the payment gateways currently operational in FD / DDO / GOAP ?	Only few departments (e.g. Commercial Tax Department, Transport Department, IT&C Department) of GoAP are using payment gateway. However as part of the CFMS Project, inter alia, payment gateway would be the responsibility of SI. Please refer Page 4 of Annexure IV of Volume I of the RFP.	
167			what is the number of external systems that this proposed system is expected to interface with? Is the development of these interfaces with external systems also the responsibility of SI? If yes, then please provide details of the external systems so that the Bidder can do an estimate of the costs involved in developing these interfaces	Services Delivery Gateway (to be developed by the SI as part of the CFMS Project) of FD, GoAP to be integrated with the State Services Delivery Gateway, APSWAN, UID, SDC, CSC, etc. Also please refer page 22 of Volume I of the RFP wherein SI is required to provide the mechanism proposed for integration and utilization of the shared infrastructure services of the GoAP and GoI.	
168	Volume I/Annexure V/1.20/Page 31 Intrusion Prevention System (IPS)	31) IPS should fail open in case of power, software or hardware failure when deployed in standalone mode.	when deployed in HA, where is the need for hardware IPS failover, In HA one IPS box fails then other IPS boxes takes over. More over IPS hardware failure pass through in stand alone deployment is too dangerous from security perspective as attack traffic would pass indescriminately in to your netwok, pl remove hardware failure pass through	SI is expected to assess and decide.	
169	Volume I/Annexure V/1.20/Page 30 Intrusion Prevention System (IPS)	6) The appliance monitors up to 4 inline segment and has 8 10/100/1000 and one 10g interfaces for the same.	when inspection throughput asked is 2Gbps, where is the need for 10G interface, pl remove the same	Please refer revised para given at SI no. 1 of Corrigendum II	1
170	Volume I/Annexure V/1.20/Page 31 Intrusion Prevention System (IPS)	IPS centralized management console should manage all the products network and Vulnerability Assessment solutions.	pl remove this since there is no true 3rd party product managmnet IPS console is not available, At the most other devices would integrate by web link or telent or gets monitored by SNMP, if that is what is required then pl eloborate the same in spec instead of saying " should integrate/manage other VA solutions	Please refer revised para given at SI no. 1 of Corrigendum II	1

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171	Volume I/Annexure V/1.20/Page 31 Intrusion Prevention System (IPS)	IPS should have either built in ticketing system or ability to integrate with third party ticketing system.	pl explain what is the meaning of ticketing system here, since No IPS appliance or solution would have a full fledged ticketing system. If it is just IPS incident investigation then pl modify the spec wording to avoid confusion.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
172	Vol I/ Annex 5/ Page 30/ Point No 5 (Intrusion Prevention System)	Should not induce Latency into the Network, Latency should be less than 80 microseconds	This is a vendor specific specification. Kindly change the same to: "Should not induce Latency into the Network, Latency should be less than 200 microseconds". 200 microseconds is the industry standard.	Please read clause as "Should not induce Latency into the Network, Latency should be less than 200 microseconds". Please refer Corrigendum II	54
173	Volume I/Annexure V/1.20/Page 30 Intrusion Prevention System (IPS)	The appliance monitors up to 4 inline segment and has 8 10/100/1000 and one 10g interfaces for the same.	Core and DMZ switches asked for 10/100/1000 Mbps ports and 10G support only so, for IPS providing 10G is of no use,Please Clarify	Please refer revised para given at Sl no. 1 of Corrigendum II	1
174	Volume I/Annexure V/1.20/Page 30 Intrusion Prevention System (IPS)	To get layered approach to Security Firewall and IPS should be of different OEM at the Data Center & DR Site.	1) Present security solutions looking for UTM type of products provisioning for future enhancements. Thus provisioning of UTM with firewall and IPS in single appliance for Layered approach. 2) Different UTM OEM at the Data center for perimeter security and internal security should be considerd	SI is expected to assess and decide.	
175	Volume I/Annexure V/1.20/Page 30 Intrusion Prevention System (IPS)	To get layered approach to Security Firewall and IPS should be of different OEM at the Data Center & DR Site.	Next genration firewalls are integrating Firewall & IPS, Hence having different OEM concept does not serve the purpose of security, it is recommended to have Fw + IPS together	SI is expected to assess and decide.	
176	Volume 1 /3.2.1.3	Please clarify on the language requirements? where all should Telugu be made available in the system? Should all the screens and reports in CFMS and portal be in telugu and english? Or is it only with respect to reports and portal requirements	Please clarify on the language requirements? where all should Telugu be made available in the system? Should all the screens and reports in CFMS and portal be in telugu and english? Or is it only with respect to reports and portal requirements	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	
177	CFMS_RFP_Vol 1 Anex II_FRS Page 23 Functional Requirement Specification- Budget Preparation - Point number 13	System shall generate Bilingual (English, Telugu) budget.	Can you please explain the requirement? What do you infer by generating Budget Bilingual? Does this mean just forms for inputs should in English nd Telugu?	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	
178	CFMS - Volume I / Page No. 29	The software solution should support both English and Telugu.	Request you to please elaborate further on the Telugu language support requirement from the proposed solution	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
179	Vol - 1 & Annexure V DMS & Workflow, Page # 41 & S. No.5	The System shall support both English and Hindi	Since the core CFMS is English so DMS should also be in English as there is strong integration requirement	Entire CFMS system should be UNICODE compliant. Accordingly all reports can be viewed and printed in Telugu language also. Further Telugu support is required on portal also.	
180	Vol I/ Annex 5/ Page 40/ Point No 15 (Directory Software)	Should have single integrated directory for OS and Messaging with unified management capabilities.	This is vendor specific. Department should ask for industry standard LDAP v3 Compliant Directory server rather than insisting for propreitary solutions. Please delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
181	Vol I/ Annex 5/ Page 40/ Point No 3 (Directory Software)	Should support directory services integrated DNS zones for ease of management and administration/replication.	This is vendor specific. Directory Services & DNS server are two seperate functions & offered seperately. Request you to delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
182	Vol I/ Annex 5/ Page 40/ Point No 4 (Directory Software)	Should Support for DNS as the locator service (service records & dynamic updates).	This is vendor specific. Directory Services & DNS server are two seperate functions & offered seperately. Request you to delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
183	Vol I/ Annex 5/ Page 40/ Point No 2 (Directory Software)	Support for integrated LDAP compliant directory services to store information about users, computers, and network resources and making the resources accessible to users and applications.	This is Vendor Specific. Making the resource available to users & applications is not function of directory server. Request you to delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
184	Vol I/ Annex 5/ Page 40/ Point No 6 (Directory Software)	The directory service should provide support for Group policies and software restriction policies.	This is vendor specific. Group Policy & Software restriction function is desktop management software. Department should ask for industry standard LDAP v3 Compliant Directory server rather than insisting for propreitary solutions. Please delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
185	CFMS_RFP Vol I_ Annex I_Existing details	1. CURRENT IT APPLICATIONS	Please provide more details about the legacy applications. Also please elaborate, which legacy will continue and needs to be integrated with the proposed application ?	The approach for CFMS project implementation is COTS product based transformational approach wherein an enterprise wide solution/system shall be developed/ customized based on functionalities proposed in this RFP. All legacy systems to be phased out by way of a plan as suggested by the SI and approved by the FD, GoAP. Details of the legacy systems have been provided on page 5 to 7 of Annexure I of Volume I of the RFP. However it is clarified that the clause referred on page 29 of Volume I of the RFP ("Supplier to ensure that the application should be accessible through legacy applications and should be able to take input from heterogeneous environment.") referred to the legacy applications of the other departments.	

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186	CFMS - Volume I.pdf, Section 3.2.1.3	Solution Development/ Customization	COTS Product will be accessible through existing legacy system also. Is there any phase out plan for legacy system?	The approach for CFMS project implementation is COTS product based transformational approach wherein an enterprise wide solution/system shall be developed/ customized based on functionalities proposed in this RFP. All legacy systems to be phased out by way of a plan as suggested by the SI and approved by the FD, GoAP. Details of the legacy systems have been provided on page 5 to 7 of Annexure I of Volume I of the RFP. However it is clarified that the clause referred on page 29 of Volume I of the RFP ("Supplier to ensure that the application should be accessible through legacy applications and should be able to take input from heterogeneous environment.") referred to the legacy applications of the other departments.	
187	Vol-1 Page 18 Solution Development/ Customization	Supplier to ensure that the application should be accessible through legacy applications and should be able to take input from heterogeneous environment.	What does it mean? Is it to provide access to the legacy system or keep legacy system in the frontend or build necessary interface.	The approach for CFMS project implementation is COTS product based transformational approach wherein an enterprise wide solution/system shall be developed/ customized based on functionalities proposed in this RFP. All legacy systems to be phased out by way of a plan as suggested by the SI and approved by the FD, GoAP. Details of the legacy systems have been provided on page 5 to 7 of Annexure I of Volume I of the RFP. However it is clarified that the clause referred on page 29 of Volume I of the RFP ("Supplier to ensure that the application should be accessible through legacy applications and should be able to take input from heterogeneous environment.") referred to the legacy applications of the other departments.	
188	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.7 Server Load Balancer / Page # 12	proposed spec for site failover option	The solution has DC and DR sites which would need activa failover for site or server(s) unavailabilty issues request to have site failover / global server load balancer option as feature upgrade	Please refer revised para given at Sl no. 1 of Corrigendum II	1
189	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.7 Server Load Balancer / Page # 12	proposed spec for site failover option	The solution has DC and DR sites which would need activa failover for site or server(s) unavailabilty issues request to have site failover / global server load balancer option as feature upgrade (The load balancer should have global site failover license upgrade for fast failover between sites)	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
190	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.7 Server Load Balancer / Page # 14	Should support SSL Acceleration	The SSL offloading is the most resource intensive feature of the load balancer and needs to have additional card based acclerator for ensuring wire speed 2048 bits server certificate processing	Please refer revised para given at Sl no. 1 of Corrigendum II	1
191	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.7 Server Load Balancer / Page # 14	Should support SSL Acceleration	The SSL offloading is the most resource intensive feature of the load balancer and needs to have additional card based acclerator for ensuring wire speed 2048 bits server certificate processing (Should support hardware card based SSL Acceleration)	Please refer revised para given at Sl no. 1 of Corrigendum II	1
192	Volume I/Annexure III/2.2.4/Page 13	2.2.4. Near Disaster Recovery(NDR)	Whether equipment for NDR to be proposed ? This should be part of commercials?	NDR is meant for SAN Array based replication. For further details, please refer Page 4 of Annexure IV of Volume I of RFP. This shall also form part of commercials.	
193	General	3way DR:	Primary and Far DR no distance limits. Latency has to be less than 100ms. Bandwidth required is dependent on the data rate change. To achieve RPO=0, links has to be sized for peak write performance	SI to ensure zero data loss. Further for more details refer Page 4 of Annexure IV of Volume I of the RFP.	
194	General	3way DR:	Primary and Near DR site is recommended within 10km range with less than 0.5ms latency. It can be a dark fibre (CWDM/DWDM). Preferably 4 Links are commended for connection across the sites. DWDM and CWDM both support 4Gbps per link	SI to ensure zero data loss. Further for more details refer Page 4 of Annexure IV of Volume I of the RFP.	
195	Vol I/ Annex 3/ Page 13/ Point 2.2.4	Near Disaster Recovery (NDR)	Please clarify does his means warm DR? Or is it only the application data getting synchronized and application server and applications are synchronized periodically (not too frequent)?	NDR is meant for SAN Array based replication	
196	Vol I/ Annex 3/ Page 27/3.2 (Key considerations for the NDR site)	Point No.7: DC / NDR Management	Is the service provider expected to pay any overhead to incumbent SDC operator for hosting the hardware?	For Data Centre, Disaster Recovery Centre and Near Disaster Recovery Centre FD, GoAP shall provide the hosting facility.	
197	Volume 1 /3.2.1.2	the COTS based solution can have components which cannot be of open source software. Please confirm if this is acceptable with GOAP	the COTS based solution can have components which cannot be of open source software. Please confirm if this is acceptable with GOAP	System Software Proposed on Commercial Open Source is meant for Operating System. Please refer Corrigendum II.	66
198	Annexure V/1.8. Router (Internet)/Page 15	* For the Supplier who"s Router does not match the Flash memory requirement, should ensure to provide adequate memory to accommodate all OS features required at present or in future.	Delete	Please refer revised para given at Sl no. 1 of Corrigendum II	1
199	Annexure V/1.8. Router (Internet)/Page 15	Ethernet LAN Ports -> 2 x 10/100/1000 Mbps. It should support additional Gigabit Ethernet modules i.e. both 10/100/1000 or SFP type (upgradable up to 4)	Change to "4 x 10/100/1000 Mbps out of which minimum 2 can also be used for fiber connectivity (SFP based)". This will ensure the scalability and provide option for fibre based connectivity without additional cost later.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
200	Annexure V/1.8. Router (Internet)/Page 15	Flash Memory Required * -> 128 MB	Flash Memory Required * -> 256 MB. this will ensure that the router has no scalability and performance issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1

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201	Annexure V/1.8. Router (Internet)/Page 15	Flash Memory Upgradeable * -> 256 MB	Flash Memory Upgradeable * -> 4 GB. this will ensure that the router has no scalability and performance issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
202	Vol - 1 & Annexure V 1.8. Router (Internet) - Page # 16 & Sr. No.9	Network Time Protocol	Request you to remove this, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
203	Annexure V/1.8. Router (Internet)/Page 15	Performance Requirements for 64 byte packet -> Minimum 800 Kbps	Performance Requirements for 64 byte packet -> Minimum 1800 Kpps. This will ensure that the router has no scalability and performance issues today or in future.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
204	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.8. Router (Internet)/ Page # 15	Performance Requirements for 64 byte packet -> Minimum 800 Kbps	Since router performance will be measured in packets per second, suggest to mention " Minimum of 16 Million PPS "	Please refer revised para given at Sl no. 1 of Corrigendum II	1
205	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.8. Router (Internet)/ Page # 15	Proposed clause to have minimum downtime for the router due to CPU failure	should have option to add redundany switch fabric and CPU as needed.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
206	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.8. Router (Internet)/ Page # 15	Proposed clause to have zero downtime for power to the router	router should have redundant power and cooling.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
207	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.8. Router (Internet)/ Page # 15	Proposed clause: Certification part is missing in the router	The router should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
208	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.8. Router (Internet)/ Page # 15	Proposed clause: Certification part is missing in the router	The router should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
209	Annexure V/1.8. Router (Internet)/Page 15	RAM Required -> 512 MB	Change to "RAM Required -> 1GB and upgradable to 2GB". this will ensure that the router has no scalability and performance issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
210	Vol - 1 & Annexure - V 1.8. Router (Internet) - Page # 16 & Sr. No.9	Start Time Stamp & End Time Stamps	Request you to remove this, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
211	Volume I/Annexure V/1.8. Router (Internet)/Page 15-17	Start Time Stamp & End Time Stamps	Request for removal, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
212	Volume I/Annexure V/1.8. Router (Internet)/Page 15-17	Type of service, TCP Flags & Protocol	Request for removal, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
213	Annexure V/1.13. WAN Router (Offices)/ Page 25	1 number of Modular High speed WAN slots to support 2 Mbps circuits	Change to "2 number of Modular High speed WAN slots to support variety of interfaces such as HSPA/UMTS/EVDO, T1/E1, G703, VDSL2/ADSL/2/2+/G.SHDSL". The requirement of a serial port is already addressed n another point (1 port Serial WAN interface card (V.35) & 1 Nos V.35 cables)	Please refer revised para given at Sl no. 1 of Corrigendum II	1
214	Annexure V/1.10. WAN Router/ Page 19	Forwarding Capacity shall be a minimum of 1.2 Mpps (considering 64byte packet size)	Change to "performance Up to 7.5 Mpps, throughput of upto 5 Gbps and Ipsec throughput of upto 1.8 Gbps". This will ensure that the router has no performance issues while providing the security required essentially for this very sensitive information that will flow through the routers in this critical network.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
215	Annexure V/1.13. WAN Router (Offices)/ Page 25	Interfaces: 2 number of onboard Ethernet ports 10/100 Base TX , full duplex as IEEE 802.3u	"Interfaces: 2 number of onboard Gigabit Ethernet ports 10/100/1000 Base TX , full duplex as IEEE 802.3u". This will ensure that the router has no scalability and bandwidth issues today or in future without any additional cost.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
216	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.13. WAN Router (Offices) / Page # 25	Interfaces: 2 number of onboard Ethernet ports 10/100 Base TX , full duplex as IEEE 802.3u	Since LAN side speed is Gigabit it is recommend to have Gigabit at router interface also which are connecting to LAN	Please refer revised para given at Sl no. 1 of Corrigendum II	1
217	Annexure V/1.13. WAN Router (Offices)/ Page 25	Memory: 256 MB DRAM , sufficient flash memory	Change to "Memory: 512 MB DRAM , 256 MB flash memory". This will ensure that the router has no performance issues	Please refer revised para given at Sl no. 1 of Corrigendum II	1
218	Volume I/Annexure V/1.10, WAN Router/Page 19-21	One dedicated Fast Ethernet port for management	Request you to remove this, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1

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219	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.13. WAN Router (Offices) / Page # 25	Proposed clause: Certification part is missing in the router	The router should be EAL3 certified	Please refer revised para given at Sl no. 1 of Corrigendum II	1
220	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.10. WAN Router / Page # 19	Proposed clause: Certification part is missing in the router	The router should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
221	Vol - 1 & Annexure V 1.10, WAN Router, Page # 20 & Sr. No.27	Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, MPLS mVPN (Multicast VPN), VRF-Aware Services, , MPLS TE (Fast re-route), , Inter-AS VPNs).	kindly change the specifications as" Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, ~~MPLS mVPN (Multicast VPN)~~, VRF Support, ~~Aware Services~~, , MPLS TE (Fast re-route), , Inter-AS VPNs" as this is specific to a few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
222	Vol - 1 & Annexure V 1.10, WAN Router - Page # 20 & Sr. No.27	Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, MPLS mVPN (Multicast VPN), VRF-Aware Services, , MPLS TE (Fast re-route), , Inter-AS VPNs).	Request to remove MPLS mVPN (Multicast VPN), Aware Services as this is met by very few OEMs only.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
223	Vol - 1 & Annexure V 1.10, WAN Router, Page # 20 & Sr. No.27	Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, MPLS mVPN (Multicast VPN), VRF-Aware Services, , MPLS TE (Fast re-route), , Inter-AS VPNs).	Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, ~~MPLS mVPN (Multicast VPN)~~, VRF Support, ~~Aware Services~~, , MPLS TE (Fast re-route), , Inter-AS VPNs. As this is specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
224	Volume I/Annexure V/1.10, WAN Router/Page 19-21	Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, MPLS mVPN (Multicast VPN), VRF-Aware Services, , MPLS TE (Fast re-route), , Inter-AS VPNs).	Shall support MPLS Provider /Provider Edge functionality. MPLS VPN, ~~MPLS mVPN (Multicast VPN)~~, VRF Support, ~~Aware Services~~, , MPLS TE (Fast re-route), , Inter-AS VPNs	Please refer revised para given at Sl no. 1 of Corrigendum II	1
225	Annexure V/1.10. WAN Router/ Page 19	Should be chassis based & modular architecture for scalability	Change to "Should be chassis based & modular architecture for scalability, should support features like ⬜ Nonstop forwarding (NSF) and stateful switch over (SSO), ISSU" This will improve reliablitliy and the resiliency of the offered solution.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
226	Annexure V/1.10. WAN Router/ Page 19	Should have IPSec performance of 150-Mbps	Change to "Ipsec throughput of upto 1.8 Gbps". This will ensure that the router has no performance issues while providing the security required essentially for this very sensitive information that will flow through the routers in this critical network.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
227	Vol - 1 & Annexure V 1.10, WAN Router, Page # 19 & Sr. No.1	Should have support for Data, Voice & Video services	kindly change the specifications as "Should have support for ~~Data, Voice & Video services~~ converged routing, switching, wireless, security, and voice services" as this is specific to a few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
228	Volume I/Annexure V/1.10, WAN Router/Page 19-21	Should have support for Data, Voice & Video services	Should have support for converged routing, switching, wireless, security, and voice services	Please refer revised para given at Sl no. 1 of Corrigendum II	1
229	Annexure V/1.13. WAN Router (Offices)/ Page 25	Should have support for hardware based VPN (3DES/AES) Encryption.	Should have hardware based IPSec (AES/3DES) encryption, throughput of at least 145 Mbps. This will ensure that the router has no performance issues while providing the security required essentially for this very sensitive information that will flow through the routers in this critical network.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
230	Annexure V/1.10. WAN Router/ Page 19	Should support Firewall features.	Change to "Should support firewall features such as stateful inspection, Advanced protocol inspection for voice, video, and other data applications." This will ensure that the router has no performance issues while providing the security required essentially for this very sensitive information that will flow through the routers in this critical network.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
231	Annexure V/1.10. WAN Router/ Page 19	Should support hardware based VPN (3DES/AES) Encryption	Change to "Should support hardware based VPN (3DES/AES) Encryption, vrf aware IPSec, IPsec Stateful Failover." This will ensure that the router has no performance issues while providing the security required essentially for this very sensitive information that will flow through the routers in this critical network.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
232	Volume I/Annexure V/1.10, WAN Router/Page 19-21	Sub interface QoS.	Request you to remove this, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1
233	Annexure V/1.13. WAN Router (Offices)/ Page 25	The device must support minimum 60 Kpps packet forwarding rates for different types of routers for 64 byte packets per second	Change to "The device must support minimum 290 Kpps packet forwarding rates for different types of routers for 64 byte packets per second" . This will ensure that the router has no performance issues	Please refer revised para given at Sl no. 1 of Corrigendum II	1
234	Vol - 1 & Annexure V 1.3, SAN, Page # 9 & Sr. No.7	Dual controller SAN Array should be able to support minimum of 200 disks and upgradeable to 300 or more seamlessly (data in place Upgrade).	please change teh specifications as "The SAN Array should be able to support minimum of 300 number of drives without changing controllers" The scalability in storage should be available from day1, helps department to do apple to apple comparision with level play for all Vendors.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
235	Volume I/Annexure V/1.3, SAN/Page 8-9	Dual controller SAN Array should be able to support minimum of 200 disks and upgradeable to 300 or more seamlessly (data in place Upgrade).	The SAN Array should be able to support minimum of 300 number of drives without changing controllers	Please refer revised para given at Sl no. 1 of Corrigendum II	1
236	Volume I, Annexure IV, Page 3	No. of SAN Switches: DC - 1, DR - 1	No. of SAN switches in DC should be 2 for redundancy	Please read clause as " No. of SAN Switches: DC - 2, DR - 2". Please refer Corrigendum II.	28

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
237	Volume I, Annexure V, Page 9	The Proposed SAN Array must support storage virtualization via online expansion of LUN"s through concatenation or striping methods for better performance. It must support movement of LUN from RAID5/6 to RAID10 and from FC drives to SATA drives, this functionality must be online, while the LUN is accessed by the Host/Application.	FC drives are becoming obsolete. Storage technology has now completely moved towards SAS drives. Hence request FD to change the drive type from FC to SAS and from SATA to NL-SAS. Also, the method of management of LUNs is different for different OEMs. The LUN management specification asked for is inclined only towards one OEM and should be made more generic in order to accomodate other OEMs. Instead of LUN management please mention the I/Ops required since these states the performance.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
238	Vol - 1 & Annexure V 1.3, SAN, Page # 8 & 9 & Sr. No.6	The Proposed SAN Array should be configured with at least 8 GB or more cache across dual controllers with dual cache mirror interconnect paths. The same should be scalable in future to 22GB or more cache across dual controllers by upgrading controller. Cache should be mirrored between the Active- Active controllers on separate Inter controller paths. The inter controller paths should be redundant (at least 2 paths) to prevent disruption if one path fails.	1. The Proposed SAN Array should be configured with at least 20GBGB or more cache across the controllers with dual cache mirror interconnect paths. The same array should be scalable in future to atleast 40GB without changing controllers. The Cache should be mirrored between the Active- Active controllers on separate Inter controller paths. The inter controller paths should be redundant (at least 2 paths) to prevent disruption if one path fails. 2. Cache shall be used only for Data and Control information. OS overhead shall not be done inside cache. 3. Cache shall be dynamically managed for Read and Write operations.	Please read clause as " The Proposed SAN Array should be configured with at least 64 GB cache scalable to 128GB across dual controllers with dual cache mirror interconnect paths." Please refer Corrigendum II	38
239	Vol 1/ Annex 5/ Page 8 Point 6 (SAN Specifications)	The Proposed SAN Array should be configured with at least 8 GB or more cache across dual controllers with dual cache mirror interconnect paths. The same should be scalable in future to 22GB or more cache across dual controllers by upgrading controller. Ca	Scalability of 22 GB Cache is specific to a OEM. We request you to modify it to - "The same shoulld be scalable in future to 16GB or more cache" 16 GB cache ia available with most of the leading storage OEMs and provides a level playing ground.	Please read clause as " The Proposed SAN Array should be configured with at least 64 GB cache scalable to 128GB across dual controllers with dual cache mirror interconnect paths." Please refer Corrigendum II	38
240	Vol - 1 & Annexure V 1.3, SAN, Page # 8 & Sr. No.3	The Proposed SAN Array should be configured with Dual Controllers for redundancy	kindly change the specifications as "The Proposed SAN Array should be configured with Dual Controllers for redundancy and automatic load balancing. The array should support more than 2 controllers" since 2 controllers are available they should be used equally for data access and hence should be automatically load balanced. Having more controllers increase performance and availability.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
241	Volume I/Annexure V/1.3, SAN/Page 8-9	The Proposed SAN Array should be configured with Dual Controllers for redundancy	The Proposed SAN Array should be configured with Dual Controllers for redundancy and automatic load balancing. The array should support more than 2 controllers.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
242	Vol - 1 & Annexure V 1.3, SAN, Page # 8 & Sr. No.1	The Proposed SAN Array should be configured with minimum 25 TB usable space after RAID5/6	1. The Proposed SAN Array should be configured with minimum 25 TB usable space after RAID5/6 RAID5(7D+1P) using 600GB 15K RPM drives 2.	Please read clause as "The Proposed SAN Array should be configured with minimum 60 TB usable space after RAID 5/6 scalable to 120 TB ". Please refer Corrigendum II	39

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
243	Vol - 1 & Annexure V 1.3, SAN, Page # 8 & Sr. No.1	The Proposed SAN Array should be configured with minimum 25 TB usable space after RAID5/6	kindly change the specifications as "The Proposed SAN Array should be configured with minimum 25 TB usable space after ~~RAID5/6~~ RAID5(7D+1P) using 600GB 15K RPM drives. 2. This would allow all vendors to quote same configuration and helps department to do apple to apple comparision with level play for all Vendors.	Please read clause as "The Proposed SAN Array should be configured with minimum 60 TB usable space after RAID 5/6 scalable to 120 TB ". Please refer Corrigendum II	39
244	Vol 1/ Annex 5/ Page 8 Point 4 (SAN specifications)	The Proposed SAN Array should be configured with minimum 4 x 4Gbps FC front end host ports and scalable to 8 or more host port spread across dual controllers with at least 8 redundant 4 Gbps back end loops providing continuous access to host. The port con	Current storage technology has become stable on 8 Gbps and hence we recomment FD, GoAP to modify to - "4 x 8 Gbps FC front end host ports". SAS 2 has become the industry standard for storage and it is highly advisable to modify backend to - "4 x SAS2 6 Gbps backend loops". This will ensure that the department gets the latest & best of breed solution.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
245	Vol - 1 & Annexure V 1.3, SAN, Page # 8 & Sr. No.4	The Proposed SAN Array should be configured with minimum 4 x 4Gbps FC front end host ports and scalable to 8 or more host port spread across dual controllers with at least 8 redundant 4 Gbps back end loops providing continuous access to host. The port configuration should be flexible in nature and must be ready to adopt 8Gbps Fiber Channel	kindly change the specifications as "The Proposed SAN Array should be configured with minimum 4 FC front end host ports and scalable to 8 or more host port spread across dual controllers with at least 8 redundant back end loops providing continuous access to host. The port configuration should be flexible in nature and must be ready to adopt ~~8Gbps Fiber Channel~~. drive and host adapters when required."	Please refer revised para given at Sl no. 1 of Corrigendum II	1
246	Vol - 1 & Annexure V 1.3, SAN - Page # 8 & Sr. No.4	The Proposed SAN Array should be configured with minimum 4 x 4Gbps FC front end host ports and scalable to 8 or more host port spread across dual controllers with at least 8 redundant 4 Gbps back end loops providing continuous access to host. The port configuration should be flexible in nature and must be ready to adopt 8Gbps Fiber Channel	The Proposed SAN Array should be configured with minimum 4 FC front end host ports and scalable to 8 or more host port spread across dual controllers with at least 8 redundant back end loops providing continuous access to host. The port configuration should be flexible in nature and must be ready to adopt ~~8Gbps Fiber Channel~~. drive and host adapters when required.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
247	Vol - 1 & Annexure V 1.3, SAN - Page # 9 & Sr. No.15	The SAN Array should be supplied with data replication in both synchronous & asynchronous modes with consistent copy of replicated volumes at target site. The replication capability should be bidirectional with ability to fail back to achieve RPO=0 and RTO<=6 hrs.	1. The SAN Array should be supplied with data replication in both synchronous & asynchronous modes with consistent copy of replicated volumes at target site. The replication capability should be bidirectional with ability to fail back to achieve RPO=0 and RTO<=6 hrs. 2. The Storage array shall also support three ways (3 Data Centers) replication to ensure zero RPO. 3. The Storage shall support replication of same volume synchronously to site 1 and asynchoronusly to site 2 simultaneosuly to ensure Zero RPO.	Please read clause as " The SAN Array should be supplied with data replication in both synchronous & asynchronous modes with consistent copy of replicated volumes at target site. The replication capability should be bidirectional with ability to fail back to achieve RPO=0 and RTO<=6 hrs. The Storage array shall also support three ways (3 Data Centers) replication to ensure zero RPO. The Storage shall support replication of same volume synchronously to site 1 and asynchronously to site 2 simultaneously to ensure Zero RPO. " Please refer Corrigendum II	40

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
248	Vol - 1 & Annexure V 1.3, SAN, Page # 9 & Sr. No.15	The SAN Array should be supplied with data replication in both synchronous & asynchronous modes with consistent copy of replicated volumes at target site. The replication capability should be bidirectional with ability to fail back to achieve RPO=0 and RTO<=6 hrs.	please consider te following:

1. The SAN Array should be supplied with data replication in both synchronous & asynchronous modes with consistent copy of replicated volumes at target site. The replication capability should be bidirectional with ability to fail back to achieve RPO=0 and RTO<=6 hrs.   2. The Storage array shall also support three ways (3 Data Centers) replication to ensure zero RPO.   3. The Storage shall supoort replication of same volume synchronously to site 1 and asynchoronusly to site 2 simultaneosuly to ensure Zero RPO.

As department has plan to implement the three ways (3 Data Centers), this clause will force all the Vendors to quote the Arrays that support Three Way DR's, incontinuation to Three Way DR support to achive Zero RPO the Array should support the replication of same volume synchromounsly to site 1 and asynchronously to site 2 simultaneously. | Please read clause as " The SAN Array should be supplied with data replication in both synchronous & asynchronous modes with consistent copy of replicated volumes at target site. The replication capability should be bidirectional with ability to fail back to achieve RPO=0 and RTO<=6 hrs. The Storage array shall also support three ways (3 Data Centers) replication to ensure zero RPO. The Storage shall support replication of same volume synchronously to site 1 and asynchronously to site 2 simultaneously to ensure Zero RPO. "
Please refer Corrigendum II | 40 |
| 249 | Vol - 1 & Annexure V 1.3, SAN - Page # 9 & Sr. No.14 | The SAN Array should be supplied with Snapshot or Point-in-time Copy functionality for snapshot and full copy of the production LUN"s / volumes. The Software should be licensed for the entire supported capacity of the SAN Array / Frame from day one. | 1. The SAN Array should be supplied with Snapshot / Point-in-time Copy functionality for snapshot and full copy of the production LUNs / volumes.   2. The storage array should have support at-least 24 snapshot copies per volume. Offered storage subsystem shall support space re-claim from deleted thin provisioned snapshot.
3. Vendor shall provide at-least 20% additional space for the overall capacity if space re-claim from deleted thin provisioned snapshot is not supported.. | Please refer revised para given at Sl no. 1 of Corrigendum II | 1 |

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
250	Vol - 1 & Annexure V 1.3, SAN, Page # 9 & Sr. No.14	The SAN Array should be supplied with Snapshot or Point-in-time Copy functionality for snapshot and full copy of the production LUN"s / volumes. The Software should be licensed for the entire supported capacity of the SAN Array / Frame from day one.	The licenses comes with price, to supply with proposed capacity will be advantage to department. Department can procure the capacity licenses as and when required. Inspite of purchasing from day one for the entire capacity. Some vendors need additional space for configuring snap shot feature, this will help the department to have exact capacity asked to be quoted by all venders, exculding the additional capacity required if re-claim is not supported by the Vendor. Hence, 1. The SAN Array should be supplied with Snapshot / Point-in-time Copy functionality for snapshot and full copy of the production LUNs / volumes. 2. The storage array should have support at-least 24 snapshot copies per volume. Offered storage subsystem shall support space re-claim from deleted thin provisioned snapshot. 3. Vendor shall provide at-least 20% additional space for the overall capacity if space re-claim from deleted thin provisioned snapshot is not supported. ~~The Software should be licensed for the entire supported capacity of the SAN Array / Frame from day one.~~	Please refer revised para given at Sl no. 1 of Corrigendum II	1
251	Vol - 1 & Annexure V 1.3, SAN, Page # 9 & Sr. No.17	The storage array should be configured intermix of FC disks, SAS , SATA	please change the specifications as "The storage array should be configured intermix of FC disks / SAS, SSD and SATA in the same enclosure."	Please read clause as " The storage array should be configured with SSD (min 10%), FC disks / SAS 2.0(min 50 %), and SATA/NL SAS(min 40%) in the same enclosure and should also support multi tiering/ equivalent technology." Please refer Corrigendum II	41
252	Vol 1/ Annex 5/ Page 9 Point 17 (SAN specifications)	The storage array should be configured intermix of FC disks, SAS , SATA	SAS 2.0 disks have become an industry standard for high performance and NL-SAS for archival & low performance requiremetns. It is highly recommended that only SAS and NL-SAS be insisted to be quoted to that the department gets the best of breed solution.	please read clause as " The storage array should be configured with SSD (min 10%), FC disks / SAS 2.0(min 50 %), and SATA/NL SAS(min 40%) in the same enclosure and should also support multi tiering/ equivalent technology." Please refer Corrigendum II	41
253	Volume I/Annexure V/1.3, SAN/Page 8-9	The storage array should be configured intermix of FC disks, SAS , SATA	The storage array should be configured intermix of FC disks/ SAS, SSD and SATA in the same enclosure.	please read clause as " The storage array should be configured with SSD (min 10%), FC disks / SAS 2.0(min 50 %), and SATA/NL SAS(min 40%) in the same enclosure and should also support multi tiering/ equivalent technology." Please refer Corrigendum II	41
254	Vol - 1 & Annexure V 1.5, SAN Switch, Page # 10 & Sr. No.7	All the ports should auto-negotiate to 4Gb/2Gb FC speeds	This can be removed as this is the same point on point Sr.No.5 also.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
255	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	All the ports should auto-negotiate to 4Gb/2Gb FC speeds	Request you to remove this, as this specific to few OEM's	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
256	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	All the ports should operate at min 4Gbps in a nonblocking backplane	All the ports should operate at min 8Gbps in a nonblocking backplane 4Gbps SAN switches are obsolete. 8Gbps are the latest SAN switches and we expect 16Gbps switches very soon.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
257	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	All the SAN Switch components should be field replaceable units	Request you to remove as This is Specific to one OEM	Clause stands deleted. Please refer Corrigendum II	45
258	Volume I, Annexure V, Page 10	SAN Switch specification	24 port SAN switch has been asked for. Request FD to allow the bidder to offer SAN switch as per their solution	Please refer revised para given at Sl no. 1 of Corrigendum II	1
259	Vol - 1 & Annexure V 1.5, SAN Switch, Page # 10 & Sr. No.5	Switch should protect existing device investments with auto-sensing 1, 2, 4 Gbps capabilities	Switch should protect existing device investments with auto-sensing 1, 2, 4 & 8Gbps capabilities 4Gbps SAN switches are obsolete. 8Gbps are the latest SAN switches and we expect 16Gbps switches very soon.	Please read clause as "Switch should protect existing device investments with auto-sensing 1, 2, 4,8 Gbps capabilities". Please refer Corrigendum II.	42
260	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	The SAN Switch should enable isolation of logical fabrics by application	Request you to remove as This is Specific to one OEM	Clause stands deleted. Please refer Corrigendum II	47
261	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	The SAN Switch should enable partitioning of a physical SAN into logical fabrics	Request you to remove as This is Specific to one OEM	Clause stands deleted. Please refer Corrigendum II	46
262	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	The SAN Switch should have proactive fault detection to avoid any hot-spots in the fabric	Request you to remove as This is Specific to one OEM	Please refer revised para given at Sl no. 1 of Corrigendum II	1
263	Vol - 1 & Annexure V 1.5, SAN Switch, Page # 11 & Sr. No.20	The SAN Switch should support option to configure the switches with alerts based on threshold values for temperature	Request you to remove, as this specific to one OEM	Clause stands deleted. Please refer Corrigendum II	48
264	Vol - 1 & Annexure V 1.5, SAN Switch, Page # 11 & Sr. No.10	The SAN Switch should support Virtual Fabrics or equivalent feature	Request you to remove, as this specific to one OEM	Please refer revised para given at Sl no. 1 of Corrigendum II	1
265	Volume I/Annexure V/1.5, SAN Switch/Page 10-11	Throughput of each port in the SAN switch should be 4 Gbit/sec full duplex with no over-subscription	Throughput of each port in the SAN switch should be 8Gbit/sec full duplex with no over-subscription 4Gbps SAN switches are obsolete. 8Gbps are the latest SAN switches and we expect 16Gbps switches very soon.	Please read clause as "Throughput of each port in the SAN switch should be 8Gbit/sec full duplex with no over-subscription". Please refer Corrigendum II	44

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
266	Vol1-Project Objectives	Exception / risk based audit and inspections and monitoring of draft audit paras enabling timely and effective audit	Analytical solution provide capabilities for Risk scoring and assessment. Predictive analytics is heavily used to identify the suspicious cases for audits, thereby substantially increasing the hit rate of the audits and thus optimizing autid operations. Please validate the understanding.	SI is expected to meet the desired functionalities in its proposed solution in the best manner	
267	Solution Development / customization	Reporting has been given specific attention in the proposed CFMS solution. Considering the financial nature not only the regular MIS but also the analytical reports shall also be generated from the CFMS solution. Some of the reports that proposed CFMS system shall generates are: o Trend analysis reporting o Fraudulent activity reporting o Forecasting reporting o Ad-hoc reporting o Drilldown Reporting o Event based reporting o Scheduler based reporting	Forecasting : (The details of Forecasting specfications are stated in the Specification Sheet) The RFP should clearly state the Forecasting requirments to ensure that the solution is planned as per the required standards	SI is expected to meet the desired functionalities in its proposed solution in the best manner	
268	Solution Development / customization	Reporting has been given specific attention in the proposed CFMS solution. Considering the financial nature not only the regular MIS but also the analytical reports shall also be generated from the CFMS solution. Some of the reports that proposed CFMS system shall generates are: o Trend analysis reporting o Fraudulent activity reporting o Forecasting reporting o Ad-hoc reporting o Drilldown Reporting o Event based reporting o Scheduler based reporting	Fraud Detection and Reporting demands multiple techniques such as: Business Rule based Fraud detection Anomaly Detection Predictive Analytics Network analysis Alert generation De-duplication and householding capabilities (The detaild specifications are ststed in the sheet specifications) The RFP hneeds to clearly spell out the requirements / specifications to ensure that solution is as per required standards	SI is expected to meet the desired functionalities in its proposed solution in the best manner	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
269	Vol 1-Solution Development / customization	Reporting has been given specific attention in the proposed CFMS solution. Considering the financial nature not only the regular MIS but also the analytical reports shall also be generated from the CFMS solution. Some of the reports that proposed CFMS system shall generates are: o Trend analysis reporting o Fraudulent activity reporting o Forecasting reporting o Ad-hoc reporting o Drilldown Reporting o Event based reporting o Scheduler based reporting	Trend Analysis actually needs data mining technology and should support the following capabilities: Analysis of Variables Multivariate analysis Categorical Data Analysis Cluster Analysis Non-parametric analysis Design of Experiments (The details of data mining specfications are stated in the Specification Sheet) The RFP should clearly state the Data Mining requirments to ensure that the solution is planned as per the required standards	SI is expected to meet the desired functionalities in its proposed solution in the best manner	
270	Performance Management	reports out-of-the-box: Executive Summary Report, CIO Reports ,IT Manager Reports, Service Level report , At-A-Glance , Trend Reports , Top N Reports , What-If Reports , Health Reports ,QoS Reports out-of-the-box as part of the base performance monitoring product .	What are the business and functional requirements for the types of reports specified? Please confirm if reporting requirements are just confined to Data Centre, Network and application performance.	SI is expected to meet the desired functionalities in its proposed solution in the best manner	
271	Vol1-Project Objectives	Single Version of Truth	For implementation of single version of truth, its importanat to ensure the uniqueness of an entity across data from multiple sources. This can only be accomplished using Data Quality /MDM type of solution that can de-duplicate the data considering the complexities of Indian names and addresses. Please validate the understanding that department is looking for a Data Quality solution for implementing Single View. If yes, the specifications need to be clearly stated in the RFP.	SI is expected to meet the desired functionalities in its proposed solution in the best manner	
272	Performance Management	The proposed tool must provide availability and performance for server nodes and deliver scalable, real-time management of critical systems. The proposed tool should be able to monitor various operating system parameters such as processors, memory, files, processes, file systems, log files ,daemons etc. It should be possible to configure and define thresholds for warning/critical states and escalate events to event console of enterprise management system.	Please clarify as what systems are classified as Critical systems and provide more details on the real time management requirements.	SI is expected to determine the criticality and decide accordingly.	
273	Analytical Capabilities		In order to make the applications and netowork safe from external threats like viruses, intrusions and cyber threats its crucial to have analytical capabilities that would integrate various logs generated by different systems and can mine the data to analyze patterns, anomalies, relationships and raise alerts to ensure that right action is taken at right time.	SI is expected to meet the desired functionalities in its proposed solution in the best manner	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
274	Volume I/Annexure III/2.2.5/Page 20	2.5. Security Architecture user access to the system must be through a single sign on process	Whether required components for SSO should be proposed as part of commercials?	SSO is one of the requirements as part of SOA. However required components for SSO should be included as part of the software application in the financial proposal.	
275	Volume I/Clause 3.2.2.6/Page 42	3.2.2.6. Conducting Pilot	Whether proposed network and security equipment also should be part of Pilot project?	Yes, proposed network and security equipment also should be part of Pilot project.	
276	Volume 1 Annexure 4 Page 5 point 11	GRC Tool	What is the scope of the GRC Tool requirements? How many users will be covered under this?	SI is expected to assess the number of users (for this refer Annexure I of Volume I of the RFP). Purchaser wants Enterprise License. However for GRC Tool requirements, licenses, etc. refer Page 26 of Volume III, Page 22 of Annexure III of Volume I, Page 5 of Annexure IV of Volume I, of the RFP.	
277	Vol I/ Annex 3/ Page 24/ Point 2.2.4 (Database Encryption and protection Solution)	It should feature column-level encryption capabilities and should easily be integrated with the any database.	This point is about the database encryption as a whole. Why would this also have column-level encryption? Column level encryption is usually done within the database since Database vendor understands the Database technology better. This specification favours a specific vendor. Requesting you to delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
278	CFMS_RFP Vol I_ Annex V_Specs.pdf / 3.6. PKI USB Tokens / Silicon Features / Page # 67	New Clause : Request to incorporate " Water resistance certification IP X8 – IEC 529 " " FIPS 140-2 L2&3 (full device); Common Criteria EAL4/EAL5 "	Certifications part are missing in the specifications. It is also mandatary as per CCA Guidelines. Request to incorporate	SI is required to comply with all the relevant mandatory and statutory requirements while offering the Solution or while executing the CFMS Project. Accordingly SI is expected to assess and decide in all such matters. Also refer relevant clauses of Volume III of the RFP.	
279	CFMS_RFP Vol I_ Annex V_Specs.pdf / 3.6. PKI USB Tokens / Cryptographic Capabilities / Page # 67	New Clause : Request to incorporate " On-card key generation : DES/3 DES, RSA 1024/2048 "	It is mandatary as per CCA Guidelines	SI is required to comply with all the relevant mandatory and statutory requirements while offering the Solution or while executing the CFMS Project. Accordingly SI is expected to assess and decide in all such matters. Also refer relevant clauses of Volume III of the RFP.	
280	CFMS_RFP Vol I_ Annex V_Specs.pdf / 3.6. PKI USB Tokens / Silicon Features / Page # 67	New Clause : Request to incorporate " Water resistance certification IP X8 – IEC 529 " " FIPS 140-2 L2&3 (full device); Common Criteria EAL4/EAL5 "	Certifications part are missing in the specifications. It is also mandatary as per CCA Guidelines. Request to incorporate	SI is required to comply with all the relevant mandatory and statutory requirements while offering the Solution or while executing the CFMS Project. Accordingly SI is expected to assess and decide in all such matters. Also refer relevant clauses of Volume III of the RFP.	
281	Vol I/ Annex 5/ Page 66/ Point no 8 (Security Event correlation and Log management Solution)	The raw logs should be time stamped, compressed and encrypted before being written to the storage	This is a vendor specific specification. Request to change the point to "The raw logs should be time stamped, compressed and encrypted/Hashed before being written to the storage"	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
282	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	256 KB per core	Each RISC Processor has its own architecture and hence its own L2 cache. If x86 servers are proposed, then each x86 processor will have different cache. Hence we request FD to remove this point and allow the bidder to quote for processor and cache as per their solution.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
283	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	a) Separate SAN Array should be configured. There should be one SAN array per server. Mirroring software should be configured. The primary O/S in the first SAN array should be mirrored to the second SAN array.	Is the server to be configured to boot from SAN? Please clarify. Also if each server has its own SAN Array, clustering may not be possible. Please clarify.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
284	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Architecture : RISC/EPIC	Architecture : RISC/EPIC / x86, it is proporteory in nature and limited certaines OEM hence request you to add x86 which open Architecture	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
285	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Architecture : RISC/EPIC	it is proporteory in nature and limited to certaine OEM hence request you to make it neutral so that other OEMs also can participate (RISC/EPIC / x86)	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
286	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Latest OS certified: UNIX/Windows/Linux/ Solaris	Latest OS certified: Windows/Linux/ Solaris	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
287	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Operating System: The server should be configured with 64-bit OEM UNIX Operating System with unlimited license.	it is proporteory in nature and limited certaines OEM hence request you to remove the same	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
288	Volume I/Annexure V/Clause 1.1, line 23/Page 5	OS boot	Should the common SAN Storag be utilized for both OS Booting & DB, So that LUN could be created for OS boot with 12 x 600GB Drives or A sperate Storage subsystem alltogether needs to be proposed.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
289	Volume I/Annexure V/Clause 1.1, Line 25/Page 5	PCI Interfaces & adapters	How many partitions should be created? Please confirm whether 4 X 8Gb ports can be provided using 2nos Dual Channel 8Gb HBAs?	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
				RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012	
290	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.2. Other Server(s) / Page # 8	PCI Slots : The Server should be supplied with minimum 10 no"s of PCI- Express slots.	PCI Slots : The Server should be supplied with minimum 7 PCIe G3 slots	Please read clause as "PCI Slots : The Server should be supplied with maximum possible number of PCI-Express slots". Please refer Corrigendum II.	34
291	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Scalability of the Server : The server should be scalable to 16 Processor Sockets.	it is proporteory in nature and limited certaines OEM hence request you to remove the same	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
292	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Scalability of the Server : The server should be scalable to 16 Processor Sockets.	it is proporteory in nature and limited to certaine OEM hence request you to make it neutral so that other OEMs also can participate	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
293	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	Specifications of database and BI server	RISC/EPIC processors have been asked for, whereas the requirement of the application can be met using X86 processors also. The specifications asked for in the RFP are very high with respect to the requirement of the application. The specifications are heavily inclined towards a single OEM. Request FD to allow the bidder to offer sizing as per their application keeping in mind the SLAs asked for in the RFP. Incase FD decides to keep RISC/EPIC processors, then request FD not to fix the number of processors and cores, as RISC/EPIC technology is different for different vendors. The performance achieved using 8 processors of one vendor may not be equal to 8 processors of another vendor. The current specifications are highly biased towards only one OEM, as other OEMs have CPUs with 8 cores and lesser number of sockets, while delivering the same/more performance and reliability. Hence we would request FD to kindly allow the vendor to offer sizing as per their solution.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
294	Volume I, Annexure V, Page 8	Specifications of other servers	The specifications of the servers apart from the database and BI servers are very high and not required for the application. The required funcitionalities can be achieved using lesser number of processors also. Request FD to allow the bidders to offer sizing as per their application, keeping in mind the SLAs asked for in the RFP	Please refer revised para given at Sl no. 1 of Corrigendum II	1
295	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	The proposed cluster-ware solution should provide Automatic package re-insertion In flight transaction re-injection No loss of session for user or batch process during failover. Committed and uncommitted inflight transaction to be retocted. Bidder needs to mention the proposed technical solution in detail.	Reqeust FD to specify clearly whether active-active or active-passive cluster is required.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
296	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	The proposed server should have capability to accommodate 100% more resources with respect to the configured resources such as processor sockets, Memory DIMM slots and PCI slots.	The scalability of the server is explained in the point above. Hence request FD to delete this point.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	37
297	Volume 1/ Annexure 5 / Page No.7/ Point No.8 (other server specifications)	The same server should be scalable to 8 processor sockets by just adding additional Processors within the server chassis.	We provide 8 Processor scalability in a two chassis configuration without compromising on scalability & performance. Insisting for a single chassis is restricting our participation. Request you to modify this point as - "The same server should be scalable to 8 processor sockets"	Please read clause as "The same server should be scalable to 8 processor sockets". Please refer Corrigendum II.	34
298	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 7	The server should be configured with 64-bit OEM UNIX Operating System with unlimited license.	it is proporteory in nature and limited certaines OEM hence request you to remove the same	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
299	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	The server should be configured with minimum 8 numbers of Latest Processor with Highest clock speed. The processor is a physical processor having minimum 4 processor Cores per physical socket.	The server should be configured with minimum 4 numbers of Latest Processor with Highest clock speed. The processor is a physical processor having minimum 4 processor Cores per physical socket.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
300	Vol 1 /Annexure 5/ Page 4/ Point 4 of 1.1 (Database & BI Servers)	The server should be configured with minimum 8 numbers of Latest Processor with Highest clock speed. The processor is a physical processor having minimum 4 processor Cores per physical socket.	Request to mention the Cores only and not the minimum number of processors. In the RISC/EPIC platform, each vendor has a different architechture with different no of cores per processor. Specifying the no. of processors keeps those vendors at a disadvantage who offer more no of cores per processor and it gives an unfair advantage to vendors who offer lesser no of cores per processor. Hence, request you to ask for only minimum of 32 cores.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
301	CFMS_RFP Vol I_Annex V_Specs.pdf / 1.1. Data Base and BI Server(s) / Page # 4	The server should be scalable to 16 Processor Sockets.	As already explained above, RISC/EPIC processor technology is different for different OEMs. While one vendor has only 4 cores per CPU, other vendors have 8 cores per CPU. Hence the scalability achieved by one vendor using 16 processors, may be achieved by other vendors using lesser number of processors. Since the contract period is for 7 years and technology changes every 1-2 years, scalability of the server beyond 7 years is not practical. Hence request FD to kindly ask the vendor to size as per the growth requirements for 7 years so that unnecessary investment is not made.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34
302	Vol 1 /Annexure 5/ Page 4/ Point 11 of 1.1 (Database & BI Servers)	The server should be scalable to 16 Processor Sockets.	As indicated in the earlier point, request you to insist for scalability only on the Cores without mentioning no. of processor sockets. Hence, request you to ask only fpr scalability to 64 Cores.	Revised DB and BI server specs are provided in Corrigendum. Please refer Corrigendum II.	34

303	Volume 1 / Annexure 5 / Page No. 8/ Point No.12 (other server specifications)	The Server should be supplied with minimum 10 no"s of PCI-Express slots.	We offer a maximum of 7 PCI-e slots. Considering the specifications specified in the RFP and best practices, only 3 PCI slots are required to be filled. Hence we believe that 7 PCI slots should be sufficient which still offers additonal 4 slots for future scalability. Hence we request you to modify it to "minimum 7 PCI-e slots"	Please read clause as "PCI Slots : The Server should be supplied with maximum possible number of PCI-Express slots". Please refer Corrigendum II	36
304	CFMS-Volume I.pdf - 3rd bullet point on Page "35 of 84" in section 3.2.21, and 4th bullet point on Page 36 of 84 in section 3.2.21	Supplier to ensure the hardware sizing to be vet and verified by the OEM. Supplier to submit a certification from the OEM for sizing. All the hardware, networking and software shall comply with the minimum specifications given in the Annexure V of this Volume and shall have to be checked and certified by the OEM.	By this statement we understand that the hardware sizing will have to be vetted / certified by the HARDWARE OEM itself. Kindly confirm	Supplier to ensure the hardware sizing to be vetted and verified by the Application (COTS) OEM. Supplier to submit a certification from the(COTS) OEM for sizing. Please refer Corrigendum II	8 and 2
305	Volume 1 Annexure 1 Page 10	While determining the sizing of CFMS Solution, the Supplier shall take into consideration the increase in volume and size of database for at least next 10 years of operations.	What is the approximate percentage of increase expected?	Bidder is advised to refer Page 10 of Annexure I of Volume I of the RFP and accordingly assess and decide the sizing for CFMS Solution.	
306	Vol I/ Annex 1/ Page 9/ (Summary of no. of current users)	While determining the sizing of CFMS Solution, the Supplier shall take into consideration the increase in volume and size of database for at least next 10 years of operations.	Page 10 has table of prior year transaction volumes over year. 1. Can we use the highest of the year over growth for next 10 years sizing? 2. What is the peak number of transactions we can expect in a second? 3. Is the bidder expected to quote Hardware and Software with 10 years sizing and deliver all of these as part of initial delivery ?	Supplier to ensure the hardware sizing to be vetted and verified by the Application (COTS) OEM. Supplier to submit a certification from the(COTS) OEM for sizing. Please refer Corrigendum II	8 and 2
307	Vol I/ Annex 1/ Page 9/ (Summary of no. of current users)	While determining the sizing of CFMS Solution, the Supplier shall take into consideration the increase in volume and size of database for at least next 10 years of operations.	Page 10 has table of prior year transaction volumes over year. 1. Can we use the highest of the year over growth for next 10 years sizing? 2. What is the peak number of transactions we can expect in a second? 3. Is the bidder expected to quote Hardware and Software with 10 years sizing and deliver all of these as part of initial delivery ?	Bidder is advised to refer Page 10 of Annexure I of Volume I of the RFP and accordingly assess and decide the sizing for CFMS Solution.	
308	Vol I/ Annex 5/ Page 49 (Point no 34 of ESB)	Business Rules Engine	Business Rules Engine component is specified to be part of ESB function. This is favoring specific vendor. We request you to keep Business Rules to be specified as separate solution component so that all vendors are on a level playing ground.	SI is advised to asses and decide on Business Rules engine placement	
309	Vol I/ Annex 5/ Page 47	Please refer Point 4 to Point 17 (Adapters)	There is ask for 13 different adapters that has to be out of box of integration product , Relevant to CFMS Applications and Connectivity, What adapters are needed? RFP does not indicate the need for adapters like Tibco, MSMQ, EDI & AS2 adapters etc relevant for CFMS. Can you please provide the list of adapters that are relevant for CFMS needs only? This will be economical since AP Finance may not be required to buy Adapters that are not required.	SI is advised to assess and decide about these adapters taking into consideration the integration requirements of CFMS Solution with the solutions that are/ would be available with other Departments/ Stakeholders. Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
310	Vol I/ Annex 5/ Page 48/ Point No 24 (Enterprise Service Bus)	The integration platform must also be able to provide a comprehensive ESB offering without additional cost. It should support the following capabilities as a part of ESB offering	Requirement states Integration platform (ESB) should offer various features (Point 24 to 36) without any additional cost. This statement is biased to a specific vendor who has packaged a set of product and calls it as "Suite" . We strongly believe that the department should look at the total cost of Ownership of the solution and ensure that all the requested functionality is provided as part of the solution. Since packaging of products varies from vendor to vendor, it is should not matter whether the functionality is provided either by single package or by combination of products. Request you to delete this point.	Please refer revised para given at Sl no. 1 of Corrigendum II. Further for more clarification, the desired functionality under ESB (as part of SOA) can also be meet by combination of the desired functionalities.	1
311	Volume 1 /3.2.1.3	should source code submission be limited to only custom developed components? The OEM may not provide the source code as open?	should source code submission be limited to only custom developed components? The OEM may not provide the source code as open?	Please refer Page 125 of Volume II as well as also refer Volume III of the RFP.	
312	General	Source code of the application	Apart from the source code for the Developments, IS it required to provide the source code for the COTS Application also?	Please refer Page 125 of Volume II as well as also refer Volume III of the RFP.	
313	Annexure V/ 3.9 SSL VPN/ Page 72	Advanced rate shaping and quality of service	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
314	Annexure V/ 3.9 SSL VPN/ Page 71	Asymmetric and symmetric network and application acceleration	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
315	Annexure V/ 3.9 SSL VPN/ Page 72	Cache Cleaner	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
316	Annexure V/ 3.9 SSL VPN/ Page 71	CIFS and MAPI acceleration over SSL tunnel	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
317	Annexure V/ 3.9 SSL VPN/ Page 71	Data de-duplication	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
318	Annexure V/ 3.9 SSL VPN/ Page 71	Dynamic caching and compression	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
319	Annexure V/ 3.9 SSL VPN/ Page 71	Geolocation agent to provide configuration and reporting on basis of Geographic location of end user	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
320	Annexure V/ 3.9 SSL VPN/ Page 72	Google Desktop Search Protection	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
321	Annexure V/ 3.9 SSL VPN/ Page 70	Granular network access control to specific VLAN based on user group	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
322	Annexure V/ 3.9 SSL VPN/ Page 70	Packet filtering support based on user group	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
323	Annexure V/ 3.9 SSL VPN/ Page 71	Performance/Acceleration	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
324	Annexure V/ 3.9 SSL VPN/ Page 71	Protected workspace support and encryption	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
325	Annexure V/ 3.9 SSL VPN/ Page 71	Rewrite engine – internal application access	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
326	Annexure V/ 3.9 SSL VPN/ Page 70	Safe Split Tunneling	Delete this clause. Split tunneling is sufficient	Please refer revised para given at Sl no. 1 of Corrigendum II	1
327	Annexure V/ 3.9 SSL VPN/ Page 71	Secure Virtual Keyboard	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
328	Annexure V/ 3.9 SSL VPN/ Page 72	Serial Cable based failover to reduce failover time less than 1 second	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
329	Annexure V/ 3.9 SSL VPN/ Page 72	should be able to limit bandwidth for specific protocols	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
330	Annexure V/ 3.9 SSL VPN/ Page 70	Should have 4 X 10/100/1000 Mbps fixed ports with optional 2GBIC slots for either fiber or copper use	Change to "Should have 4 X 10/100/1000 Mbps fixed ports with optional 2GBIC slots for either fiber or copper use if offered as a different box solution".	Please refer revised para given at Sl no. 1 of Corrigendum II	1
331	Annexure V/ 3.9 SSL VPN/ Page 70	Should have a high performance purpose built hardware based solution with dual core processor or better	Change to "Should have a high performance purpose built hardware based solution with dual core processor or better. It can also be offered as a solution combined with Firewall. The below mentioned hardware specification is for solution offered as a standalone appliance. If solution is clubbed with firewall, it is expected to meet the minimum software functionalities". This will improve the manageability of the solution	Please refer revised para given at Sl no. 1 of Corrigendum II	1
332	Annexure V/ 3.9 SSL VPN/ Page 72	Should provide bandwidth borrowing between policies	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
333	Annexure V/ 3.9 SSL VPN/ Page 72	Should provide Minimum & Maximum bandwidth allocation limit	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
334	Annexure V/ 3.9 SSL VPN/ Page 71	Should provide TCP optimization	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
335	Annexure V/ 3.9 SSL VPN/ Page 72	Should provide troubleshooting and traffic analysis tool like tcpdump	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
336	Annexure V/ 3.9 SSL VPN/ Page 72	Should show total concurrent sessions, Throughput, new connection, CPU usage, Memory Usage Graph for last 30 days on web based GUI	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
337	CFMS_RFP Vol I_ Annex V_Specs.pdf / 3.9 SSL VPN/ Page # 71	Should support 500 concurrent users and should be scalable to 1000 concurrent users on single platform when in HA mode	The scalibilty is little low on the lower side as the number of users during BCP and remote access will increase for various application accesss	Please read clause as "Should support 5000 concurrent users and should be scalable to 10000 concurrent users on single platform when in HA mode". Please refer Corrigendum II.	65
338	CFMS_RFP Vol I_ Annex V_Specs.pdf / 3.9 SSL VPN/ Page # 71	Should support site to site acceleration when two Server Rooms send and receive traffic across WA	Wan optimisation features seems to be mixed up when there is only wan optimisation between DC-DR sites. This is additional cost and license on VPN hence request to optimise same features from different options	Please refer revised para given at Sl no. 1 of Corrigendum II	1
339	Annexure V/ 3.9 SSL VPN/ Page 71	Should support site to site acceleration when two Server Rooms send and receive traffic across WAN	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
340	Annexure V/ 3.9 SSL VPN/ Page 72	Should support transparent failover between 2 devices	Delete this clause, as functional requirement can be met by a variety of solutions. Inclusion of this specification would not allow fair competition.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
341	Annexure V/ 3.9 SSL VPN/ Page 70	Should support VLAN,STP,LACP, Trunking	Delete this cluase as it is not a functional requirement of SSL VPN	Please refer revised para given at Sl no. 1 of Corrigendum II	1
342	CFMS - Volume I / Page No. 35	3.2.2.1. Procurement and deployment of Infrastructure components at DC/ DR/ NDR	Will CFMS provide remote connectivity to bidder's development centre for offsite team ?	No. SI is responsible for connectivity to its own development center.	
343	Volume I/Clause 3.2.3/Page 47	3.2.3. Operation & Maintenance The Supplier shall be responsible for the overall management of CFMS assistance for a period of 7 years (from the effective date of Contract) including the CFMS software and entire related ICT Infrastructure. The operation and maintenance phase shall commence after Go-Live of Phase II of the CFMS by the Supplier.	As per schdule time required for Go live of PhaseII is one and half year so the 7 years include the one and half year . Please clarify	Yes, 7 years includes 1.5 years of development and deployment	
344	Volume I/3.2.3.2/47	A defective component of equipment can be repaired on site. In order to do so, the Supplier shall provide stand by equipment/device in place of the faulty equipment and then can repair the device at his support centre. Such repairs beyond two times shall not be permitted. In the event of any such component becoming defective, third time, it shall have to be replaced by either a new component of the same make and specification as original or of a better make without any cost to the Purchaser.	According to Annexure I, as some of the equipment were procured long back (year 2000), Meeting this clause will be difficult for the Supplier. Requesting to you consider maintenance on case to case basis, or restrict only to the new equipment supplied by The Supplier	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
345	Volume 1 /3.2.3	can GOAP list the maximum number of physical locations to which the field technical staff be placed? Will GOAP provide accomodation assistance for such staff in the locations?	can GOAP list the maximum number of physical locations to which the field technical staff be placed? Will GOAP provide accomodation assistance for such staff in the locations?	The field staff of the SI shall be placed at district level. SI has to arrange for accommodation assistance for such staff.	
346	Volume 1 /3.2.3	can the application support staff for 24/7 support be placed at Supplier's development center in near locations of AP?	can the application support staff for 24/7 support be placed at Supplier's development center in near locations of AP?	SI is expected to assess and decide	
347	Cl 3.2.3.7, Vol- I, Pg 51	Except for the month of March, helpdesk shall provide its services on all working days of GoAP between 08:00 Hrs. to 20:00 Hrs.	Can we assume that the working days are from Monday to Friday in a week?	Working days for GoAP are from Monday to Saturday	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
348	CFMS – Vol. 1 / 3.2.3.7/ Pg. 53	Except for the month of March, helpdesk shall provide its services on all working days of GoAP between 08:00 Hrs. to 20:00 Hrs. In the month of March of every year the helpdesk should be operational from 8 AM to 12 PM(midnight), seven days a week, including Sundays, while on the last week of March it should be operational for 24 hours	Our understanding is that all the helpesk personnel shall be operational from 8 am to 10 PM (Mon – Sat) to provide End user and application support to FD.	This is self explanatory. Also please refer Page 76 of Volume III of the RFP.	
349	Volume I/3.2.3.2/47	Infrastructure Maintenance: Maintenance of Desktops, Printers, Scanners, Switches, peripherals etc. at FD and its related offices(end user locations);	Does this scope include existing infrastructure or for only newly installed infrastructure ? Please confirm	Please refer Corrigendum II	3,4,5,6,10,15, 19 and 20
350	Volume I/3.2.2.2/36	No equipment should be declared "end of life" by its OEM within three (3) year of the Go Live and no equipment should be declared "end of support" by its OEM within ten (10) years of Go Live. In the event of this condition being breached, the necessary equipment must be replaced with equipment of equivalent or higher specifications entirely at the cost of the Supplier.	10 Years of OEM support will be expensive. Requesting you to consider for 5 years or AMC Period	Please read clause as "No equipment should be declared „end of life" by its OEM within 3 years of the Go-Live and no equipment should be declared „end of support" by its OEM within 7 years of Go-Live. In the event of this condition being breached, the necessary equipment must be replaced with equipment of equivalent or higher specifications entirely at the cost of the Supplier.". Please refer Corrigendum II.	11
351	Volume I/Clause 3.2.2.1/Page 36	No equipment should be declared „end of life" by its OEM within three (3) year of the Go-Live and no equipment should be declared „end of support" by its OEM within ten (10) years of Go-Live. In the event of this condition being breached, the necessary equipment must be replaced with equipment of equivalent or higher specifications entirely at the cost of the Supplier.	As per schdule time required for Go live is one year so, EOL is for 4 years and EOS for 11 years Please clarify	Please read clause as "No equipment should be declared 'end of life' by its OEM within three (3) year of the Go-Live and no equipment should be declared 'end of support' by its OEM within seven (7) years of Go-Live. In the event of this condition being breached, the necessary equipment must be replaced with equipment of equivalent or higher specifications entirely at the cost of the Supplier." Please refer Corrigendum II.	11
352	CFMS Volume 1, clause 3.2.2.1, Page 36	No equipment should be declared „end of life" by its OEM within three (3) year of the Go-Live and no equipment should be declared „end of support" by its OEM within ten (10) years of Go-Live. In the event of this condition being breached, the necessary equipment must be replaced with equipment of equivalent or higher specifications entirely at the cost of the Supplier.	Technology changes every year and hence such undertakings are difficult to provide. Request FD to change the clause to the following: "All bidders must supply the latest technology for the items quoted and no OEM should be declared end-of-support for the entire contract period"	Please read clause as "No equipment should be declared 'end of life' by its OEM within three (3) year of the Go-Live and no equipment should be declared 'end of support' by its OEM within seven (7) years of Go-Live. In the event of this condition being breached, the necessary equipment must be replaced with equipment of equivalent or higher specifications entirely at the cost of the Supplier." Please refer Corrigendum II.	11
353	CFMS – Vol. 1 / 3.2.3.7/ Pg. 54	Number of dropped calls after answering, including: ☐ Calls that ended while on hold, indicating that the caller hung up; ☐ Call that ended due to entry errors using the automated system, indicating difficulty in using the system;	To provide such information, we would need a separate telephonic infrastructure, please confirm if the same shall be provided to be bidder.	Bidder has to provide the complete infrastructure for the helpdesk. Also refer page 6 of Annexure IV of Volume I of the RFP.	
354	Volume 1 /3.2.3.1	should 24/7 support be provided for general application availability only? And for CFMS functionality issues, can the consultants provide day time support to functional and end users?	should 24/7 support be provided for general application availability only? And for CFMS functionality issues, can the consultants provide day time support to functional and end users?	This is self explanatory. Also please refer Page 76 of Volume III of RFP.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
355	Volume 1 /3.2.3.	should the helpdesk be responsible for application level queries or only to software and hardware issues? How will business related queries be diverted to? As the helpdesk cannot resolve business / goAP processes / internal approvals, should GOAP representation also be available in helpdesk?	should the helpdesk be responsible for application level queries or only to software and hardware issues? How will business related queries be diverted to? As the helpdesk cannot resolve business / goAP processes / internal approvals, should GOAP representation also be available in helpdesk?	Helpdesk would be responsible queries relating to the application software & hardware issues. Business related queries would be handled by the FD, GoAP. However CFMS would enable CFMS stakeholder to run their business and provide timely reports and information. GOAP representation may be appointed by FD, GoAP in Helpdesk.	
356	Volume 1 /3.2.3	should voice response based call center number be provided by GOAP? Will this be a toll free number provided by GOAP for external stakeholders like employees, pensioners, general public to reach GOAP? Will purchaser bear the cost of such calls? What will be the role of supplier in identifying the service provider for such numbers?	should voice response based call center number be provided by GOAP? Will this be a toll free number provided by GOAP for external stakeholders like employees, pensioners, general public to reach GOAP? Will purchaser bear the cost of such calls? What will be the role of supplier in identifying the service provider for such numbers?	Voice response based call center number be arranged by SI. This would not be a toll free number. All related cost shall be born by the SI.	
357	Cl 3.2.2.1, Vol- I, Pg 35	Supplier/ Purchaser personnel shall not be allowed to operate from DC/ DR / NDR location.	Who will provide the Hands & Eyes support required at the DC/DR/NDR location incase of remote administration?	Supplier's personnel shall monitor DC/ DR / NDR remotely. However the Supplier's personnel would not be allowed to operate and monitor from DC/DR/NDR locations.	
358	Volume I/Clause 3.2.3.7/Page 51	The Physical space for the helpdesk shall be provided by the Purchaser. any other required infrastructure shall be provided by the Supplier	Would required infrastructure includes LAN, Civil & Electrical Works including AC? What is the size of the Room for consideration. Who pays for electricity charges.	SI is to provide all required infrastructure. However required working space and raw power to be provided by purchaser.	
359	helpdesk	will GOAP also provide systems / desktop / help desk telephone instruments to the consultants deployed by the supplier?	will GOAP also provide systems / desktop / help desk telephone instruments to the consultants deployed by the supplier?	SI is to provide all required infrastructure. However required working space and raw power to be provided by purchaser.	
360	Annexure V/1.12. L3 DMZ Switch/Pg. 23	1 x 20 Ports GE (10/100/1000Mbps)	Switch should have 24 10/100/1000 GE ports with four 1 G SFP uplinks, with option to upgrade to 10G by just changing the uplink module in future.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
361	Annexure V/1.14. Switch (Offices)/ Pg. 26	Configurable up to 4000 MAC addresses, 255 VLAN, IPv6 Support	Change to "Configurable up to 4000 MAC addresses, 64 VLAN, IPv6 Support". At remote offices 60 VLANS is more than sufficient. This will help in reducing cost of overall solution without any compromise.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
362	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.12. L3 DMZ Switch / Page # 23	Proposed clause: Certification part is missing in the Switch	The Switch should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
363	CFMS_RFP Vol I_ Annex V_Specs.pdf / 1.14. Switch (Offices) / Page # 26	Proposed clause: Certification part is missing in the Switch	The Switch should be EAL3 certified and NEBS compliant.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
364	Annexure V/1.12. L3 DMZ Switch/Pg. 23	Support for at least 300 VLANs.	Support for at least 1000 VLANs.	Please refer revised para given at Sl no. 1 of Corrigendum II	1

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			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
365	Annexure V/1.12. L3 DMZ Switch/Pg. 23	Switch should support 1x4 Ports Gig combo and supports for 2 ports of 10 Gig		Please refer revised para given at Sl no. 1 of Corrigendum II	1
366	Vol 1/Annex 5/ Page 10/ Point 1 of 1.4 (tape Library)	2. Shall be offered with Minimum of Two LTO5 FC tape drive. Drive shall support encryption	To meet back-up window it is recommended that atleast Six LTO5 drives be requested. Asking for just 2 drives may lead to vendors offering undersized backup solution.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
367	Volume I/Annexure V/Clause 1.4/Page 10	Tape Library	As its mentoned differently in different areas of Specifications: Please confirm wether LTO5 or LTO4 Tape drive required	LTO5 Tape drive is required. Please refer Corrigendum II.	43
368	Volume I, Annexure V, Page 10	Tape Library shall be further scalable to 140 slots and 6 LTO-4 drives either within the same frame or by cascading another frame.	Request FD to mention clearly the backup window and policy and allow the bidder to size the tape library as per their solution keeping in mind the backup window	Please refer revised para given at Sl no. 1 of Corrigendum II	1
369	CFMS - Volume I.pdf, Section 3.2.2.4	Supporting User Acceptance Testing	Whether Phase1 and Phase2 can be worked on simultaneously eventhough some functionality of phase2 dependent on Phase1? Phase2 go live to start after the phase1 acceptance.	Indicative timelines have already been provided in the Project Work Plan. Bidder is expected to improve these timelines. For further clarifications, please refer Volume I of the RFP - project work plan	
370	Volume 1, 3.2.2.5, Page 41	General	Please confirm that the necessary infrastructure like desktop, internet connection etc will be provided for certain trainings where required.	The infrastructure to be deployed by Supplier shall be used for providing trainings wherever required. However, training rooms and projectors shall be provided by Purchaser.	
371	CFMS - Volume I / Page No. 39	Implementing change management	We understand Change Management workshop will be conducted at CFMS Headquarter. Please confirm	It shall be discussed and decided at an appropriate time.	
372	Volume 1, 3.2.2.5, Page 41	In addition to above, the Purchaser shall facilitate the Supplier to deliver the training through video conferencing at district level. Video conferencing facility is available at district level.	Please confirm if the host will use the video conf. facility available at your premises or need to make our own arrangement for imparting these trainings to district level	Video Conferencing Facility shall be provided by Government of Andhra Pradesh.	
373	Volume I/3.2.2.5/37-38	Transition Management/ Change Management and Capacity Building	Please specify who will borne training expenses (Travelling, Boarding, Lodging, Other Facilities for both trainees and trainers) if any. We request The Purchaser to provide all these facilities, as this scope involves many users across locations.	The expenditure pertaining to travelling, boarding, loading, other facilities for trainers (from Supplier) shall be borne by the Supplier. However, these expenses for trainees shall be borne by the Purchaser. However, sufficient training material shall be arranged by the Supplier. The infrastructure to be deployed by Supplier shall be used for providing trainings wherever required. However, training rooms, projectors, etc. shall be provided by Purchaser.	
374	Vol 1/Annex 5/ Page 28/ 1.19 (UPS)		Please clarify whether scope of electrical cabling is with bidder or department. Being a 7 year contract, the batteries will have to be replaced 2 times. Request you to include the same as part of the hardware BOM in Annexure 4.	Electrical cabling to be done by the SI. Batteries will have to be replaced after every 3 years. Please refer Corrigendum II.	28

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
375	Vol 1/ ANNEXURE I OVERVIEW OF THE CURRENT SYSTEM AND INDICATIVE NUMBER OF USERS & TRANSACTIONS/	3. SUMMARY OF NUMBER OF CURRENT USERS	In SUMMARY OF NUMBER OF CURRENT USERS we also need anticipated number of users in NEW system for the period of contract that has been envisaged with new processes coming into place for. E.g. Tax payers paying commercial taxes into CFMS.	SI is expected to assess and decide accordingly. For more details please refer Page 9, Annexure I of Volume I of RFP.	
376	Volume I/Annexure I/3/Page 9	3. SUMMARY OF NUMBER OF CURRENT USERS While determining the sizing of CFMS Solution, the Supplier shall take into consideration the increase in volume and size of database for at least next 10 years of operations.	Please provide expected increment of users year on year to size DATA Base	SI is expected to assess and decide , for more details please refer Page 9, Annexure I of Volume I of RFP	
377	Volume 1 Page 32 point 3.2.1.3	All licenses offered should be of full use, enterprise licenses, unrestricted and irreversible. This includes licenses for the COTS Products, Database, Application Server and any of their components or any other software required to run the application successfully	Please define Enterprise-wide licensing. Does it mean unlimited licensing for the application software irrespective of any parameter like turnover, budget, no. of employees, location, total installations etc? Also, would you need any confirmation on their letterhead regarding this from the OEM?	Enterprise licenses means full use, unrestricted license for enterprise. Further an undertaking from OEM on this is also required.	
378	Volume 1 Annexure 1 Page 9	Analytical Users	What is the total no. of employees who will access analytical & adhoc reports of BI?	SI is expected to assess and decide	
379	Volume I/Clause 3.2.1.3/30	Digital signing and time-stamping of data being sent out to the requesting entity so as to ensure non-repudiation	classification of users and nos using this facility	SI is expected to assess and decide	
380	CFMS+RFP_Vol1_Annx 1_9_summary of current users	In addition to the above, other external users shall also have the access to the CFMS Application	Please provide details.	External users are external stakeholders including citizens, tax payers, vendors, etc. SI is expected to assess and decide the number of external users.	
381	Volume 1 Annexure 1 Page 9	In addition to the above, other external users shall also have the access to the CFMS Application.	Are these external users included in the other 100000 users?	No. External users are external stakeholders including citizens, tax payers, vendors, etc. SI is expected to assess and decide the number of external users.	
382	Volume I/Annexure V/ Point 20/Page 48	Integration solution should provide for business process management (BPM) .... and reporting.	How many BPM or Workflow Users are required.	SI is expected to assess and decide	
383	Volume 1 Annexure 1 Page 9	Other users 100000	What is the nature of this other 100000 users?	These users are internal stakeholders' users including support staff at the DDOs offices and an approximation for contingency for current assessment.	
384	Volume I/Clause 5.1.2\62	Pilot implementation	nos of users required only for pilot	SI is expected to assess and decide	
385	Volume 1 /3.2.3.4	please clarify if biometrics validation is required for all types of logins? Should a single sign on functionality is required for the CFMS? How much percentage of key users require biometrics login?	please clarify if biometrics validation is required for all types of logins? Should a single sign on functionality is required for the CFMS? How much percentage of key users require biometrics login?	Requirement of Biometrics validation is required to be assessed and decided by the SI. Single sign on functionality is required for the CFMS. 3000 biometrics login are required.	
386	Volume I/Clause 3.2.1.3/30	Point to Point encryption of the data during transit	classification of users and nos using this facility	SI is expected to assess and decide.	

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387	Volume I/Clause 3.2.1.3/30	should in no way restrict the users of the department in terms of view/write/modify rights. All Licenses quoted should provide the complete rights to all the users of the department.	classification of users required here to establish security related policies	SI is expected to assess and decide.	
388	Vol-1, Annexure-1; Sec 3; Pg 9	SUMMARY OF NUMBER OF CURRENT USERS	What is the no of users expected to be using each of different modules? What is the total no of users and concurrent users who are expected to use the application through intranet? What is the no of users who are expected to use the web portal through internet and expected concurrent users?	SI is expected to assess and decide.	
389	CFMS_RFP Vol I_ Annex I_Existing details.pdf, Section3	Summary of Number of Current Users	what is the number of concurrent users, please classify in terms of heavy usage and light usage?	SI is expected to assess and decide.	
390	CFMS_RFP Vol I_ Annex I_Existing details.pdf	Summary of Number of Current Users	What woule be volume of external users?	SI is expected to assess the volume of these external/portal users (citizens/tax payers)	
391	CFMS+RFP_Vol1_A nnx 1_9_summary of transactions	Table 5 - Summary of Approximate Number of Transactions	Is there any increase of transactions year by year? If yes, please provide the details.	SI is expected to assess and decide.	
392	Volume I/Annexure V/ Point 67/Page 45	The purpose of the Electronic Document Management System (EDMS) ....and document handling	How many DMS Users are required. If yes Cuncurrent or Named users?	SI is expected to assess and decide.	
393	Volume-1/Annexure-1/Existing Details/Table-4:Summary of Number of Users	The RFP provides current users.	Since this is a project for 84 months from Contract signing to end of contract, can the Purchaser provide growth projections for the duration of the contract.	SI is expected to assess and decide.	
394	Volume-1/Annexure-1/Existing Details/Table 5 - Summary of Approximate Number of Transactions	The RFP provides past data of transactions.	Since this is a project for 84 months from Contract signing to end of contract, can the Purchaser provide growth projections for the duration of the contract.	SI is expected to assess and decide.	
395	CFMS+RFP_Vol1_A nnx 1_9_summary of current users	While determining the sizing of CFMS Solution, the Supplier shall take into consideration the increase in volume and size of database for at least next 10 years of operations	Please provide the increase year by year of user base.	SI is expected to assess and decide.	
396	Volume I/Annexure V/Clause 1.1, Line 7 & 14/Page 4	Enterprise Virtualization	Please elaborate Eneterprise Virtualization if it is Hardware partitioning or Logical Partitioning. Please mention the maximum number of Partitions required to be created per hardware	SI is expected to assess and decide.	

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397	Volume I/Annexure V/Clause 1.1, Line 14/Page 4	Virtualization Software	Clarify whether to deploy the single hardware for DB & BI? Whether 2 partitions be created for each application.? Please elaborate on the required config per Partition	SI is expected to assess and decide.	
398	Annexure V/3.9 WAN Optimization/ 70	Should support minimum bandwidth throughput of 100 Mbps towards WAN and scalable to 200 Mbps and shall have minimum 64 GB of memory,	Should support minimum bandwidth throughput of 100 Mbps towards WAN and scalable to 200 Mbps and shall have minimum 48 GB of memory,	Please refer revised para given at Sl no. 1 of Corrigendum II	1
399	Annexure V/3.9 WAN Optimization/ 70	Should support 4*10/100/1000 copper ports and 2 inline gigabit bypass ports and minimum 2TB HDD data storage	Should support 2*10/100/1000 and either 4 ports of inline gigabit fiber or 8 ports of inline gigabit copper.	Please refer revised para given at Sl no. 1 of Corrigendum II	1
400	Annexure V/3.9 WAN Optimization/ 69	Solution should support IPv6 packet optimization right from the first day.	Since IPv6 is not a requirement from day one, request to delete the clause	Please note IPv6 would be required from day one of project, and all networking components should support IPv6 from day 1 of installation and the throughput/performance which we have mentioned for these networking components in Annexure V of Volume 1 of RFP as that of IPv6 not IPv4.	7
401	CFMS_RFP Vol I_Annex V_Specs.pdf / 3.8 Wan Optimization / Page # 69	The devices should be configurable independently without the use of any management solution.	The device should have console and local web based access for configuration initially, once they are configured should have propoer central management option to reduce site presence and local dependncies (The devices should have local access for initial configuration and then have a centralised management to control, config and log reports centrally)	Please refer revised para given at Sl no. 1 of Corrigendum II	1
402	Volume I /Annexure II ACCOUNTS MANAGEMENT	Audit	1: Who maintains the VLC system? Can additional details be provided about VLC system	VLC System is maintained by AG (A&E) for accounting purpose. More information shall be provided to/gathered by Supplier during System Requirement Study Stage. Please refer Corrigendum II	
403	Volume I /Annexure II EXPENDITURE MANAGEMENT	Bill Processing and Payments	Page 72, Point 28: Will the interface with PWD/irrigation department be to get the details of work completed to authorise payments?	Yes, System shall provide interface with all the departments of GoAP including PWD/ Irrigation Departments' applications to capture all the relevant information pertaining to CFMS. This information shall be captured at the transaction level for further processing/ reference.	
404	CFMS_Volume I/Citizens/22	- Increased transperancy in terms of availability of outcome (in terms of KPI) based achievements by the state - Facility of online payments and receipts of all dues from and to Government - Online grievance redress system	The document states Citizens as one of the Stakeholders in the overall Project Framework. The expectations are as mentioned in the adjacent column. Would these be handled in a different system and only interfacing is required? If yes, what kind of information would be exchanged between the systems? Not able to figure out this entity in the Stakeholders inter-linkages DFD.	The Citizens expectations are required to be met by CFMS.	
405	Volume I /Annexure II RECEIPT MANAGEMENT	Stamp Paper Management	1: approximate number of locations where stamp paper will be stored	Stamp papers are stored in all the Treasuries	

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406	Volume I /Annexure II RECEIPT MANAGEMENT	Collections	1: Expected number of banks which have to be integrated for online integrations	Each treasury/ PAO is linked to an Agency Bank branch and also Commercial Tax Department has authorised select Banks for collection of Sales Tax Receipts. The interfacing has to be provided with the Agency Bank branches, linked bank branches, RBI, etc. The proposed system shall be flexible enough to facilitate integration/ integration with any bank if the same is authorised subsequently. The integration with banks have been provided in the to-be processes in Annexure II of the RFP. Further, the details of the bankers shall be provided to/ gathered by the Supplier during System Requirement Study Stage.	
407	Volume I /Annexure II EXPENDITURE MANAGEMENT	Expenditure Initiation Process	Page 45, Point 3 : What details are required from the E-procurement portal ? Will the contract details entered in CFMS be send to the e-procurement portal.	The interface with the e-procurement portal shall be done to provide/capture all the procurement related transactions of all the departments.	
408	Volume I /Annexure II RECEIPT MANAGEMENT	Grant Receipts	1: Can we assume that all grants come in INR? Is any WB/ADB loan treated as grants	The System shall have facility to capture the information about grant receipts in local as well as foreign currency. The system shall have facility to capture transactions including conversion of loan into grant.	
409	Vol-1, Annexure-2; Accounts Management - Page No 151 - 9 requirement	System shall automatically generate: 1 Suspense A/c transfer entries 2 Exception report showing differences (i.e. loan/ grant information furnished by Ministry of Finance with Clearance Memo, Information provided by Agency Bank with RBD, etc.)	Please explain the cases where suspense entries auto generation is required? Are you expecting auto reconciliation with reports provided by MOF and agency bank?	The Suspense and Miscellaneous and Remittance accounts comprise merely of adjusting heads and all entries under them are cleared eventually by adjustment under final heads. These are purely temporary and to be cleared in shortest possible time. In the current business scenario also suspense entry shall be required. For example: Cheque issued by Treasuries yet to be cleared by Bank shall form part of suspense account. Please refer 'Civil Accounts Manual' issued by Ministry of Finance, for details about the government finance and accounting processes including Suspense Entries.	
410	Vol-1, Annexure-2; Receipt Mgmt. - Collections - Page No 128 - 8 requirement	--System shall display through dropdown menu a list of all the payments that can be made through the CFMS portal. --System shall allow the user to select the kind of service he wants to utilize.	Do we have the agreements in place pertaining to payment gateway with bankers and mobile service vendors already?	Only few departments (e.g. Commercial Tax Department, Transport Department, IT&C Department) of GoAP are using payment gateways. However as part of the CFMS Project, inter alia, payment gateway would be the responsibility of SI. Please refer Page 4 of Annexure IV of Volume I of the RFP.	
411	CFMS - Volume I.pdf	3.2.2.5. Transition Management/ Change Management and Capacity Building	Will centralized training location work or should the training be conducted district-wise/location-wise?	Please refer Page 38 of volume I of the RFP - "The Supplier shall conduct the training at the regional offices. This is to ensure the effective outcome and minimum disturbance in the regular working of the employees."	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
412	CFMS - Volume I.pdf	3.2.2.5. Transition Management/ Change Management and Capacity Building	What is the mode of training required for the 21500 people - Basic Computer Awareness & On Job Training?	Please refer volume I of the RFP Page 38 - "The Supplier shall conduct the training at the regional offices. This is to ensure the effective outcome and minimum disturbance in the regular working of the employees."	
413	Vol 1/ ANNEXURE II TO-BE PROCESS MAPS AND FUNCTIONAL REQUIREMENT SPECIFICATIONS/ Page No. 119	4.2.1.1.2 Online Collection Process	Commercial Tax Payers are already registered in the Commercial tax Portal. Here is our query: Will they have to register again in the CFMS? In such a case is this process agreed with Commercial Taxes Department?	For making online payment, a user has to be online registered on CFMS portal. Please refer Section 4 of Annexure II of Volume I of the RFP -To-Be Processes: Receipts Management	
414	CFMS_RFP Vol I_ Annex II FRS.pdf	5. Accounts Management	What are the number of employees in the finance department who will be utilizing the IT system for transacting core finance functions?	Please refer Annexure I of Volume I of the RFP for details of number of current users. Bidder is expected to assess and decide the number of employees in the finance department and also by the other stakeholders who will be utilizing the IT system for transacting core finance functions?	
415	CFMS - Volume I.pdf	5.2. Project Work-plan	Can Phase II be postponed to start after the operational acceptance of Phase I?	Indicative timelines have already been provided in the Project Work Plan. Bidder is expected to improve these timelines. For further clarifications, please refer Volume I of the RFP - project work plan	
416	CFMS - Volume I.pdf	5.2. Project Work-plan	What is the maximum month schedule for implementation of Phase I?	Indicative timelines have already been provided in the Project Work Plan. Bidder is expected to improve these timelines. For further clarifications, please refer Volume I of the RFP - project work plan	
417	CFMS_RFP Vol I_ Annex II FRS.pdf	5.2.1. Preparation of Accounts	What are the number of employees currently involved in the preparation of accounts from Finance Department(FD)?	Accounting records are prepared at treasury, PAO, etc. and further at AG level. These information have been provided in detail in Annexure II of Volume I of the RFP at relevant places.	
418	CFMS_RFP Vol I_ Annex II FRS.pdf	5.2.1. Preparation of Accounts	In order to avoid data entry, Is there any requirement to directly scan the bills for creation of relevant records in the system in addition to storage in Document Management System?	Bills are required to be created online. These information have been provided in detail in Section 3, Annexure II of Volume I of the RFP.	
419	CFMS_RFP Vol I_ Annex II FRS.pdf	5.2.1. Preparation of Accounts	What is the system currently used for preparation of accounts?	IMPAcT System is primarily used for preparation of Accounting Records. Refer Annexure I of Volume I of the RFP for details of various system currently functioning in FD, GoAP. Further AG (A&E) uses VLC system for Accounts compilation.	
420	CFMS_RFP Vol I_ Annex II FRS.pdf	5.2.1. Preparation of Accounts	What is the integration software currently available for integration with external systems? ECS/NEFT/RTGS/VLC etc..	There is no integration software currently available.	
421	CFMS_RFP Vol I_ Annex II FRS.pdf	5.2.1. Preparation of Accounts	What is the system that is currently used for document management at AP Treasury?	There is no specific system currently being used for document management.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
422	Vol 1/Operational Acceptance – Full Information System/Page No. 43	9. At least one Budget preparation cycle has been completed using all required functionality	It has been stated that the budget cycle currently starts from July-August and in the new To-Be process will start in October-Nov. Now If Project starts in September 2012 and Acceptance ends 21 months later as per schedule then it will be June 2014. In this scenario, which of the following options would be true: 1. Delays attributed to the Supplier 2. Delays not attributed to the Supplier	Bidder shall have to suggest work plan in a manner to ensure operational acceptance within 21 months. For example-full functionality of Budget Preparation Module shall be made available by August- September 2013.	
423	Volume I/Annexure II/3.2.4.1/point no 2/page 75	Administrative Secretary shall review the request raised and forward the request to FD for approval through the system	Who are the administrative secretary, are they secretary of administrative department	Administrative Secretaries are the Secretaries/ Principal Secretaries in-charge of respective departments	
424	Volume 1 /3.2.1.3	after the sign off on SRS, will the purchaser add more requirements to it? Can these set of requirements be not included in the first phase and pushed to second phase?	after the sign off on SRS, will the purchaser add more requirements to it? Can these set of requirements be not included in the first phase and pushed to second phase?	Not Accepted. These aspects have been elaborated in detail in RFP. Please refer RFP.	
425	CFMS_RFP Vol I_Annex II_FRS.pdf	Appendix I:Human Resource Management System	Is there any Shared Services Center for HR Operations that is currently being operated by GoAP to cater to need across the State government Organizations?	HR operations are similar across the government organizations, however the processes are performed by the respective offices/ authorities.	
426	CFMS_RFP Vol I_Annex II_FRS.pdf	Appendix I:Human Resource Management System	Is there is a common system across all the departments of GoAP for managing HR and Payroll? If No, Please provide the list of HR system organization wise for all GoAP Organizations.	HR operations are similar across the government organizations, however the processes are performed by the respective offices/ authorities.	
427	CFMS_RFP Vol I_Annex II_FRS.pdf	Appendix I:Human Resource Management System	Should the HRMS system cater to only permanent employees or should this also include contract employees?	No. of office, employees and pensioners have been provided in the Annexure I of Volume I of the RFP. Bidder is expected to assess the number of users who will be utilizing the Core HR Applications, taking into consideration role based approval system. Further, employees of societies, corporations, local bodies, etc. shall also be using HR self service application.	
428	CFMS_RFP Vol I_Annex II_FRS.pdf	Appendix I:Human Resource Management System	What are the number of users who will be utilizing the Core HR Applications?	No. of office, employees and pensioners have been provided in the Annexure I of Volume I of the RFP. Bidder is expected to assess the number of users who will be utilizing the Core HR Applications, taking into consideration role based approval system. Further, employees of societies, corporations, local bodies, etc. shall also be using HR self service application.	

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429	CFMS_RFP Vol I_ Annex II_FRS.pdf	Appendix I:Human Resource Management System	What is the number of employee who will access the HR Self Service Application?	No. of office, employees and pensioners have been provided in the Annexure I of Volume I of the RFP. Bidder is expected to assess the number of users who will be utilizing the Core HR Applications, taking into consideration role based approval system. Further, employees of societies, corporations, local bodies, etc. shall also be using HR self service application.	
430	CFMS_RFP Vol I_ Annex II_FRS.pdf	Appendix I:Human Resource Management System	Are there Organizations that share the same HR Organization Structure, Grades, Position Hierarchies present currently within GoAP Organizations?	Please refer RFP. More information shall be provided to/gathered by Supplier during System Requirement Study Stage. Further the Supplier is expected to be aware about the working in the Government including HR functionalities.	
431	CFMS_RFP Vol I_ Annex II_FRS.pdf	Appendix I:Human Resource Management System	Are there separate HR Departments for each of the Government of AP Organization? If No, Where is the Centralized HR Department Located?	Please refer RFP. More information shall be provided to/gathered by Supplier during System Requirement Study Stage. Further the Supplier is expected to be aware about the working in the Government including HR functionalities.	
432	CFMS_RFP Vol I_ Annex II_FRS.pdf	Appendix I:Human Resource Management System	When is the expected Go-Live for the HRMS System - Month-YYYY?	Please refer Section 5.1.1.1. of the Volume I of the RFP for phasing strategy including HRMS module.	
433	CFMS_RFP Vol I_ Annex II_FRS.pdf	Appendix I:Human Resource Management System	Is there a priority order for GoAP organizations for rollout of HRMS Applications?	The entire system functionality shall be implemented in one go, following pilot and roll-out approach	
434	CFMS_RFP Vol I_ Annex II_FRS.pdf	Appendix I:Human Resource Management System	Is Online learning to be enabled on the learning management platform?	Yes	
435	Volume 1 /3.2.2.5	Approximatley how many locations will be identified for conduting pilot sessions? Should the supplier include the cost of the accomodation and travel of the consultants for the same?	Approximatley how many locations will be identified for conduting pilot sessions? Should the supplier include the cost of the accomodation and travel of the consultants for the same?	Please refer Section 3.2.2.6. of Volume I of the RFP for indicative pilot locations. Supplier to bear the cost of the accommodation and travel of its resources.	
436	Volume I/Annexure II/2.2.2/Point 1/21	Auto consolidation for plan and non plan	In Bussiness process, specefic Section of FD consolidate the estimates and sent to the higher authority. Is this auto consolidation means to bypass this process and automatic consolidate the estimates sent by Admin. Department/Budget Controlling Officer.	Yes, CFMS shall facilitate auto consolidation for plan and non plan budget, and shall follow workflow based review of Budget estimates. Bidder is advised to go through the functional requirement specifications in details, provided in Annexure II of Volume I of the RFP.	

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437	Vol 1/ ANNEXURE II TO-BE PROCESS MAPS AND FUNCTIONAL REQUIREMENT SPECIFICATIONS/ General	Bankers for Dept. of Finance	Interfaces/Integration with banks will not be repeatable/reusable in case we have more than one banker for the Department of Finance. In such a case integration may have to happen multiple times. Who are the designated banker(s) of Dept. of Finance? Also are Banks bought into the TO-BE process?	Each treasury/ PAO is linked to an Agency Bank branch and also Commercial Tax Department has authorised select Banks for collection of Sales Tax Receipts. The interfacing has to be provided with the Agency Bank branches, linked bank branches, RBI, etc. The proposed system shall be flexible enough to facilitate integration/ interface with any bank if the same is authorised subsequently. The integration with banks have been provided in the to-be processes in Annexure II of the RFP. Further, the details of the bankers shall be provided to/ gathered by the Supplier during System Requirement Study Stage.	
438	Volume I/Annexure II/6.2.1/point no 4/page 169	Based on the e-scroll, the RBI shall debit/ credit the State Government Account. RBI shall also debit/ credit the Account with the advice received from AG for payments made to Central government, inter-state transaction settlement, etc. and also advice received from other state AG (for inter-state transaction settlement) / RBI branch offices (for market borrowings receipt and repayments) / Central Government (for borrowings/ grant). Subsequent to accounting in State Government Account, RBI shall prepare digitally signed Clearance Memo for intimation to FD/ AG of GoAP. The Clearance Memo shall be mapped with the transaction level details	Whether a interface will be provided in CFMS and RBI will use the same to transfer necessary information	Yes, there shall be an interface of CFMS with RBI. For further details please refer Volume I of the RFP.	
439	Volume I /Annexure II EXPENDITURE MANAGEMENT	Bill Preparation	Page 53, Point 5: Can we assume that master components do not extend to new expense accounts and are only for new payroll elements using the approved accounts Page 53, Point 22: Approx number of employees who will view payslip online/ make online tax investment declaration? will this be extended to pensioners? Page 59, point 2: Can we assume that the department/person who requested the goods or service will enter the receipt of goods/service. Other than the concerned department, stores can receive the item if required Page 67, Point 35: Kindly provide details of the system to be interfaced	System shall be flexible enough to address such features, including the features which has been asked for. For number of employees and pensioners please refer Annexure I of Volume I of the RFP. System shall also be used by the pensioners for self service. The department/person who requested the goods or service will enter the receipt of goods/service. Other than the concerned department, stores can also receive the item if required. For further details, please also refer Section 3.2.2.2. "Other Bill (Fully Vouched / Abstract Bill/ Detailed Bill, etc.)" of Annexure II of Volume I of the RFP. System shall be flexible to interface/ integrate with the existing/ prospective systems used by the Stakeholders of CFMS including the Department's systems.	

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440	Volume I/Annexure II/Page 55	BILL PREPARATION – PAY BILL AND BILL FOR EMPLOYEE ADVANCES AND CLAIMS - 26.System shall facilitate capturing actual strength and sanctioned strength with the relevant details	Whether Strength as on date as to captured ,or all incremental orders till date has to be sancationed ?	Yes, the actual and sanctioned strength as on date and incremental orders till date has to be captured in the system.	
441	Volume I/Annexure II/Page 53	BILL PREPARATION – PAY BILL AND BILL FOR EMPLOYEE ADVANCES AND CLAIMS - 11. System shall facilitate arrears calculations in case of payroll increases with retrospective benefit	Arrears should be automated for old arrears or should be data entered .As there may be pay revision post changes over years	System shall be able to calculate old arrears automatically.	
442	Volume I/Annexure II/ Page 53	BILL PREPARATION – PAY BILL AND BILL FOR EMPLOYEE ADVANCES AND CLAIMS: 7. System shall facilitate data migration from the existing Human Resource Management System (HRMS) containing payroll details of employees of GoAP	Whether data is existing for all employees in single format and how many years long data ?	Most of the data pertaining to employees/ pensioners are available in the legacy systems, which shall be migrated to the new system. Service history of employees is available in the employee service book manually maintained at the respective offices. Also refer Annexure VI of Volume I of the RFP for information relating to data digitization/ migration.	
443	Volume I /Annexure II BUDGET	Budget allocation	Page 30,Point 2 : Are the rules based on the accounts (expense accounts) ? Can we get one sample rule	Supplier shall gather all rules and regulation during SRS study. Bidder may also visit http://goir.ap.gov.in/ for accessing government orders issued from time to time	
444	Volume I /Annexure II BUDGET	Budget approval (2.2.2)	Page 21, Point 1 : What tools are used for budget review? Page 25, Point 28 : Can we assume all employees will have email id? Is there any case where FAX /SMS might have to be sent as asked in point 46 and 49	Supplier needs to identify and suggest suitable tools for budget review. Yes sending FAX/ SMS is integral part of functional requirement specifications e.g. System shall have the facility to send e-mail alert to the higher authorities in case budget estimates are not submitted timely by the concerned officials.	
445	Volume 1 /1.5	Budget management: how will various business departments participate in the same budget to be presented in the year end? Can they work on departmental wise budgets which can be merged into master budget before submitting to the CM / FM?	Budget management: how will various business departments participate in the same budget to be presented in the year end? Can they work on departmental wise budgets which can be merged into master budget before submitting to the CM / FM?	Each Department shall have to prepare their respective Department's budget, which shall be further consolidated into the State's Budget. Please refer Budget preparation process in details as provided in Annexure II of Volume I of the RFP. Further the Supplier is expected to be aware about the working of the Government .	
446	Volume I - Page 10 - 12 Point 1.3 g	Building Employee and Pension Data Bases for State Government	Please clarify whether the requirement is for pension calculation or just transfer of pension amount to pensioners accounts? What is the total number of Pensioners? Can you please give the total number of employees that need to be covered under Payroll?	The system is required to calculate pension, arrears, etc. and facilitate transfer of pension amount to pensioners account. For detailed understanding on pension process, please refer Section 3 of Annexure II of Volume I of the RFP. For the number of employees and pensioners please refer Annexure I of Volume I of the RFP.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
447	Volume 1 /1.5	can some of the features within the modules mentioned like revenue management, W&B etc can be customised and offered as bolt on applications?	can some of the features within the modules mentioned like revenue management, W&B etc can be customised and offered as bolt on applications?	Bolt On Application would mean an application which is a Non COTS application or a Custom Developed Applications or any third party application (i.e. not a COTS application from the same COTS OEM) as part of proposed CFMS Application.

Accordingly Bidder is required to propose only COTS product(s) to meet the functional requirements stated in the RFP under the public financial management related modules i.e. Budget Management, Revenue Management, Expenditure Management, Accounts Management, Debts Management, Ways & Means Management and Human Resource Management as a single integrated solution with no Bolt On applications. | |
448	Volume 1 /5.2	can the project timelines be increased / decreased based on the SRS sign off?	can the project timelines be increased / decreased based on the SRS sign off?	Indicative timelines have already been provided in the Project Work Plan. Bidder is expected to improve these timelines. For further clarifications, please refer Volume I of the RFP - project work plan	
449	Volume 1 / 5.5	can the supplier decide the number of consultants under each domain / technology as per the supplier's estimate on the solution proposed?	can the supplier decide the number of consultants under each domain / technology as per the supplier's estimate on the solution proposed?	The key personnel asked for in RFP are minimum in terms of numbers, qualification, experience, etc.. The bidder may provide more number of required resources	
450	Volume I/Annexure II/4.2.1.1.2/120	CFMS shall be interfaced with the Department"s software application to facilitate auto calculation of fee/ tax.(Sr 3)	Please clarify if the CFMS is to be used only as a medium ONLY for collection of the Tax. Tax computation, assessment etc would be the primary responsibility of the solutions available with the respective departments	Tax computation and assessment would be the responsibility of the solution available with the respective department. However, CFMS shall be interfaced with these applications to facilitate auto calculation of fee/ tax. For further details please refer Section 4 of Annexure II of Volume I of the RFP.	
451	CFMS_RFP Vol I_ Annex II_FRS.pdf	Court Case Management	Is the court case data maintenance related to employees?	Court case Management is related to employees and pensioners. Further Page 216 of Annexure II of Volume I of the RFP.	
452	Volume 1 /2.1	does management of pension funds to be included in the solution for CFMS ?	does management of pension funds to be included in the solution for CFMS ?	There are two types of Pension Schemes : New Pension Scheme & Old Pension Scheme
In New Pension Scheme Pension, NSDL (a separate independent agency) is responsible for the Fund Management, etc. For this purpose CFMS shall have the interface at transaction level with NSDL.
In Old Pension Scheme - Fund Management is done by the GoAP through Budget Accounts Heads.
However in both the cases CFMS should facilitate, inter alia, to estimate the budget for pension based on the relevant data.	

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453	CFMS_RFP_Vol I_Annex II_FRS/4/206	employees of societies, corporations, local bodies, etc.	Does it imply that all the employees working for GoAP, be it any organization/entity governed by GoAP or affiliated to GoAP organizations?	Yes, System shall cover all the employees working for GoAP, be it any organization/entity governed by GoAP or affiliated to GoAP organizations including employees of societies, corporations, local bodies, etc.	
454	Volume I/Annexure II/2.2.3/point no 1/ Page 29	FD (Budget Section) shall issue the approved budget provisions to the Departments by uploading the Detailed Demands for Grants through the System. The following provisions have been envisaged in the System: ⬜ Identify exceptional budget items such as those pertaining to CSS/ ACA, etc based on pre-defined rules & regulation. ⬜ For items other than exception items, auto release of budget for the entire year based on the estimate approved by legislative. System shall facilitate mapping of head-wise budget demanded v/s budget allocated to DDOs ⬜ For exceptional items, Finance Department shall release the budget through the System on receipt of funds from Central Government (System shall send the alert to the concerned official of Finance Department on receipt of funds from Central Government) Further, Finance Department shall have overall control over Budget and in case of adverse ways & means position shall restrict/ stop the Budget in the System. DDO shall not able to draw bill above restricted budget.	After budget upload whether departments directly distribute the budget to DDOs or to the Budget Controlling Officer. Whether finance department have the controll over the budget at the DDO level or at the BCO level.	After approval of budget, it is first allocated to HoDs and in turn the HoDs allocate the budget to DDOs. The System shall facilitate auto authorization based on pre-defined rules. Also system shall be flexible enough to do away with this step based on approval from the competent authority. Further, Finance Department shall have overall control over Budget and in case of adverse ways & means position shall restrict/ stop the Budget in the System. For further details please refer Section 2 of Annexure II of Volume I of the RFP for Budget Allocation/ Distribution process.	
455	CFMS_RFP_Vol I_Annex II_FRS/9/238	For all the existing users, System shall allow the system administrator/departmental authorized person to create user profile for the following: - Departmental Employees - Banks - Authorized agencies like e-Seva, etc.	Does this refer to creation of User profiles in the core system or on the portal, since it is mentioning the non-employee entities as well?	Supplier is expected to assess and decide.	
456	Volume 1 /3.2.13	from whom should the SRS and design documents be presented for sign off? Which authority's sign off be considered final?	from whom should the SRS and design documents be presented for sign off? Which authority's sign off be considered final?	The deliverables shall be presented to Finance Department or any team nominated by Finance Department.	
457	Volume 1 /3.2.1.3	how many analytical reports / dashboards should be taken in to scope of the CFMS application?	how many analytical reports / dashboards should be taken in to scope of the CFMS application?	The requirement of the analytical reports/ dashboards have bee mentioned in detail at relevant places in functional requirement specifications. The suitable dashboard view, formats, etc. shall be provided by Supplier as part of this project.	
458	Volume 1 /2.1	How the SI will get to know the exact system requirements for building interface with AG's VLC system, RBI and other external stakeholder system? Will it be the purchaser' responsibility to be bring the necessary information to SI?	How the SI will get to know the exact system requirements for building interface with AG's VLC system, RBI and other external stakeholder system? Will it be the purchaser' responsibility to be bring the necessary information to SI?	Information shall be provided to/gathered by Supplier during System Requirement Study Stage	

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459	CFMS_RFP_Vol I_Annex II_FRS/1/207	HRMS will facilitate in budget preparation by providing number statements & facilitate in forecasting budget requirement & compute state liability in terms of salaries & pension payments for the next year(s) taking into consideration annual increments, no. of recruitments posts required to be created & no of employees retiring in the current/ next year	Budget inputs from HRMS will be relevant to monetary outflow and headcount, existing and projected. Is the understanding right?	Yes, inter alia, this is one of the requirements. However, for further details, please refer Annexure II of Volume I of the RFP.	
460	Volume I /Annexure II HUMAN RESOURCE MANAGEMENT SYSTEM	HUMAN RESOURCE MANAGEMENT SYSTEM	Frequency of Payrolls (Monthly, Weekly, Daily)	Generally, payrolls are to be prepared on monthly basis. However more information shall be provided to/gathered by Supplier during System Requirement Study Stage	
461	Volume I /Annexure II HUMAN RESOURCE MANAGEMENT SYSTEM	HUMAN RESOURCE MANAGEMENT SYSTEM	How many payrolls are being run currently?	Generally, payrolls are to be prepared on monthly basis. However more information shall be provided to/gathered by Supplier during System Requirement Study Stage	
462	Volume I /Annexure II HUMAN RESOURCE MANAGEMENT SYSTEM	HUMAN RESOURCE MANAGEMENT SYSTEM	Is payroll processing centralized?	Payroll preparation is decentralized currently at DDO/ treasury level.	
463	Volume I /Annexure II HUMAN RESOURCE MANAGEMENT SYSTEM	HUMAN RESOURCE MANAGEMENT SYSTEM	What is the total strength of employees to be considered for payroll processing? Pensioners?	The estimated number of employees and pensioners have been indicated in Annexure I of Volume I of the RFP.	
464	Volume I /Annexure II HUMAN RESOURCE MANAGEMENT SYSTEM	HUMAN RESOURCE MANAGEMENT SYSTEM	Are payroll transactions being entered at one place or at various branches?	The Payroll transactions are undertaken at the respective office (e.g. DDO, Treasuries, etc.).	
465	Volume I /Annexure II HUMAN RESOURCE MANAGEMENT SYSTEM	HUMAN RESOURCE MANAGEMENT SYSTEM	Are the history data of employees to be migrated into proposed system? Page 228, Point 212 : How many years data is to be uploaded?	Yes, the history data of employees/pensioners is required to be migrated. Entire data available in the system(s) shall be migrated into the new system.	
466	Volume 1 /3.2.1.1	if additional requirements for accounting and financial processes added during the project, can the SI / supplier raise change requests and charge GOAP separatley?	if additional requirements for accounting and financial processes added during the project, can the SI / supplier raise change requests and charge GOAP separatley?	Please refer Clause 8.1 - Changes to the System in Volume III of the RFP, highlighting the nature of change and procedure of changes to be made in the system and payment thereon.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
467	Volume I/Clause 3.2.2.1\33	If the performance of the system is affected on account of the installed hardware limitations, due to the rapid growth in the transaction volumes on the platform, the Supplier is required to augment the infrastructure without any extra cost (For e.g. additional servers, storage space and the corresponding software etc).	Clarification needed factors affecting rapid growth need to be decided such as 100% process change and GO stating all bills need to be presented online from such and such date	The Supplier should ensure and plan well in advance about the increase in data volume for a period of 10 Years and therefore should keep provisions in the hardware and software. SI has to propose and plan ICT infrastructure accordingly.	
468	Volume I/Annexure VI/ 3, Table 2/Page 4	II Employees' master data (including all service records)	Total number of records to be migrated and no of fields in each record? Is this data is available at single location?	The estimated number of employees and pensioners have been indicated in Annexure I of Volume I of the RFP. However more information shall be provided to/gathered by Supplier during System Requirement Study Stage.	
469	Volume I/Annexure VI/ 3, Table 2/Page 4	III Pensioners' master data	Total number of records to be migrated and no of fields in each record? Is this data is available at single location?	The estimated number of employees and pensioners have been indicated in Annexure I of Volume I of the RFP. However more information shall be provided to/gathered by Supplier during System Requirement Study Stage.	
470	CFMS_RFP Vol I_ Annex I_Existing details.pdf	IMPAcT is a Centralized web enabled application system used by DTA, DTOs and STOs for capturing transactions pertaining to treasury receipts and also maintains the following ▢ Post database ▢ Payroll generation of concern DDOs ▢ Generation of various MIS reports etc.	Would there be any interface created with the IMPACT system? Any specific function which would need to be continued in the IMPACT system	The data in the IMPAcT shall be migrated to the CFMS. Once new system is rolled out, no function would be continued in the IMPAct system. Please refer Annexure VI of Volume I of the RFP.	
471	CFMS_RFP_Vol_I_ Annex I_Existing Details/HRMS/6	IMPACT system has a provision of capturing the payroll information and the Employee cadre database. Currently this is being piloted at STO, Rajendranagar. All other treasuries are maintaining manual registers for cadre strength and payroll details	Would this infer that there is no electronic database and IT apps for all the employees of all the entities covered in this Project?	Currently, the employees data is available in IMPAcT in all the treasuries. However at PAO, the employee data is available in manual as well as in digitized form. The data available in IMPAcT shall be migrated to HRMS and the data available in physical form shall be digitized.

Please read the para as "IMPACT system has a provision of capturing the payroll information and the Employee cadre database. Currently, the employees data is available in IMPAcT in all the treasuries. However at PAO, the employee data is available in manual as well as in digitized form." Please refer Corrigendum II. | 18 |
| 472 | Volume I - Page 13 Point 1.3 e | Improved Debt Management that shall enable availability of complete information on a real time basis on debt, loans, investment and guarantees outstanding at the State/ Department/ subordinate offices and PSE level including complete life cycle management of debt/ loans, guarantees and investments | What is the total no of loans currently held by the Department both issued and Borrowed? | Information shall be provided to/gathered by Supplier during System Requirement Study Stage | |
| 473 | Vol-1, Annexure-2;Loans General - Page No 191 - 4 requirement | In case of back to back loans, the loan ID shall be mapped with the Loans to PSUs ID to monitor the repayment of loans and recovery of loans. | Please elaborate on what is implied by back to back Lending? | Back to back loans means borrowings made and provided as loan to other Agency | |

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474	Volume I/Annexure VI/ 3, Table 2/Page 4	IV DDOs master	Total number of records to be migrated and no of fields in each record? Is this data is available at single location?	The estimated number of DDOs have been indicated in Annexure I of Volume I of the RFP. However more information shall be provided to/gathered by Supplier during System Requirement Study Stage.	
475	Volume I/Annexure II/3.2.1/point no 2/page 44	On administrative/expenditure sanction, a Unique Sanction No. shall be generated through the System and all subsequent workflow/ expenditure against that sanction shall be tracked against this Unique No.	Does unique number required for all types of expenditure , say for example salary bill.	Unique Sanction No. is required to be provided for each expenditure sanction note. Also an unique bill no. is to be provided to all bills.	
476	Volume 1 /3.2.2.1	on installing the hardware and making it operational, what level of sign off is required to be considered as delivered? To whom the installation and commissioning certificate be provided?	on installing the hardware and making it operational, what level of sign off is required to be considered as delivered? To whom the installation and commissioning certificate be provided?	Installation certificate has to be issued by the Supplier to the Purchaser. The installation certificate has to be issued to Finance Department, which shall be reviewed and approved by the Finance Department.	
477	CFMS+RFP_Vol1_P age 41	On job training	We assume on the job training of 21500 people will happen in regional offices. Please confirm.	Please refer volume I of the RFP Page 38 - "The Supplier shall conduct the training at the regional offices. This is to ensure the effective outcome and minimum disturbance in the regular working of the employees."	
478	Volume 1 Page 24	Online submission of premium/ loan repayment schedule from DTO/ STO/ PAO to facilitate auto updation of APGLI"s system.	Does the scope includes the premium payments of AP State Government employees only?	The scope includes the premium/ loan repayments schedules (generated out of payroll prepared for employees) to be submitted to facilitate auto updation of APGLI's system. It shall include employees, ex-employees, employees on deputation, etc.	
479	CFMS+RFP_Vol1_P age 61_5.1.1.1	Phasing Strategy & timelines	Can the supplier change the phasing strategy & timelines during implementation or will it require to stick to the RFP?	Indicative timelines have already been provided in the Project Work Plan. Bidder is expected to improve these timelines. For further clarifications, please refer Volume I of the RFP - project work plan	
480	Volume I/Clause 1.3/a/Page 10	Planning and Budget Management - Planning & Budgetting	How many users will be working on this planning and Budgetting module?	Planning and Budgeting is part of the Budget Management Processes elaborated in Section 2, Annexure II of Volume I. The users of the module include Finance Department, Other Department of Govt. of Andhra Pradesh, DTA, DWA, PAO, AG, DDO, etc.	

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481	Volume 1 /2.2	please elaborate the online interface with DOI? Should the data like scrolls , bank details be sent as batch or data files to employees or to third parties also?	please elaborate the online interface with DOI? Should the data like scrolls , bank details be sent as batch or data files to employees or to third parties also?	The interface with Directorate of Insurance (DOI) shall inter-alia include: 1. Online submission of premium/ loan repayment schedule from DTO/ STO/ PAO to facilitate auto updation of APGLI"s system. 2. Online interface for submission of loan application, and intimation of loan approval and repayment schedule. 3. Online sharing of bank scroll information regarding direct deposit of premium by ex-employees in the agency banks. 4. Facility of online payment of APGLI premium. 5. For employees working outside the State, which are settled through AG, online interface between AG and APGLI for information sharing. 6. APGLI Policy no. shall also form part of Employee Master Data to be created by the Department. 7. Online interface of the Department/ DIO with the DTO for LOC authorization and LOP submission. For details refer Annexure II Volume I. Further, the information are expected to be exchanged on real-time basis.	
482	Vol I Page No 63, 5.2. Project work-plan	Project Work Plan	Can bidders propose some variation in the project plan ? Or Bidders are required to comply the RFP project plan 'as it is' as given in bid document ?	Project work plan is indicative. As per vol II "Bidder may propose lesser timeframe depending upon its assessment of the time required for project implementation. However, in any case, bidder is not allowed to propose more time than provided in the work plan given in Volume I of the RFP.	
483	Volume 1 Annexure 3 Page 15	Revenue Generating Departments and Expenditure Departments.	What are the Revenue Generating departments and what is the scope to be covered in these departments? What are the Expenditure departments and what is the scope to be covered in these departments?	Bidder is expected to be aware about the working in the Government including departments involved in revenue and expenditure management. The Scope pertaining to expenditure and revenue management has already been provided in Annexure II of Volume I of the RFP.	
484	Volume I Page 9 Para 1.1	Revenue receipt collections include both tax revenue collections and non-tax revenue collections.	Does Receipt management includes collections facility for individuals and common public. Do we need to maintain these individual accounts or just capture the revenue account credits and Bank account debit postings?	Yes, Receipt management shall include collections facility for individuals and common public. Each user shall have to be first registered on CFMS. For further details, please refer section 4.2.1.1 of Annexure II of Volume I of the RFP.	
485	Volume I/Annexure II/2.2.1.2/19	Scientific tools and laid down formulas to facilitate resource estimation	Please ellaborate on few of the Scientific Tools mentioned here.	Bidder has to propose suitable tools to facilitate estimation of tax and non-tax resources / debt estimations of the Departments based on the past trends, industry forecast, GDP forecast, etc.	

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486	Vol-1, Annexure-2;Loans General - Page No 194 - 30 requirement	Shall allow the AG to import the Rupee Debt Statement sent by the RBI containing description of loan, opening balance of loan, scraps issued during the quarter, repayments made during the quarter, closing balance, for reconciliation of loan balances.	Please explain the functionality of 'scraps issued during quarter' mentioned in the requirement? And in which format does RBI send rupee debt statements to AG?	Please Read "scraps issued" as "scrips issued". Please refer Corrigendum II. Further, the format of RBI's Rupee Debt Statements shall be provided to/ gathered by Supplier during SRS Study	22
487	Volume 1 /2.1	Should online tax payment be part of the portal solution? In that case, should the SI also include the licenses for payment software, security encryption supplied by third party vendors? If there is any existing system available for online payments, can that be re-used	Should online tax payment be part of the portal solution? In that case, should the SI also include the licenses for payment software, security encryption supplied by third party vendors? If there is any existing system available for online payments, can that be re-used	Yes, online tax payment shall be part of portal solution. Bidder shall include the licenses for payment software, security encryption, etc.	
488	Volume 1 /2.1	State audit: Please elaborate about the online interface with DSA? Can this be within the CFMS system and sent as batch or file information to CSA?	State audit: Please elaborate about the online interface with DSA? Can this be within the CFMS system and sent as batch or file information to CSA?	The Directorate of State Audit (DSA) does the audit of PRIs, ULBs, Temples, Universities, Agriculture Marketing Committee, etc. and misc. institutions viz- e-Seva, RYTHU bazaars etc. The interface shall inter-alia include: 1. Facility for limited access to reports/ registers required to carry out Audit. 2. Facility for transaction wise entering of audit para/ comments 3. Facility for submission of Consolidated Audit Report and Grave Audit Para Report, etc. For details refer to Section 5.2.2.3 of the Annexure II of Volume I	
489	CFMS – Vol. 1/3.2.2.5/Pg. 38	Supplier shall also develop an e-training module to facilitate online training by the user by downloading it and practice	Please clarify if the requirement is for a LMS or computer based modules.	Supplier is expected to assess and decide.	
490	CFMS – Vol. 1/3.2.2.5/Pg. 38	Supplier shall also develop an e-training module to facilitate online training by the user by downloading it and practice	Please elaborate if the e-training module is to be created for all the training types, i.e., Sensitization training, Basic Computer Awareness, On the job training, and Application administration training.	Yes, e-training module is to be created for all the training types, including Sensitization training, Basic Computer Awareness, On the job training, and Application administration training.	
491	Volume I/Clause 5.6 Payment Terms/Page 51	Supplier shall raise the invoice at the end of the month and any invoice should not be less than Rs. 2 Crores. Supplier shall raise the invoice and submit to the Purchaser, the payment of which shall be made within sixty days of approval of invoice	What are the provisions in case an invoice is less than 2 Crores - say the last bill or any disputed amount etc.	This provision is to avoid processing of invoices at multiple times thus ensuring convenience to both i.e. Supplier and Purchaser. However the cases of disputed amount and last bill shall be taken care separately.	
492	Volume I/Annexure II/2.2.2/Functionality Requrement / point no 6/Page 22	System shall facilitate preparation of financial budget, outcome/ output based budget and linking financial estimates with physical progress targets/ outcomes.	what is meant by Outcome/Output based..target/outcomes based

Does physical progress means receipt & expenditure information available in system or it means project wise physical progress, like what is the percentage project has been completed etc. | The CFMS shall flexible enough to support preparation of all types of Budget being prepared/ to-be prepared by the Govt. of Andhra Pradesh including Outcome Based Budget. Physical information is the information about project progress, expected outcome, etc. Further bidder is expected to be aware about these functional requirements. | |

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493	Vol-1, Annexure-2;Accounts Management - Page No 151 - 8 requirement	System shall allow Competent Authority to review, approve and incorporate the information provided by external stakeholder into the system.	What kind of info will be provided by external stakeholder to review and approve?	This may include information regarding Inward/ Outward claims submitted by Other State AG, Grant/ Loan sanction/ disbursement advise by Ministry of Finance, etc. Refer Volume I-Annexure II for process-wise details of various types of information exchanges between Finance Department and other external stakeholders	
494	CFMS_RFP Vol I_ Annex II_FRS Page 233 Point 279	System shall allow employee to complete Performance Self - Appraisal as part of Annual Confidential Report (ACR) process	Is ACR form common for every grade of employees? If no, are these ACR forms static in nature (i.e once defined, same form is used every year)	These formats may differ from department to department. Supplier shall gather the information during System Requirement Specification Study Stage.	
495	CFMS_RFP Vol I_ Annex II_FRS.pdf	System shall allow employees/ pensioners to online track the status of their case/ request.	Would there be access given to Pensioners/ family for Employee Self Service portal	Yes, System shall also provide role based access to Pensioners/ family for Employee Self Services	
496	CFMS_RFP Vol I_ Annex II_FRS Page 229 Point 230	System shall allow pensioner to online track the status of his request.	Will the pensioners be given SELF Service access for pension? If yes, what all accesses after retirement, pensioners and/or their dependent would be given ?	Yes, System shall also provide role based access to Pensioners/ family for Employee Self Services. The access may include viewing of pension status, raising of grievances, etc.	
497	Volume I/Annexure II/3.2.1/point no 2/page 46	System shall allow the user to define approval limits as per delegation of financial power rules to ensure all administrative/expenditure sanction requests are approved by only competent authority.	What are the parameters for approval limits/financial power rules	Parameters for approval limits/financial power rules are the relevant GOs, rules, regulations, etc. framed by the Government of Andhra Pradesh from time to time. System shall allow the user to define approval limits as per these GOs, rules, regulations, etc.	
498	Vol-1, Annexure-2;Accounts Management - Page No 151 - 7 requirement	System shall also facilitate AG/ Finance Department Officials to send Inter-Government Adjustment advice to RBI to facilitate RBI to Debit/ Credit the State Government Account.	What are the scenarios where such kind of adjustment advices are sent?	There are many scenarios in which one State has to make payments on behalf of another State, which has to be settled through RBI. For example-Pension payment of Government of Andhra Pradesh's pensioners living in Kerala by the Kerala State AG.	
499	Vol-1, Annexure-2;Accounts Management - Page No 151 - 4 requirement	System shall automatically enter the Suspense entry based on expenditure e-scroll and generate exception report showing unrealized cheques age-wise/ returned ECS/ RTGS/ NEFT.	Please explain functionality of suspense entry? And elaborate on reason for generation of suspense entry in current business scenario?	The Suspense and Miscellaneous and Remittance accounts comprise merely of adjusting heads and all entries under them are cleared eventually by adjustment under final heads. These are purely temporary and to be cleared in shortest possible time. In the current business scenario also suspense entry shall be required. For example: Cheque issued by Treasuries yet to be cleared by Bank shall form part of suspense account. Please refer 'Civil Accounts Manual' issued by Ministry of Finance, for details about the government finance and accounting processes including Suspense Entries.	

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500	Volume I/Annexure II/2.2.3/point no5/Page 35	System shall automatically pick the figures pertaining to allocated budget and actual expenditure till date to enable the user in preparation of proposal for expenditure sanction note. The following information shall be provided: · A: Appropriation for the current year · B: Expenditure up to previous bill · C: Expenditure sanctioned but yet to be billed · D: Budget available [D. = A. – (B. + C.)]	It is not clear whether Appropriation for the current year means the current years budget or appropriation made for locating the savings for supplimentary budget.	Appropriation means current year's budget	
501	Vol-1, Annexure-2;EXPENDITURE INITIATION Page No 47 - 18 requirement	System shall auto-update the related books of account including –Budget Control Register, Expenditure Control Register, etc. based on the approval of expenditure sanction by the concerned authority.	Are you expecting any accounting at the time of expenditure/Admin Section note?	Accounting is not expected at the time of expenditure/ admin sanction note, however that information shall be available for all MIS purposes	
502	Vol-1, Annexure-2;Loans General - Page No 194 - 32 requirement	System shall be able to capture the data received from RBI regarding payment made against interest warrants & payment made on receipt of Market Instrument.	Need information as to in which format the data is coming?	Format shall be provided to/ gathered by Supplier during SRS study	
503	Volume I Annexure 2 Page 153	System shall be capable of supporting cash based accounting, able to migrate to a hybrid accounting system and support for future migration to full accrual based accounting without redeployment or recoding the system.	What is meant by Hybrid method of accounting?	Hybrid method of accounting is a combination of the Cash Basis Accounting and Accrual Basis Accounting. This system is generally based on the concept of conservatism. Further bidder is expected to be aware about these functional requirements.	
504	Volume I/Annexure II/3.2.2.2.2/point no 35/page 67	System shall be integrated/ interfaced with the Departments" System, if any	What are the possible systems need to be intgrated with.	System shall provide interface with all the departments of GoAP including PWD/ Irrigation Departments applications to capture all the relevant information pertaining to CFMS at transaction level. More information shall be provided to/ gathered during System Requirement Study Stage	
505	Vol-1, Annexure-2; Ways & Means Management - Page No 170 - 4 requirement	System shall capture on priority, the transactions not reflected in the previous day's e-scroll for the current day's reconciliation process through a plus-minus memo system	Please explain the process and functionality of e-scroll and contents displayed on e-scroll. What is the frequency e-scroll and explain the reconciliation process with an example?	Daily scrolls are submitted by Agency Banks to Treasuries showing the transactions undertaken by the Bank on behalf of Govt. of Andhra Pradesh. It contains transaction details such as date of clearance, instrument number, amount, etc. Currently scrolls are made available on a daily basis but the information is envisaged to made available on a real-time basis. For further details, please refer to Volume I-Annexure II, Section 6.2.1- Reconciliation Process	
506	CFMS_RFP_Vol I_Annex II_FRS/50/243	System shall capture relevant category of external users (for instance – Society, NGO, Partnership, Private Limited Company, Public Limited Company, etc.)	Does this indicate creating entities as external users or personnel from these entities? Where is this information expected to be captured?	It means that the System shall facilitate classification of users as Society, NGO, Private Limited Company, etc. For example, while registering new user, System shall also capture the category/ status of the users	

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
507	Volume I/Annexure II/5.2.1/point no 16/page 152	System shall carry forward prior year end account balances (i.e. close to balance A/c) to new fiscal year as beginning balances during year-end close.	What type of balances needs to be carry forward to the next year. Is it means Deposit/Public Ledger Balance?	This shall include loans & advances, public deposits, reserve funds, suspense account, etc. Bidder is expected to be aware about Government financial accounting. For further details please refer to Government Accounting Rules and Regulations	
508	Vol-1, Annexure-2; BILL PREPARATION – PAY BILL AND BILL FOR EMPLOYEE ADVANCES AND CLAIMS - Page No 53 - 2 requirement	System shall create secured log in system for each authorized DDO	Request you to let us know the rationale for having secured login system for each authorized DDO. Does it mean access control from transaction point of view or audit trail point of view or position based access control?	It is envisaged for all purposes including access control from transaction point of view, audit trail point of view, position based access control, etc.	
509	Vol-1, Annexure-2; PD A/C CREATION - Page No 75 - 2 requirement	System shall display a form for creation of the request for deposit account	Please let us know if the employee would be able to update payment details?	The payment from PD A/c is made in either of the following two ways: 1. Payment requiring prior authorization by DTO/ STO/ PAO 2. Payment based on Letter of Credit (LoC) issued by DTO/ STO/ PAO to Agency Bank Refer Volume I-Annexure II, Section 3.2.4.3 for detailed processes related to Personal Deposit Account	
510	CFMS_RFP Vol I_ Annex II_FRS Page 234 Point 301	System shall enable employees to view training calendar	Does employee have access to attend online training through Self Service?	Yes, employee shall also have access to attend online training through Self Service	
511	CFMS_RFP Vol I_ Annex II_FRS - Page 234 Point 301	System shall enable employees to view training calendar	Does employee have access to attend online training through Self Service?	Yes, employee shall also have access to attend online training through Self Service	
512	Vol-1, Annexure-2; Audit - Page No 160 - 6 requirement	System shall facilitate Audit Team to access audit trail of transactions/ transactions lifecycle.	First and last update of transaction is possible. Are you expecting anything more than this as a part of Audit Trail?	Audit trail through out the transaction life-cycle is envisaged	
513	Vol-1, Annexure-2; Ways & Means Management - Page No 171 - 11 requirement	System shall facilitate automatic passage of Reserve Bank Deposit entry based on RBD statement.	How the transaction has been pulled from RBD statement to the system? Are you expecting an interface for deposits from RBD to new system?	Yes, Interface with RBI is envisaged as part of the Project. For further details, please refer to Volume I-Annexure II, Section 6.2.1- Reconciliation Process	
514	Vol-1, Annexure-2; Loans General - Page No 193 - 22 requirement	System shall facilitate determination and tracking of central government loan received on the basis of deposits received by postal department under small saving scheme.	Need elaborated requirement - Link between Postal department and Central Govt Loan, Small Saving Scheme?	Net collections under Small Saving Schemes of the Postal Department made every year in the State becomes the basis for allocation of long term loan from the Government of India to the State , thus augmenting the State Government's finances.	

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515	Vol-1, Annexure-2; Accounts Management - Page No 152 - 13 requirement	System shall facilitate freezing/ closing of daily/ monthly / Quarterly/ annual accounts books as per the pre-defined parameters.	Please explain the need for daily closing of books? Ideally all business use monthly and quarterly closure.	CFMS shall be flexible enough to facilitate daily/ weekly/ monthly/ annual closing of accounts books based on the pre-defined frequency	
516	CFMS_RFP Vol I_ Annex II_FRS.pdf	System shall facilitate the user of the DTO/ STO/ PAO to print the cheques (if required) for the approved online bills.	Are you expecting pensioners to print bill using system login? Are you expecting system access to ex-employees?	This refers to printing of cheques, wherever applicable, by treasury officials after necessary approvals. Yes, role based limited access shall be provided to pensioners for self service.	
517	Vol-1, Annexure-2; Receipt Mgmt. - Collections - Page No 130 - 26 requirement	System shall facilitate updation of manual receipt information.	What information will be updated and at what stage the information update is required? And also please explain the reason for updation?	This is for updation of manual receipts collected at Agency Bank's counter, Department counter, field officers, etc. These updations are required to ensure that all financial and accounting data is available in CFMS	
518	CFMS_RFP Vol I_ Annex II_FRS.pdf	System shall generate and allocate a unique token number ⬛ If physical voucher is required to be submitted to DTO/ STO/ PAO then at the time of acknowledging the receipt of voucher in the system by the DTO/ STO/ PAO ⬛ If physical voucher is not required to be submitted to DTO/ STO/ PAO then on online submission of bill by DDO	Do you issue token number after bill creation? Please elaborate on the process of issuing token number in detail.	Yes, token number is issued after bill creation. Bill is created by DDO whereas token number is provided by Treasury/ PAO on receipt of Bills from DDO. For further, understanding please refer "Bill Processing and Payment" Section of Annexure II of Volume I of the RFP	
519	Volume I/Annexure II/3.2.1.2/45	System shall generate exception report in case the Purchase order/ Agreement details do not match with the terms and conditions of Expenditure Sanction (Sr 3)	Please share some examples on the type of exceptions to be reported	Exception can be on account of difference in the expenditure sanction note and purchase order details in terms of: 1. Monetary value 2. Nature of Expenditure 3. Work plan , 4. Various other relevant parameters In addition, System should also facilitate generation of such reports on the user defined queries.	
520	CFMS_RFP Vol I_ Annex II_FRS Page 220 Point 131	System shall handle more than one type of payroll - e.g. regular employees paid monthly and temporary/ contractual staff paid on monthly basis or irregular basis / contingency employee.	Will the pension be run every month like regular payroll process by Payroll for pensioners? If yes, how many pensioners are included in this category?	Pension shall run every month. Pension arrears can be calculated and run in the middle of the month. For no. of pensioners pl. refer Annexure I, Volume I of the RFP.	
521	PENSION PAYMENT & LIFE CERTIFICATE - Page No 97 - 2 requirement	System shall have an option for employee to update its payment details.	Please elaborate with example the cases where an employee will need to update its payment details?	There may be multiple instances wherein Payment details need to be changed, for example pensioner may want to change the Bank in which its pension may be deposited	

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522	CFMS_RFP Vol I_ Annex II_FRS Page 218 Point 108	System shall have modules for soft- skill training & other domain related trainings.	What do you mean by modules for Soft Skill Training and other domain related training? How these trainings would be different than other trainings? Who would create these types of training contents and how will it be launched?	Bidder is expected to detail out the soft skills training courses required for effective implementation of CFMS in their change management and capacity building plan and accordingly development of those soft skill modules and its contents shall be the responsibility of the Bidder. The training shall be launched through web portal. Bidder is expected to assess and decide further.	
523	CFMS_RFP_Vol I_Annex II_FRS/57/242	System shall have provision for integration with national/state level initiatives (for instance – UID, etc.).	At what stage these need to be interfaced or integrated? Since, these are initiatives and the outcome from these can be realized only at a later point of time. Or is it that, the interfacing is needed to serve as inputs for the initiatives? Would it be limited to data related or interactions as well?	Supplier has to assess these requirements based on the functionalities required in different phases.	
524	Volume I/Annexure II/3.2.1.2/47	System shall have scientific tools to review & analyze the administrative/expenditure sanction requests (Sr 13)	Please ellaborate on few of the Scientific Tools mentioned here.	These are the tools that facilitate approving authorities to review and analyze expenditure and take appropriate decisions. For example-expenditure past trend analysis, correlation with similar expenditure sanctions, etc. Bidder has to propose suitable tools to facilitate review and analysis of expenditure sanction proposals.	
525	CFMS_RFP_Vol I_Annex II_FRS/160/222	System shall have the ability to provide history of all Payroll transactions for a predetermined number of years.	What is the likely tenure being considered? What extent of detail legacy data to be maintained?	The tenure shall be considered during the system requirement study stage. All the existing electronic data shall be migrated to the new system by the Supplier. Further, the data entry of the data available in hard copies shall be done by the respective departments (other than the offices covered under the FD, GoAP).	
526	Volume I/Annexure II/point no 30/page 240	System shall have the capability to define administrative powers for organizational units position-wise/person-wise.	Not Clearly understood. Position wise administration powers is understood but person wise administrative power needs to be defined clearly	System shall also have capability to define administrative powers available to the concerned officials e.g. in case there are more than one officials at a particular position and both the officials have different administrative powers.	
527	CFMS_RFP Vol I_Annex II_FRS.pdf	System shall have the facility to adjust excess/ short deduction of TDS.	How do you want to capture this as a transaction in the system? How do you handle this in current system? Please explain.	Initially TDS is deducted at average rate of tax on the estimated income of the employee. Short or excess deduction can be adjusted from subsequent salaries within the same year.	
528	Volume I/Annexure II/3.2.2.2.1/59	System shall have the provision to facilitate vendor to submit their invoice online (Sr 3)	Please provide some estimates on the number of vendors who need to be provided with mechanism to submit bills online	The summary of number of current transactions is provided in Annexure I, Volume I. Bidder shall assess the number of vendors data based on the number of transactions provided.	
529	CFMS_RFP Vol I_Annex II_FRS.pdf	System shall have training catalogue showing details like learning activity type [Computer Based Training (CBT), Web based Training (WBT), DVD, classroom, seminar etc.], curriculum, pre-requisites, certification etc. and calendar features with search features to query courses and schedule.	Computer Based Training (CBT) - Does this mean Virtual Classroom Training? Can this be a bolt on application or natively integrated application - Please explain	Supplier is expected to assess and decide.	

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		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
530	Volume I/Annexure II/3.2.3/point no 28/page 72	System shall provide interface with the PWD/ Irrigation Department applications, as and when available, to extract the relevant information like Works Abstract, Contract Ledger, Running Account Bill, Measurement Book, etc.	Is there any system running in the said department like WAMIS by CDAC, or they will be a part of CFMS system	System shall provide interface with all the departments of GoAP including PWD/ Irrigation Departments applications to capture all the relevant information pertaining to CFMS. More information shall be provided to/ gathered during System Requirement Study Stage	
531	Vol-1, Annexure-2;BILL PREPARATION – PAY BILL AND BILL FOR EMPLOYEE ADVANCES AND CLAIMS - Page No 53 - 3 requirement	System shall provide monitoring mechanism and tools to BCO/ CCO and other higher authorities to monitor DDO"s functioning/accounts	What kind of monitoring mechanism is expected? Are you looking for reports and screens to show high level account details and transaction details?	The monitoring mechanism may include but not restricted to: 1. Periodic / Query Based Report 2. SMS/ e-Mail alerts based on pre-defined parameters 3. Analytical Tools 4. Controlling mechanism 5. Monitoring based on various other relevant parameters Further, more information shall be provide to/ gathered by Supplier during the System Requirement Study Stage	
532	Vol-1, Annexure-2;BILL PREPARATION – PAY BILL AND BILL FOR EMPLOYEE ADVANCES AND CLAIMS - Page No 53 - 4 requirement	System shall provide the facility of login audit trail, the audit trail will help to track the details of each transaction vis-à-vis the entered login	We are assuming capturing of first and last update of transaction sufficient as part of audit trail.	SI is expected to capture audit trail of the entire transaction flow.	
533	Volume I/Annexure II/Page 11/Section 3-TO-BE PROCESS-EXPENDITURE MANAGEMENT-Sub Process: 3.2. Functional Requirement	Table Point 3: System shall have standardized online form to facilitate preparation of administrative / expenditure sanction note/proposal. In case of work projects, the proposal shall also capture "GPS Co-ordinates" to facilitate tracking based on GIS images and also proper expenditure phasing to facilitate tracking of year-wise expenditure	Can you please explain on the requirement little elaborate whether GPS tracking is required or GIS Interfacing is required for the projects.	Both, GPS tracking as well as GIS interfacing is required for the projects.	
534	Volume I/Annexure II/3.2.3/point no 1/page 69	The Department submits bill along with supporting documents to their designated DTO/ STO/ PAO (The physical movement of Bill along with supporting document from DDO to DTO/ STO/ PAO shall continue along with online document movement, till the time necessary approval from CAG is obtained) The Receipt & Issue counter of DTO/ STO/ PAO shall acknowledge the receipt of bill through the System which shall automatically update the records of HOO/ DDO.	how the physical bill will be tagged with the same online bill submitted	All bills are envisaged to be prepared online and shall have a unique Bill No. The Physical Bill shall be the print out of online bill generated.	

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535	Volume I/Annexure II/point no 63/page 242	The proposed CFMS solution should be flexible enough to migrate from the existing codification structure of budget heads to the revised codification structure (as recommended by a committee constituted under the chairmanship of Sh. C.R.Sundaramurti, Controller General of Accounts to review the present accounting classification system and to develop a system better suited to display the nature and objective of Government expenditure) in case it is implemented.	What is the existing codification of AP and what is the revised codification as recommended by committee	Please refer Budget Manual , Annual Finance Accounts and Annual Appropriation Accounts for the existing budget codification. Further, it envisaged that the CFMS shall be flexible enough to cater to any change in the codifications requirement up to any level of details in future	
536	Vol-1, Annexure-2; 00. CFMS - Volume I/1.5 / page 15	The Proposed COTS product should offer public financial management related modules for Budget Management, Revenue Management, Expenditure Management, Accounts Management, Debts Management, Ways & Means Management and Human Resource Management as a single integrated solution with no Bolt On applications.	In case bidder develops the custom solution which is based on the COTS framework and provides seamless experience is that acceptable solution for the functionalities not available in the COTs.	Bolt On Application would mean an application which is a Non COTS application or a Custom Developed Applications or any third party application (i.e. not a COTS application from the same COTS OEM) as part of proposed CFMS Application. Accordingly Bidder is required to propose only COTS product(s) to meet the functional requirements stated in the RFP under the public financial management related modules i.e. Budget Management, Revenue Management, Expenditure Management, Accounts Management, Debts Management, Ways & Means Management and Human Resource Management as a single integrated solution with no Bolt On applications.	
537	Vol 1/ 3.2.2.3. Data Digitization and Migration/ Page No. 37	The Supplier shall prepare a strategy for data migration and digitization after discussion with the Purchaser and get the same approved by the Purchaser.	Data Migration Strategies including incremental and full migration strategies are based on how often past data of previous financial years is modified. We request you to let us know how often is previous financial year data updated after revised estimates are published	The detailed information for developing Data Migration Strategies shall be provided to/ gathered by the Supplier during the course of the Project	
538	CFMS_RFP_Vol I_Annex II_FRS/318/235	The system shall generate bilingual grievance form.	Which are the languages, this is referring to?	English as well as Telugu language.	
539	Volume I/Clause 3.2.2.1\33	This is applicable to the change requests coming up after the Operational acceptance for the full information system. Before Operational Acceptance such changes and feedbacks from the Purchaser pertaining to functional specifications shall be incorporated by the Supplier without any additional costs to the Purchaser. For the purpose of clarity only the activities leading to development/customization of COTS product, requiring more than One Man Month of effort, in a quarter, shall be considered as a change. The Purchaser may at its discretion decide to validate the effort suggested by the Supplier using any third party agency.	Clarification- needed in terms of total efforts across all changes and summation thereof on a month to month basis totalling in one quarter	This para shall be read with the entire Section 3.2.3.1- "providing application support & maintenance" of Volume I of the RFP. This clause is self-explanatory.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
540	Volume 1 Annexure II Point 4.2.1.1.1. Registration Of New User	This process shall include registration of new users for making online payment. Through this process a permanent user id and password shall be created for the user/ tax payer. This user id / password shall be used by the user/ tax payer for log-in and payments on the CFMS portal.	How many users are expected to be covered under the Receipt module? What is the scope to be covered - Is it just collecting the money and posting it revenue or crediting their accounts also?	The number of receipts transaction of the last four years have been provided in Annexure I of Volume I. Supplier shall estimate the numbers of users taking the number of receipt transaction as one of the parameters. For scope pertaining to receipt management, please refer Section 4 of Annexure II of Volume I of the RFP.	
541	Vol 1/ ANNEXURE II TO-BE PROCESS MAPS AND FUNCTIONAL REQUIREMENT SPECIFICATIONS/ General	TO-BE Processes	The processes mapped out in Annexure II list out TO-BE processes. These processes have been redefined for both internal departments and external interfacing line departments and entities such as Commercial taxes, e-procurement, e-Seva, RBI. Following is our query: Have all TO-BE processes for both internal and external entities been agreed to and signed-off or does the supplier need to get the necessary approvals during Solution Design?	To-Be Processes have already been decided. However, selected Bidder shall have to take sign-off of its deliverables including SRS, Solution Design, etc.	
542	CFMS+RFP_Vol1_Page 40	Training	Will the core team training training happen in one location or multiple locations?	Please refer Page 38 of volume I of the RFP - "The Supplier shall conduct the training at the regional offices. This is to ensure the effective outcome and minimum disturbance in the regular working of the employees."	
543	CFMS_RFP Vol I_ Annex II_FRS.pdf	Training Management	Does this access need to be given to all employees or selected ones? How many number of employees need to be covered for this training management? Can this be a bolt on application or natively integrated application - Please explain	Role based access shall be given to the employees. The estimated number of employees are already provided in Annexure I of Volume I of the RFP. Supplier is expected to assess and decide.	
544	Vol.1 / 3.2.2.5 / Pg. 40	Transition Management/ Change Management and Capacity Building	Is the user manual required in English or in both English and regional language also?	It is required in English language.	
545	Vol.1 / 3.2.2.5 / Pg. 41	Transition Management/ Change Management and Capacity Building	Is the refresher to be provided to all the users or only to the Training Champions?	Primarily, the refresher training shall be provided to the training champions. However, the effectiveness of the refresher training to the end users shall be assessed by the Purchaser and Supplier shall be instructed accordingly.	
546	Vol.1 / 3.2.2.5 / Pg. 41	Transition Management/ Change Management and Capacity Building	How many users are to be trained under "Train the Trainer" program to create the Champions?	Supplier is expected to assess in consultation with FD, GoAP to ensure effective training programs.	
547	Volume I/Clause 3.2.2.5 / Page 38	Transition Management/ Change Management and Capacity Building	Infrastructure required for the Transition Management/ Change Management and Capacity Building will be provided by the purchaser.	The infrastructure to be deployed by Supplier shall be used for providing trainings wherever required. However, training rooms and projectors shall be provided by Purchaser.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
548	Vol.1 / 3.2.2.5 / Pg. 40	Transition Management/ Change Management and Capacity Building	Is the training to be delivered in English or in regional language also?	Training shall be imparted in English as well as Telugu language, keeping into the consideration the end user's profile and effectiveness of the training. Further Training Materials shall be prepared in English only however the Supplier is required to depute such resources who can speak both English and Telugu and also impart training in English and Telugu.	
549	Vol.1 / 3.2.2.5 / Pg. 41	Transition Management/ Change Management and Capacity Building	Training via Videoconferencing at District level: Is this training to be facilitated along with the Regional office training or as a separate program?	Training via videoconferencing would be provided separately over and above the training at regional offices.	
550	Vol. 1 / 3.2.2.4	Transition Management/ Change Management and Capacity Building	Is it mandatory to provide training to the officers {500 (heads, members of committees & key resources) +21500 (Basic Computer Awareness & Functional) +25 (System admin)} only on government holidays or before/after office hours? Considering the huge number of officers & batch size of 15-20, it may not be accommodate the training in the limited number of holidays. It is recommended for a full-time training on working days for effective training.	Please refer Page 38 of Volume I of the RFP "The Supplier has to ensure zero service disruption during transition as such it needs to plan accordingly. The training to the officials may preferably be provided on government holidays or before/ after office hours to the best possible extent."	
551	Volume I/Annexure VI/ 3, Table 2/Page 4	V DTA/ DWA/ District Treasury/ Sub-Treasury/PAO (W&P)/ PAO masters	Does this work needs to be done at each of the 400 offices or this data is centralised? Total Number of records to be migrated and no of fields in each record?	Supplier may have to collect the data from the project sites. However, the data migration from the existing system to CFMS may be done at one location.	
552	Volume I/Clause 3.1. Format for Undertaking on compliance of RFP requirements/Page 99	We, -------------------------- (name of the bidder) hereby confirm our compliance to the provisions of the RFP Documents for Selection of System Integrator for Comprehensive Financial Management System.	This should reflect the changes that has been made as part of addendums.	Please refer definition of "RFP" in Volume III of the RFP - "Request for Proposal (RFP)" refers to Volume I, Volume II, and Volume III of the Bidding Documents along with the annexures, including any addendum to and modification therein. Hence the Corrigendum(s) to the RFP issued by the Purchaser would also be covered as part of the RFP.	
553	Volume 1 /5.2	what are the mechanisms to be adopted incase of any project delay by unexpected external / environment	what are the mechanisms to be adopted incase of any project delay by unexpected external / environment	Please refer relevant clauses of Volume III of RFP.	
554	Volume 1 /3.2.2.5	what is the preferred mode of training to functional users (21500) ? Should be this be class room training or video conference based training for those users who are not working in districts?	what is the preferred mode of training to functional users (21500) ? Should be this be class room training or video conference based training for those users who are not working in districts?	Training via videoconferencing would be provided separately over and above the training at regional offices.	
555	Volume 1 /4.2	what will be the composition of the PMU? Will it also include external auditors / consultants to monitor the project progress?	what will be the composition of the PMU? Will it also include external auditors / consultants to monitor the project progress?	It is up to Purchaser to decide.	
556	Volume 1 /3.2.3.5	will the hardware and other assets be transferred to GOAP accounts upon receiving the sign off on commissioning certificate?	will the hardware and other assets be transferred to GOAP accounts upon receiving the sign off on commissioning certificate?	Please refer the relevant clauses of Volume III of the RFP including GCC Clause 7.1. - Ownership and GCC Clause 10.2 Transfer of Project Assets.	
557	Vol-I Annex-III_Soln Arch / Page 5		To what extent the interface with FD, RBI, BANKs is required i.e. please elaborate the scope of bidder in interfacing of CFMS with FD, RBI, BANKs.	SI would be required to provide interface at the transaction level with all these stakeholders. Please refer Annexure II of Volume I of the RFP for details of interfacing requirements with RBI and Banks.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigdum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
558	Volume II/Note 1/ Page 17	*Successful Implementation/ Completion means the complete system shall be operational for at least 1 year after the Go-Live Date of the Project. The same shall be verified only with the Client letter/ Certificate provided by the Bidder. For any project, if client letter is not submitted, then the same is treated as Ongoing project and not eligible for evaluation	We request you to relax/remove this note and accept projects which have gone-live till the date of tender submission.	Refer revised clause in Corrigendum I dated 23rd June, 2012	
559	RFP Volume-II, Clause 2.1.1. Minimum Eligibility Criteria, Capability of Bidder/ System Integrator, pg.16 and RFP Volume-II , Clause 2.2.1. Criteria for Evaluation of Technical Proposal , Pg.21	18. Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years. In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years	For such a complex project like APCFMS , it is important to have System Integrators who have the capability to implement and maintain complex solutions, The strength of a System Integrator lies in his capability to implement solutions which are best suited for customer's requirements. In this context we request you to kindly consider our requests as below: 1. As this clause is asking previous experience only in the offered COTS product , this would restrict many System Integrators who have similar experience in a wide range of products . We therefore request you to kindly allow previous experience which need not necessarily be on the offered COTS product only. 2. Secondly as this clause is asking for Successful completion of the projects , which is defined in RFP as " *Successful Implementation/ Completion means the complete system shall be operational for at least 1 year after the Go-Live Date of the Project. " In this context we would like to mention that as such large and complex deals have been taken up in last 2-3 years in India and are typically long duration cases, it would be very difficult for many bidders to showcase projects which have been completed and have been operational for atleast 1 year after Go-Live Date of the Project. We therefore request you to kindly accept Projects which are Ongoing or kindly change the definition of Successful Implementation/Completion to mean the Go-live date of the system should be before 31st March'2012 .	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
560	Vol-II, 2.1.1. Minimum Eligibility Criteria, Page 16	18. Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years. In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years.	Suggest re-wording of this due to the extremely restrictive nature of this clause. The following is the suggestion: Allow the wording to change from "involving COTS Product(s) proposed for the CFMS Project^" to "involving COTS Product(s) implemented in Government of India/PSU Banks"	Refer revised clause in Corrigendum I dated 23rd June, 2012	
561	Vol-II, 2.1.1. Minimum Eligibility Criteria, Page 16-17	19. Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million.	Suggest re-wording of this due to the extremely restrictive nature of this clause. The following are the suggestions: 1. Allow supplier to show projects currently being implemented and not just those that have been operational for more than 1 year 2. Allow supplier to show-case capabilities across projects as a single project may not have used all modules being suggested.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
562	RFP Volume-II, Clause 2.1.1. Minimum Eligibility Criteria, Capability of Bidder/ System Integrator, pg.16-17 and RFP Volume-II , Clause 2.2.1. Criteria for Evaluation of Technical Proposal , Pg.21	19.Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 Million	For such a complex project like APCFMS , it is important to have System Integrators who have the capability to implement and maintain complex solutions, The strength of a System Integrator lies in his capability to implement solutions which are best suited for customer's requirements. In this context we request you to kindly consider our requests as below: 1. As this clause is asking previous experience only in the offered COTS product , this would restrict many System Integrators who have similar experience in a wide range of products . We therefore request you to kindly allow previous experience based on any COTS product (encompassing both Financial and HRMS Modules) and not necessarily on the offered COTS product only. 2. Secondly as this clause is asking for Successful completion of the projects , which is defined in RFP as " *Successful Implementation/ Completion means the complete system shall be operational for at least 1 year after the Go-Live Date of the Project. " In this context we would like to mention that as such large and complex deals are typically long duration cases, it would be very difficult for many bidders to showcase projects which have been completed and have been operational for atleast 1 year after Go-Live Date of the Project. We therefore request you to kindly accept Projects which are Ongoing or kindly change the definition of Successful Implementation/Completion to mean the Go-live date of the system should be before 31st March'2012 .	Refer revised clause in Corrigendum I dated 23rd June, 2012	
563	CFMS - Volume II / Page 137 - 151	4. FINANCIAL PROPOSAL FORMATS	Can bidders add extra items (if required) in Price Bid template to accommodate components coming under mentioned heads?	Yes, extra items, if any, can be added both in Technical and Financial Formats	
564	General	8. The RFP stipulates COTS Product having been implemented in at least 5 countries in Government/ Public Sector Organizations.	Please clarify if it must be in the finance domain or COTS implementation in any domain and need not be public finance domain.	Already clarified in RFP - COTS product proposed for CFMS must have been implemented in at least 5 countries in Government/ Public Sector Organizations.	
565	Vol II/ Page 41/ Point no.3.5 (Language of Proposal)	All Proposal and accompanying documents received within the stipulated time will become the property of FD, GoAP and will not be returned.	Our proposal would contain lot of confidential intellectual property. Hence we request the proposal to be returned in the case our bid is no the winning bid.	Not Accepted. All the bids would be kept under safe custody with FD, GoAP for any future reference purpose.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
566	Volume II, Item 2.1.1, Clause 19, Page 17	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores.	Request you to amend the clause as "Bidder (or Prime Bidder or consortium partner in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores."	Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries	
567	Volume II, Item 2.1.1, Clause 18, Page 17	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and operations & Maintenance in India during the last 5 years. In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years.	Request you to amend the clasue as " Bidder (or Prime Bidder in case of consortium or member of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and operations & Maintenance in India during the last 5 years. In case of Consortium, prime bidder or any of the Consortium Member must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years."	Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
568	Volume II/Point No. 18/ Page 16	Bidder (or Prime Bidder in case of consortium) Should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization,Deployment and Operations & Maintenance in India during the last 5 years.

In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years. | We request you to relax/modify the criteria as described below reducing the minimum value of the project to 25 crores.

Revised Criteria

Bidder (or Prime Bidder in case of consortium) Should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 25 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization,Deployment and Operations & Maintenance in India during the last 5 years.

In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years | Refer revised clause in Corrigendum I dated 23rd June, 2012 | |
| 569 | CFMS - Volume II Section 2.1.1 Minimum Eligibility Criteria, Point No 16 | Bidder (or Prime Bidder in case of consortium) should have a valid SEI-CMMi Level 5 Certification as on the date of Proposal submission. | It is also suggested that in case of Consoritum, the Consortium Partner that will be responsible for the Software customization, implementation and related services component of scope of work should be required to fulfil this criterion and not necessarily the Prime Bidder. Accordingly, it is requested that the clause be revised as follows:

Bidder (or Consortium Partner doing software customization, implementation and related services in case of consortium) should have a valid SEI-CMMi Level 5 Certification as on the date of Proposal submission. | Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries | |

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
570	Vol II/ Page 21/ Technical Evaluation Parameters/ Relevant Experience	Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc.	As indiated earlier, request not to restrict the experiece to COTS proposed since the idea of the clause is to establish credentials of the bidder in executing large scale turnkey projects. Also, as indicated earlier, request you to consider ongoing projects. Hence request you to change it to as follows: "Bidder (or Prime Bidder in case of Consortium) should have previous experience of Ongoing/ Implementation/ Completion* of similar turnkey, large scale IT projects of a minimum value of Rs. 50 Crores in Government/ Government Companies..."	Refer revised clause in Corrigendum I dated 23rd June, 2012	
571	TECHNICAL EVALUATION PARAMETERS, RELEVANT PAST EXPERIENCE PAGE 21 OF VOLUME II	Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc. @	Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of turnkey, large scale IT projects Pr and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
572	CFMS - Volume II Section 2.2.1 Criteria for evaluation of Technical Proposal Relevant Past experience, Point No 1	Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc. @	Not many companies have implemented ERP solutions for the Government in India. In the spirit of competition, we request you to relax this crit3rion to include global ERP implementation credentials as well. OR atmost 1 Indian credential may be sought.

It is also suggested that in case of Consortium, Consortium Partner that will be responsible for the Software customization, implementation and related services component of scope of work should be required to fulfil this criterion and not necessarily the Prime Bidder. Accordingly, it is requested that the clause be revised as follows:

Bidder (or Consortium Partner doing software customization, implementation and related services in case of consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India / abroad, during the last 5 years. | Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries | |
| 573 | Volume II/Clause 2.2.1. Criteria for Evaluation of Technical Proposal/Proposed Solution/Page 21 | Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc. @ | This clause should change based on the change incorporated in pre-qual | Refer revised clause in Corrigendum I dated 23rd June, 2012 | |

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
574	Vol-II,TECHNICAL EVALUATION PARAMETERS, RELEVANT PAST EXPERIENCE, Page 21	Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc.	We assume that the aim of this clause is to show-case the Supplier's ability to deliver large complex projects in the Government space in India. Suggest re-wording of this due to the extremely restrictive nature of this clause. . We would also like to highlight that there are a very few implementation of COTS products in similar scenarios in India. We request to change the phrase "involving COTS Product(s) proposed for the CFMS Project^" to just "involving COTS Product(s) in Government of India/PSU Banks" ". This has been suggested as there already is another eligibility criteria that looks for prior experience in COTS Products and also because this would limit proposing the best solution to the department.	Refer revised clause in Corrigendum I dated 23rd June, 2012	
575	Vol - 2, Page 21, Clause 2.2.1, Technical Evaluation criteria - point 1	Bidder (or Prime Bidder in case of Consortium) should have previous experience of Successful Implementation/ Completion* of similar turnkey, large scale IT projects (involving COTS Product(s) proposed for the CFMS Project^ and of a minimum value of Rs. 50 Crores) in Government/ Government Companies/ Statutory Corporation# involving System Development, Deployment and Operations & Maintenance in India, during the last 5 years. Only first 2 Projects in chronological order will be considered. (Marking System: 5 Marks for each project, the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc.	we request the Authority to kindly consider projects that have Gone Live and relax the criteria that the project should be operational for atleast 1 year post Go Live	Refer revised clause in Corrigendum I dated 23rd June, 2012	
576	Page 17, Clause 18, Pre-qualification criteria	Bidder (or Prime Bidder in case of consortium) should have successfully implemented at least one large scale (minimum value of INR 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project) and should be operational for atleast 1 year post Go Live	we request the Authority to kindly consider projects that have Gone Live and relax the criteria that the project should be operational for atleast 1 year post Go Live.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigndum II
577	Page 17, Clause 19, Pre-qualification criteria	Bidder (or Prime Bidder in case of consortium) should have successfully implemented at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.

The total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores | we request the Authority to also consider projects that have been implemented in Government / PSU sectors and relax the value criteria to INR 5 Cr. | Refer revised clause in Corrigendum I dated 23rd June, 2012 | |
| 578 | Vol - 2, Page 21, Clause 2.2.1, Technical Evaluation criteria - point 2 | Bidder (or Prime Bidder in case of consortium) should have successfully implemented at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.

The total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores | we request the Authority to also consider projects that have been implemented in Government / PSU sectors and relax the value criteria to INR 5 Cr. | Refer revised clause in Corrigendum I dated 23rd June, 2012 | |
| 579 | PRE-QUALIFICATION CRITERIA (Capability of Bidder/ System Integrator) Page 14 of Volume II | Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years. In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years. | Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) r turnkey project (involving automation of major processes in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years. In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years. Rational: AP Finnce depatment will get the service provider who has experience in implimenting turnkey project in Govt to meet the delivery capability experience and expectation. | Refer revised clause in Corrigendum I dated 23rd June, 2012 | |

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
580	CFMS - Volume II Section 2.1.1 Minimum Eligibility Criteria, Point No 18.	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years. In case of Consortium, the Consortium Member (other than Prime Bidder) must have successfully implemented/ completed* at least two similar projects (for the role and responsibilities assigned to it, for the CFMS project, in the Consortium Agreement and as per Section 2.4 of Annexure I of this Volume) in Government/ Government Companies/ Statutory Corporation# in India during the last 5 years.	Not many companies have implemented ERP solutions for the Government in India. In the spirit of competition, we request you to relax this criterion to include global ERP implementation credentials as well. It is also suggested that in case of Consoritum, the Consortium Partner that will be responsible for the Software customization, implementation and related services component of scope of work should be required to fulfil this criterion and not necessarily the Prime Bidder. Accordingly, it is requested that the clause be revised as follows: Bidder (or Consortium Partner doing software customization, implementation and related services in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India / abroad during the last 5 years.	Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries	
581	Volume I/Clause 2.1.1. Minimum Eligibility Criteria/Clause 18/Page 16	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years.	Remarks:Since this is a Treasury Project in a Government Deparment, there should be due consideration for an organization who has implemented Turnkey projects in Government and Treasury project in Particular. CMC has implemented Treasury projects for Karnataka, Orissa and West Bengal Governments and numerous Turnkey projects in Citizen Interface, Insurance, Banking/Financial, HRMS etc for various Government/Public Sector organizations. Also Treasury projects are one time project and typically timeliness are atleast 10 years. Keeping this in view we request the following to be considered for change in the clause: Changed Clause : Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed at least one large scale (of a minimum value of Rs. 15 Crores) similar turnkey project involving COTS Product(s) OR any other solution proposed for Treasury/Banking/Finance/Citizen Interface/Insurance/HRMS in Government/ Government Companies/ Statutory Corporation# involving System Design/Development/ Customization, Deployment and Operations and in maintenance phase in India during the last 10 years.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
582	Vol II/ Page 16/ Point no.18 (Minimum Eligibility Criteria)	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years. To be provided by Bidder (In case of Consortium, by Prime Bidder): ⬜ Project Contract Document/ Agreement and ⬜ Successful Implementation/ Completion Certificate by the client.	We understand that with this clause, the department is establising credentials of the bidder in executing large turnkey projects. Hence request you not restrict the experience to COTS product proposed. Also at times depending on the state of the project, (eg. roll out strategy where not all modules are implemented at once but in phases), it is not possible for our customers to provide implementation / completion certificate. Hence request you to consider ongoing projects. We thereby request the clause to be as follows: "Bidder (or Prime Bidder in case of consortium) should have ongoing/ implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years" To be provided by Bidder (In case of Consortium, by Prime Bidder): 1. Project Contract Document/ Agreement and 2. Ongoing Certificate by the client / publically available case studies	Refer revised clause in Corrigendum I dated 23rd June, 2012	
583	Volume II/Point No. 19/ Page 16	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million.	We request you to relax/modify the criteria to a project value of 5 Crores and accept experience across all government agencies not restricting to banks and financial institutions Revised criteria Bidder (or Prime Bidder in case of consortium) should have successfullyimplemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in government agencies either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 5 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
584	Vol II/ Page 16/ Point no.19 (Minimum Eligibility Criteria)	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. To be provided by Bidder (In case of Consortium, by Prime Bidder): ▢ Project Contract Document/ Agreement and ▢ Successful Implementation/ Completion Certificate by the client.	At times depending on the state of the project, (eg. roll out strategy where not all modules are implemented at once but in phases), it is not possible for our customers to provide implementation / completion certificate. Hence request you to consider ongoing projects. We thereby request the clause to be as follows: "Bidder (or Prime Bidder in case of consortium) should have ongoing/ implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. To be provided by Bidder (In case of Consortium, by Prime Bidder): 1. Project Contract Document/ Agreement and 2. Ongoing Certificate by the client / publically available case studies	Refer revised clause in Corrigendum I dated 23rd June, 2012	
585	PRE-QUALIFICATION CRITERIA (Capability of Bidder/ System Integrator) Page 14 of Volume II	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million.	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ , in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, OR Large corporate sector either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 5 Crores.(If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million. Rational: AP Finnce depatment will get the service provider who has experience in implimenting proposed COTS for automation of mjor functions of any large organisation to meet the delivery capability experience and expectation.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
586	CFMS - Volume II Section 2.1.1 Minimum Eligibility Criteria, Point No 19	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million.	It is suggested that in case of Consoritum, the Consortium Partner who will be doing the Software customization, implementation and related services component of scope of work should be required to fulfil this criterion and not necessarily the Prime Bidder. Accordingly, it is requested that the clause be revised as follows: Bidder (or Consortium Partner doing software customization, implementation and related services in case of consortium) should have successfullyimplemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.	Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries	
587	Volume I/Clause 2.1.1. Minimum Eligibility Criteria/Clause 19/Page 16	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores.	Request for Change : Bidder (or Prime Bidder in case of consortium) should have successfully Implemented/ completed at least one large scale project for development/ customization and implementation of COTS Product OR any other solution proposed for Treasury/Banking/Finance/Citizen Interface/Insurance/HRMS Solution in Government/ Government Companies/ Statutory Corporation (encompassing integration of Financial and 3rd party HRMS Modules) either in India or abroad during the last 10 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 2 Crores Crores.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
588	CFMS - Volume II Section 2.2.1 Criteria for evaluation of Technical Proposal Relevant Past experience, Point no 2	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million. Only first Project in chronological order will be considered. (Further the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, similarity of the project with the proposed project requirements, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc. @	As for above points, it is requested that in case of Consoritum, the Consortium Partner who will be doing the Software customization, implementation and related services component of scope of work should be required to fulfil this criterion and not necessarily the Prime Bidder. Accordingly, it is requested that the clause be revised as follows:\n\nBidder (or Consortium Partner doing software customization, implementation and related services in case of consortium) should have successfully implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.	Not accepted. However refer revised clause in Corrigendum I dated 23rd June, 2012 for other related queries	
589	Vol II/ Page 21/ Technical Evaluation Parameters/ Relevant Experience	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.	As indiated earlier, request you to consider ongoing projects. Hence request you to change the clause as follows:\n\n"Bidder (or Prime Bidder in case of consortium) should have ongoing/ implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks..."	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
590	TECHNICAL EVALUATION PARAMETERS, RELEVANT PAST EXPERIENCE PAGE 21 OF VOLUME II	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million. Only first Project in chronological order will be considered. (Further the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, similarity of the project with the proposed project requirements, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc.	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ , in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, OR Large corporate sector either in India or abroad during the last 5 years.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
591	Vol-II,TECHNICAL EVALUATION PARAMETERS, RELEVANT PAST EXPERIENCE, Page 21	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years. If the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores. If the Project is implemented outside India, then the total value of software development/ customization and maintenance activities shall be at least of USD 8 million. Only first Project in chronological order will be considered. (Further the evaluation of each project experience shall take into account various parameters such as type of client, number of sites, number of concurrent users, duration of the assignment, status of the assignment, value of the project, similarity of the project with the proposed project requirements, areas of similarity of the Project Experience with CFMS Project Requirements and Solution Proposed, etc.	Suggest re-wording of this due to the extremely restrictive nature of this clause. The following are the suggestions: Allow the wording to change from "involving COTS Product(s) proposed for the CFMS Project^" to "involving COTS Product(s) implemented in Government of India/PSU Banks" 1. Allow supplier to showcase projects currently being implemented and not just those that have been operational for more than 1 year 2. Allow supplier to show-case more than 2 projects, preferably 5 projects as coverage of all modules may not always be possible only in one single project. Thus if a number of projects are allowed to be showcased expertise in more modules can be displayed.	Refer revised clause in Corrigendum I dated 23rd June, 2012	
592	Volume II/Clause 2.2.1. Criteria for Evaluation of Technical Proposal/Proposed Solution/Page 21	Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.	This clause should change based on the change incorporated in pre-qual	Refer revised clause in Corrigendum I dated 23rd June, 2012	
593	Volume II, Page 112, 3.8	Bill of Material	Please confirm if all items mentioned in the bill of material has to be mandatorily be provided or this can be modified based on our solution	Items specified in BOM Annexure I, Volume I are the minimum and have to be provided by the bidder. Others items may also be included based on solution proposed by the Bidder.	
594	Volume II - Page 22 - 2.2.1 sub point number c	C. Availability of the Functional Requirement in the standard COTS product and the customization required to meet out the entire functionality as provided in Volume I of the RFP. Higher weightage/ marks shall be given to the functionality already available in the standard COTS product.	What is the response format for the FRS - Available, Available with customization etc..What is the methodology of calculating marks for Available, Available with customization?	Bidder should provide the module wise functional requirements under the separate heads - i) functionality available through COTS product; and ii) Customization under the functional modules to meet the required functionalities. Marking shall be decided by the Technical Evaluation Committee based on its suitable judgment.	

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
595	Vol 2, Para No-2.1.1, Point # 9, Pg. No- 14	Certificate of Commencement of Business	We request you to accept Certificate of Incorporation in place of commencement of business certificate.	As per the Companies Act, 1956, if the bidder was required to obtain the Certificate of Commencement of Business then Bidder is required to provide the same. Else bidder is suggested to mention the fact in case if it was not required to obtain the Certificate of Commencement of Business.	
596	Volume II, Page 142, 4.2	COTS Product based Development/ Customization Cost Summary Table,Maintenance and Support Charges	Please confirm this is the maintenance and support charges for the Phase 1	This is 'Maintenance & Support Charges' till the Go-Live Date for Phase II. Please Refer Page 142 "Post Go-Live, Application maintenance and support charges would form the part of O & M Phase. Prior to that any maintenance charges shall form part of Development/ Customization and Deployment of Application Software and Services.". Also Please refer Section 3.2.3 of volume I - "The operation and maintenance phase shall commence after Go-Live of Phase II of the CFMS by the Supplier"	
597	Volume II/Clause 4.1/Page 53	d. The Bid Security, Pre- Qualification, the Technical Proposal and Financial Proposal must also be packed separately into sealed covers, each of which bears the following details:	Should all these seperate packets be sealed together in one large packet or submitted as a bunch.	Already mentioned in the RFP, Please refer Clause 4.1. (d) - Packet Five: "Proposal for Selection of System Integrator for the CFMS Project" (Contains all above packets i.e. Packet One, Two, Three & Four)	
598	Volume II, Page 54	Field support staff shall be deployed physically at the different office locations. Field support staff shall provide the first hand technical support to the end users of the CFMS project.	Please confirm that working space with network access will be provided by the state for the team deployed at different offices.	Please refer Volume I of the RFP - Page 54 Purchaser role - "Provide working space for the Technical team, helpdesk and technical field staff at select locations". Further provision of network is part of the Project (Refer page 5 page of Annexure IV of Volume I of the RFP). These network shall be available for access by the field support staff at field offices.	
599	Vol II 2.3. Evaluation of Financial Proposal; Page No 139	For the purpose of evaluation of financial Proposal, the Net Present Value (NPV) Model, wherein the sum total of CAPEX and NPV of OPEX would be considered for calculating the Total Financial Quote	Request CFMS team to provide the sample illustration of NPV calculations based on the payment milestone provided in the bid. This will help bidders to understand exact selection of L1 finding.	The formula for calculation of NPV is provided in RFP. Please refer section 2.3 of Volume II of RFP, Page 39.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigendum II
600	Volume II/Clause 2.1 & 3.24/Page 70 & 135	Format for Covering Letter - We have read all the terms and conditions set out in the RFP documents and confirm that these are unconditionally acceptable to us. We further declare that additional conditions, variations, deviations, if any, found in our Proposal shall not be given effect to. We also hereby certify to unconditionally withdraw all additional conditions, suggestions, variations, deviations, assumptions if any, found in our Proposal.\n\nUndertaking on Changes to the Contract Clauses - We understand that it is neither guaranteed that these requests for changes will be accepted in the final contract nor this process will be construed as any commitment from Finance Department, Government of Andhra Pradesh to consider those suggestions.\nFurther, we understand that if no changes are accepted by the Finance Department, Government of Andhra Pradesh, then we shall accept and comply to all the terms and conditions provided in the RFP.	If these deviations cannot be given effect to, then the opportunity given for the bidder to forward their queries/deviations would be an exercise in futile. If ther is no recourse for the bidder then he should be atleast given an opportunity to withdraw their bid without forfeiting the EMD.	Bidder would have sufficient time to analyze the responses to the queries and corrigendums. Hence before submitting the proposal, bidder is expected to understand the RFP and its corrigendums in detail and decide accordingly.	
601	Vol II/ Page 22/ Point E (technical evaluation parameters)	In case the System Software Proposed on Commercial Open Source - 3 Marks	This clause seriously discourages vendors from offering commercial off the shelf system software. COTS systems software are superior in terms of standardization, interoperability, technology features and support road map. We request FD, GoAP to reconsider this point and modify as : "In case the System Software Proposed is Commercial of the Shelf (COTS) - 3 Marks"	System Software Proposed on Commercial Open Source is meant for Operating System. Please refer Corrigendum II.	66
602	Vol-II / Sl.No. 19 / Page-17 & 18	Minimum elligibility Criteria	"Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale project for development/ customization and implementation of COTS Product, proposed for the CFMS Project^ (encompassing both Financial and HRMS Modules), in financial sector institutions like banks or insurance companies or government agencies like tax collection authorities or government departments like treasuries, either in India or abroad during the last 5 years.\nIf the Project is implemented in India, then the total value of software development/ customization and maintenance activities shall be at least of Rs. 10 Crores." We humbly request you to please relax the eligibility criteria and consider the projects under implementation also as eligible. Also please reduce the total value from Rs.10 crores to Rs. 6 Crores.	Refer revised clause in Corrigendum I dated 23rd June, 2012	

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603	Vol-II / Sl.No. 18 / Page-17	Minimum elligibility Criteria	Minimum eligibility criteria has been mentioned as "Bidder (or Prime Bidder in case of consortium) should have successfully implemented/ completed* at least one large scale (of a minimum value of Rs. 50 Crores) similar turnkey project (involving COTS Product(s) proposed for the CFMS Project^) in Government/ Government Companies/ Statutory Corporation# involving System Development/ Customization, Deployment and Operations & Maintenance in India during the last 5 years." . We humbly request you to please relax the minimum eligibility criteria and please consider the "Projects under implementation" also as eligible.	Refer revised clause in Corrigendum I dated 23rd June, 2012	
604	Vol 2, Para No-2.2.1, Technical Evaluation Parameters, Pg No-27	One project can be cited against both the above categories of past relevant experience (i.e. at S No. A and B of the Relevant Past Experience). Only projects completed during the last 5 years shall be considered for evaluation.	Does this mean that the same project can be cited under both the categories? At S No. A and B of the Relevant Past Experience (Page 21), it is stated that we can submit 2 projects for A but nothing as such mentioned for B. Please clarify how many projects under each category has to be submitted and if same project can be cited under both categories.	Refer revised clause in Corrigendum I dated 23rd June, 2012	
605	Volume II - Page 20 - 2.2 sub point number b	PROPOSAL PRESENTATIONS INCLUDING PROOF OF CONCEPT: Bidders meeting the pre- qualifications criteria would be invited to make a presentation to the Technical Evaluation Committee. The purpose of such presentations would be to allow the bidders to present their proposed solutions, proof of concept and the key points in their Proposal to the committee. The Key Personnel proposed in the Technical Proposal must be present during the presentation.	When will be the Demo script given for the POC?	Already provided in Volume II of the RFP, Page 27 - "The scope of the POC proposed shall be provided only to the qualified bidders meeting the pre-qualification criteria along with the intimation of the date of presentation/ POC. "	
606	Vol. II, Annexure I Formants, Cl .4.2, Pg 141 (Cost Summary Table)	RFP states: Bidder shall specify total man-month efforts for application development/ customization and also blended man-month rate of resources.	We understand this is fixed price project and HP will provide lumpsum price to each deliverable.	Clause remains unchanged.	

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607	Volume II/Clause 2.1.1 sub point number 4/Page 13	The Proposed COTS product should offer public financial management related modules for Budget Management, Revenue Management, Expenditure Management, Accounts Management, Debts Management, Ways & Means Management and Human Resource Management as a single integrated solution with no Bolt On applications.	Can you please explain what is meant by single solution with no Bolt on Applications.	Bolt On Application would mean an application which is a Non COTS application or a Custom Developed Applications or any third party application (i.e. not a COTS application from the same COTS OEM) as part of proposed CFMS Application. Accordingly Bidder is required to propose only COTS product(s) to meet the functional requirements stated in the RFP under the public financial management related modules i.e. Budget Management, Revenue Management, Expenditure Management, Accounts Management, Debts Management, Ways & Means Management and Human Resource Management as a single integrated solution with no Bolt On applications.	
608	Format 2.1, Vol. II, Pg. 71, Format for Covering Letter	We have read all the terms and conditions set out in the RFP documents and confirm that these are unconditionally acceptable to us.	We have noted that in Format 3.7, Vol. II, Pg. 111 Format for Statement of Deviation(s) from Scheduled Requirements. We understand the the sentence of Format 2.1 Vol. II in Pg. 71 will be read in accordance with Format 3.7 Vol. II Pg. 111 thereby permitting bidders to submit deviations.	No. It is clarified that the Bidder may list out any deviations from the scheduled requirements for consideration of the Finance Department, Government of Andhra Pradesh. However non-consideration of any of these deviations by the Finance Department, Government of Andhra Pradesh shall not result in any additional right, of whatsoever in nature, to the bidder.	
609	Volume III/Clause 7.3/Page 42	7.3.1. The Supplier shall be responsible for the care and custody of the System or Subsystems upon their Delivery. The Supplier shall make good at its own cost any loss or damage that may occur to the System or Subsystems from any cause from the date of Delivery and throughout the contract period.	Once the system is delivered, it is with Purchaser premises and use all risks in the system or subsystems should be with the purchaser upon delivery. The supplier shall not be responsible for any loss or damage after delivery of System or Subsystems.	For more clarification please also refer Clause 6.1.2.6. of Volume III of the RFP.	
610	Vol. III, Annexure I-Formats, Cl. 6 Pg. 77 (Technology and Performance SLA Criteria)	As per the current clause in RFP, the maximum service level penalties are not limited.	We propsoe the service level penalties to be capped at maximum of 10% of monthly Operation and Maintenance charges	Refer SCC clause no. 6 on page 62 and 63 of Volume III of the RFP.	
611	No Penalty Cap on O&M phase	As per the RFP it states that should there be non-adherance to SLAs during the O&M Phase in two consecutive Quarters, there would be LD imposed on the Vendor.	We would request the department to kindly oblige us by bringing a cap to the LD during the O&M phase.	Relevant RFP clause(s) are self-explanatory. Also please refer page 77 of Volume III of the RFP.	

Sl. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference Sl. No. of the Corrigdum II
		RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012			
612	Volume III/Clause 5.6/Page 33	At any point during performance of the Contract, for Information Technologies still to be delivered, the Supplier will also pass on to the Purchaser any cost reductions and improved and/or additional support and facilities that it offers to other clients of the Supplier in the Purchasers Country.	Request to kindly delete this clause. The acceptance of this should otherwise also include increase in costs and other similar associated changes that gets imposed to other clients in the purchaser's country.	Please refer Corrigendum II for the revised clause.	72
613	Volume 3/Sec 6/Page 76	Availability of Security Solution: 100%	The SLA needs some more clarity on the Security Solution and the definition such as availability of security solution at the server end to be 100%.	Security is one of the very critical features of the CFMS Solution. Hence SI would be required to ensure the 100% security solution in all respect for CFMS Project.	
614	Volume 3/Sec 6/Page 75	Average issue resolution time <=120 sec	This SLA needs further clarification as issues cannot be resolved at an average of less than 120 sec. It depends on multiple factors such as the user reporting the problem correctly and providing the right clarity etc., Hence this need sharper definition of the issues, issue categories and their resolution norms.	In view of the availability of the technical staff at the field office level, the average issue resolution time <=120 sec is reasonable	
615	Volume 3/Sec 6/Page 74	Average response time for all Application (at 256 kbps) except Data Warehousing, BI and Data Mining	1. What type of query to be used, to measure the response time etc., needs to be clearly defined 2. Also how frequently this SLA will be measured needs to be defined as continuously measuring this over a period of time will have impact on the system resources and performance.	For this SLA, type of query to be used, no of tables to join to retrieve the data etc. would be assessed and decided by the SI. Frequency for measurement of this SLA has been mentioned in table on page 77-78 of Volume III of the RFP.	
616	Volume 3/Sec 6/Page 75	Frequency of problem reports of the same nature <=98%	More clarity needed on the measurement metric.	Please refer Corrigendum II for the revised clause.	73
617	Volume 3/Sec 6/Page 74	Installing patches and upgrades: <1 day	This SLA will be extremely difficult to meet as some patches/upgrades need system reboot or downtime resulting in breach of other SLAs and system not being made available to the users. Request some more clarity and a clear definition for this SLA.	Bidder is advised to refer the table on page 77-78 of Volume III of the RFP.	
618	Volume 3/Sec 6/Page 73	It may be noted that the Supplier will have to necessarily comply with the SLA relating to the security. It may further be noted that in respect of the technological parameters, in case where there is security breach, the Supplier will not get any payment for that particular period of quarter. In addition, the Supplier would be liable to face penalty which would be decided by the Purchaser based on the nature of breach of security.	We need clarity as to what constitutes 'security breach' and what sort of security breaches are attributed to the supplier. Accordingly the penalty also needs to be clearly defined.	It can be any security breach including but not limited to hacking, virus attack, cyber attack, data theft, code theft, etc.	
619		Ownership transfer	When the ownership on assets will get transferred?	Relevant RFP clause(s) are self-explanatory.	
620	Vol III/ Page 22/ Point 3.2.3 (Terms of Payment)	Payments shall be made promptly by the Purchaser, on verification of the invoice submitted by the Supplier.	Request you to modify to: "Payments shall due on the receipt of the invoice and be made by the Purchaser within 30 days of the receipt of the invoice. If the Purchaser fails to make the payment within the specified period, then the Purchaser shall be liable to pay a late payment fee on the amount outstanding, @ 2% of the late amount per month or portion thereof calculated on the number of days the payment is received late"	Please read this clause as "Supplier shall raise the invoice and submit to the Purchaser, the payment of which shall be made within sixty days of approval of invoice." Please refer Corrigendum II	71

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621	8.2/Extension of time /vol3/Pg 48	Ref clause	How the vendor will get compensated in case the delay is due to reason solely attributable to Purchaser	Relevant RFP clause(s) are self-explanatory.	
622	8.3.1.3/termination /vol3/Pg 49	Ref clause	Purchaser will make the payment of all the hardware and softwares supplied in addition to proportionate payment of services in case of termination in place of payment against the mile stone achieved.	Relevant RFP clause(s) are self-explanatory.	
623	Volume 3/Sec 6/Page 74	Resolution time of the bugs/defects fixed - <= 1 day	This SLA will be extremely difficult to meet as some of these bugs/defects need to be simulated, fixed, tested thoroughly and then deployed on the production servers. All these require lots of time based on the type of bug/defect. Also there will be dependency of the COTS Vendor for bugs related to the core system and in such cases we have to follow the release cycle of the COTS Vendor. Request that this SLA be discussed between the Purchaser, COTS Vendor and the SI and then the norms be mutually defined.	Not Accepted. However the Purchaser may relax this timeline taking into consideration the nature and criticality of the Bug/ defect on its occurrence.	
624	Cl.3.4.1, Vol. III, Pg. 23-24	The Supplier shall pay for all other taxes, duties or levies in connection with this Contract Agreement, including, but not limited to sales tax, excise duty, value-added tax, service tax, goods and services tax, and other applicable taxes, duties or levies.	We propose that the burden of all other taxes shall be borne by Customer.	Relevant RFP clause(s) are self-explanatory.	
625	Volume III/Clause 6/Page 77	The total amount of deductions made at any quarter would not exceed 25% of the quarterly payable amount to the Supplier for that particular quarter. However, this does not include penalties which can be levied for those items which are outside the quarterly payments for O & M.	What are those items and what penalty can be imposed is not clear. Kindly clarify.	These cases (relating to penalties, liquidated damages, etc.) have been mentioned in the RFP at the relevant places. Also refer Clause SCC Para No. 6 of Volume III of the RFP.	
626	Vol. III, SCC 6.1 Pg. 62 (Warranty)	The Warranty Period shall begin from the date of Go Live of the System and extend for 5.5 (five years and six months)	HP will provide standard warranty of 90 days from the date of go-live. However, HP will provide the support with the agreed SLA for 5 years and 6 months post go-live as finally ageed between HP and client	Not Accepted. The Warranty Period shall begin from the date of Go Live of the System and extend for five years and six months.	
627	Volume 3/Sec 6/Page 74	Time taken to generate reports < 1000 records: < 10 sec	1. What type of query to be used, no of tables to join to retrieve the data etc., to be clearly defined 2. Also how frequently this SLA will be measured needs to be defined as continuously measuring this over a period of time will have impact on the system resources and performance.	For this SLA, type of query to be used, no of tables to join to retrieve the data etc. would be assessed and decided by the SI. Frequency for measurement of this SLA has been mentioned in table on page 77-78 of Volume III of the RFP.	
628	Volume III/Clause 6/Page 77	Uptime Calculation	Uptime calculation: For the purpose of calculating the uptime, time taken for the following should be excluded: 1) Failure of the infrastructure, electricity etc. 2) Time required to boot the system 3) Delays due to non-conformance of the issued directives. 4) Preventive maintenance 5) Planned Outage 6) Mis-handling by any person other than vendors' authorized representatives.	Refer table on page 77 and 78 of Volume III of the RFP.	

SI. No.	Bidding Document Reference (Volume/Para Number/page)	Content of RFP requiring clarification	Points of Clarification required	Clarifications to the Pre-Bid Queries	Reference SI. No. of the Corrigendum II
			RFP CFMS - Clarification Note to the Pre-Bid Queries dated 5th July, 2012		
629	Cl.3.4.2, Vol.III, PG. 25		We propose that if any new tax/duty/levy is imposed by the government, Customer will bear the same.	Relevant RFP clause(s) are self-explanatory.	